ASSESSMENT DAY

College of Business, Engineering and Technology

School of Business – AS/CCC

March 5, 2018

Strengths

Challenges

Recommendations

Academic Assessment

	LEVEL	FOCUS	CONDUCTED BY	FREQUENCY
Academic Success Committee	Program	• Quality of assessment practices	Committee of peers	Years 1 & 2
Instructional Program Review	Program / Cluster	• Enrollment, retention, completion • Industry certifications and job placement • Program budget and staffing • Advisory committees • Curriculum changes	Committee of peers	Year 3
Assessment Day	Course/ Program	• Enrollment by demographics • Graduation and retention • Average class size • Course success rate • Placement rate • SLOs, PLOs and ILOs	Program Chair and Faculty	Years 1, 2, 3

Programs – Certificates and 2 Year Degree Programs

2084 - Accounting Technology

0943 - Accounting Technology Management

0935 - Accounting Technology Operations

0824 - Broadcast TV Production

2233 - Broadcast TV Production

2059 - Business Administration

0916 - Business Management

0913 - Business Operations - Entrepreneurship

2221 - Industrial Management Technology (Limited Access Program)

0817 - Marketing, Sales and Service - Entrepreneurship

2229 - Office Administration (General, Legal or Medical Specializations)

0914 - Office Management

0926 - Office Support (Technical Certificate)

2062 - Paralegal Studies (Legal Assisting)

0979 - Television Studio Production

Action Items from Last Assessment Day

Assessment Day (3/5/2018) - Certificates and 2 Year Degree Programs

- Revise class size in some courses;

- Financial aid students dropped mid-semester reinstatement process. Need to work with area to better understand the process;

- Check accounting pre-req in PeopleSoft;

- Investigate financial aid covering code for online materials;

- Increase advisor on the go coverage (Joshua Poniatowski)

Program Learning Outcomes

AS Business Administration #2059

1. Generate effective communication of ideas, concepts and terminology.
2. Identify legal and ethical concerns and demonstrate social responsibility in business situations.
3. Explain how economic theories impact businesses and consumers.
4. Interpret and apply business related theories and technology to problems, cases, or research papers.
5. Utilize appropriate software and prepare applicable business documentation.
6. Create and analyze financial information for management related decisions.
7. Formulate a marketing plan for a company that incorporates marketing concepts.
8. Develop a business plan for a new business venture.

Business Management Certificate #0916

1. Prepare financial information for management-related decisions.
2. Generate effective communication of ideas, concepts and terminology.
3. Apply business related theories to problems, cases, or research papers.
4. Create business documentation using appropriate software.
5. Formulate a company marketing plan using marketing concepts.
6. Develop a business plan for a new business venture.

Program Learning Outcomes

Business Operations – Entrepreneurship Certificate #0913

1. Prepare financial information for management-related decisions.
2. Generate effective communication of ideas, concepts and terminology.
3. Apply business related theories to problems, cases, or research papers.
4. Create business documentation using appropriate software.
5. Formulate a company marketing plan using marketing concepts.
6. Develop a business plan for a new business venture.

Marketing, Sales and Service - Entrepreneurship, A.S. Certificate #0817

Graduates of the program will be able to:

1. Identify various marketing strategies or service techniques.
2. Demonstrate effective communication via marketing strategy.
3. Plan the components of a marketing strategy.
4. Develop a business plan.

Program Learning Outcomes

PLOs Results for Programs' code 2059, 0913 and 0916

Legend: CA1 · CA2 · CA3 · CA4
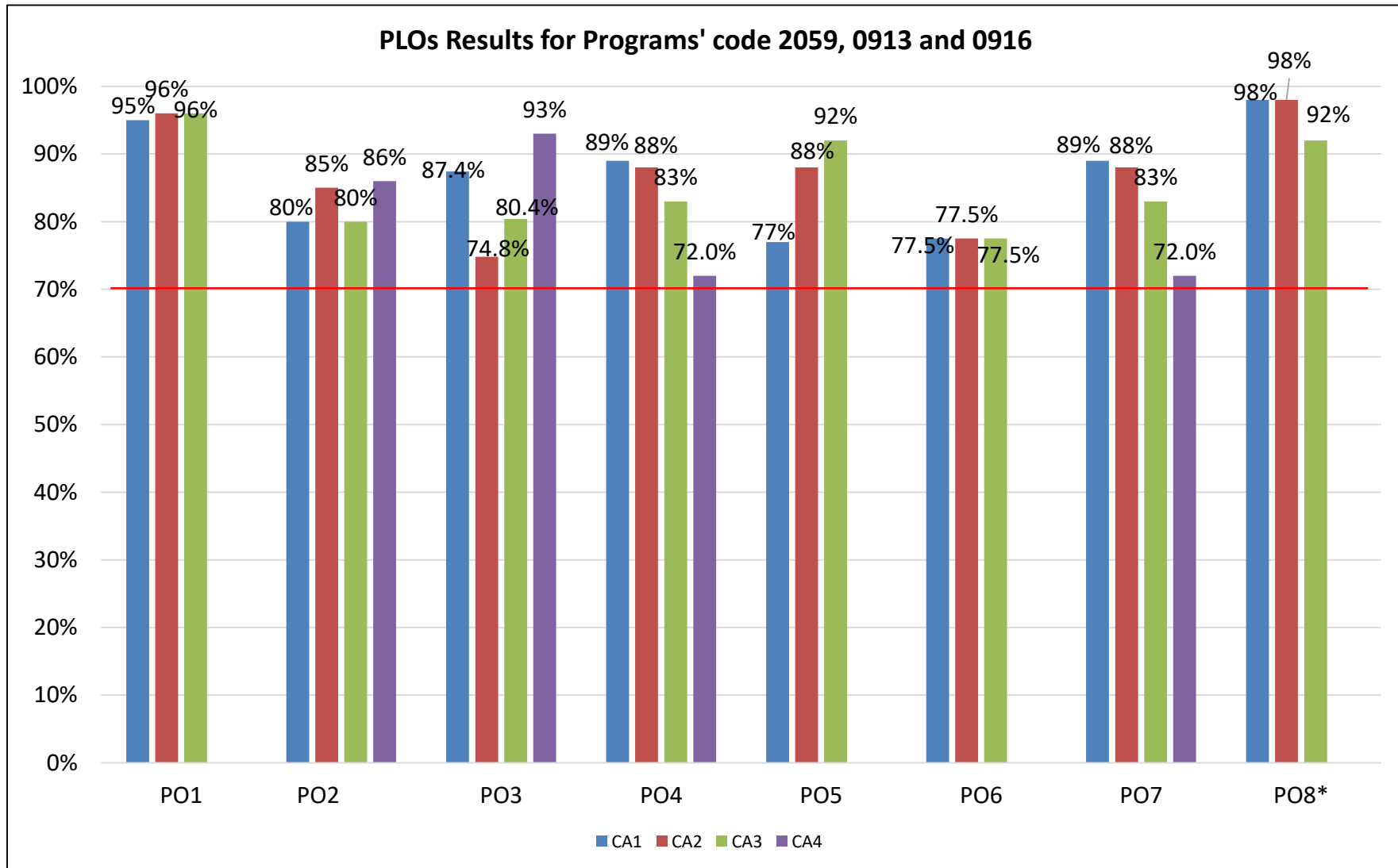
CA: Critical Assignment

Program Learning Outcomes

Sales Entrepreneurship Certificate #0817

Graduates of the program will be able to:

1. Create a project for an organization that incorporates marketing research and concepts.
2. Differentiate social media marketing platforms, options and their beliefs to organizations.
3. Plan and organize a sales presentation.
4. Identify methods for evaluating the effectiveness of various advertising media.

PLOs Results for Program Code 0817

	PO1	PO2	PO3
CA1	89%	80%	89%
CA2	88%	80%	88%
CA3	83%	86%	83%
CA4	72%		72%
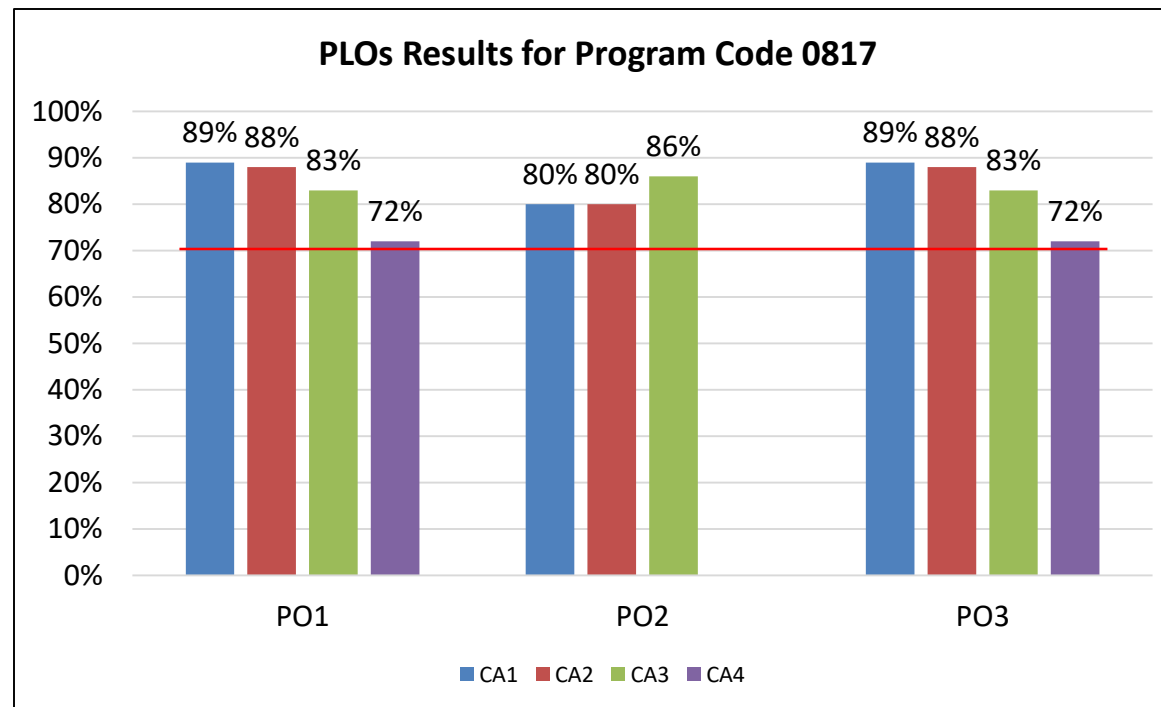
CA: Critical Assignment

Program Learning Outcomes

AS Accounting Technology #2084

1. Demonstrate clear and effective communication
2. Solve business problems using critical thinking.
3. Identify and discuss legal and ethical issues in tax preparation, financial planning, and the business environment.
4. Use appropriate software and hardware to produce tax returns, financial plans, and financial reports.
5. Demonstrate a basic working knowledge of estate planning, investment planning and cash management.
6. Apply Generally Accepted Accounting Principles to record, summarize, and report business transactions.
7. Demonstrate an understanding of corporate finance in the field of business.
8. Identify sound measures of internal control and protection of business assets.
9. Demonstrate an understanding of the global business environment.

Program Learning Outcomes

Accounting Technology Operations – Tax Preparation - #0935

1. Demonstrate clear and effective communication
2. Solve business problems using critical thinking.
3. Identify and discuss legal and ethical issues in tax preparation, financial planning, and the business environment.
4. Use appropriate software and hardware to produce tax returns, financial plans, and financial reports.
5. Demonstrate a basic working knowledge of estate planning, investment planning and cash management.
6. Apply Generally Accepted Accounting Principles to record, summarize, and report business transactions.

AS Certificate – Accounting Applications/Computerized #0943

1. Demonstrate clear and effective communication
2. Solve business problems using critical thinking.
3. Identify and discuss legal and ethical issues in tax preparation, financial planning, and the business environment.
4. Use appropriate software and hardware to produce tax returns, financial plans, and financial reports.
5. Demonstrate a basic working knowledge of estate planning, investment planning and cash management.
6. Apply Generally Accepted Accounting Principles to record, summarize, and report business transactions.
7. Demonstrate an understanding of corporate finance in the field of business.

Program Learning Outcomes

PLOs Results for Programs' code 2084, 0935, and 0943
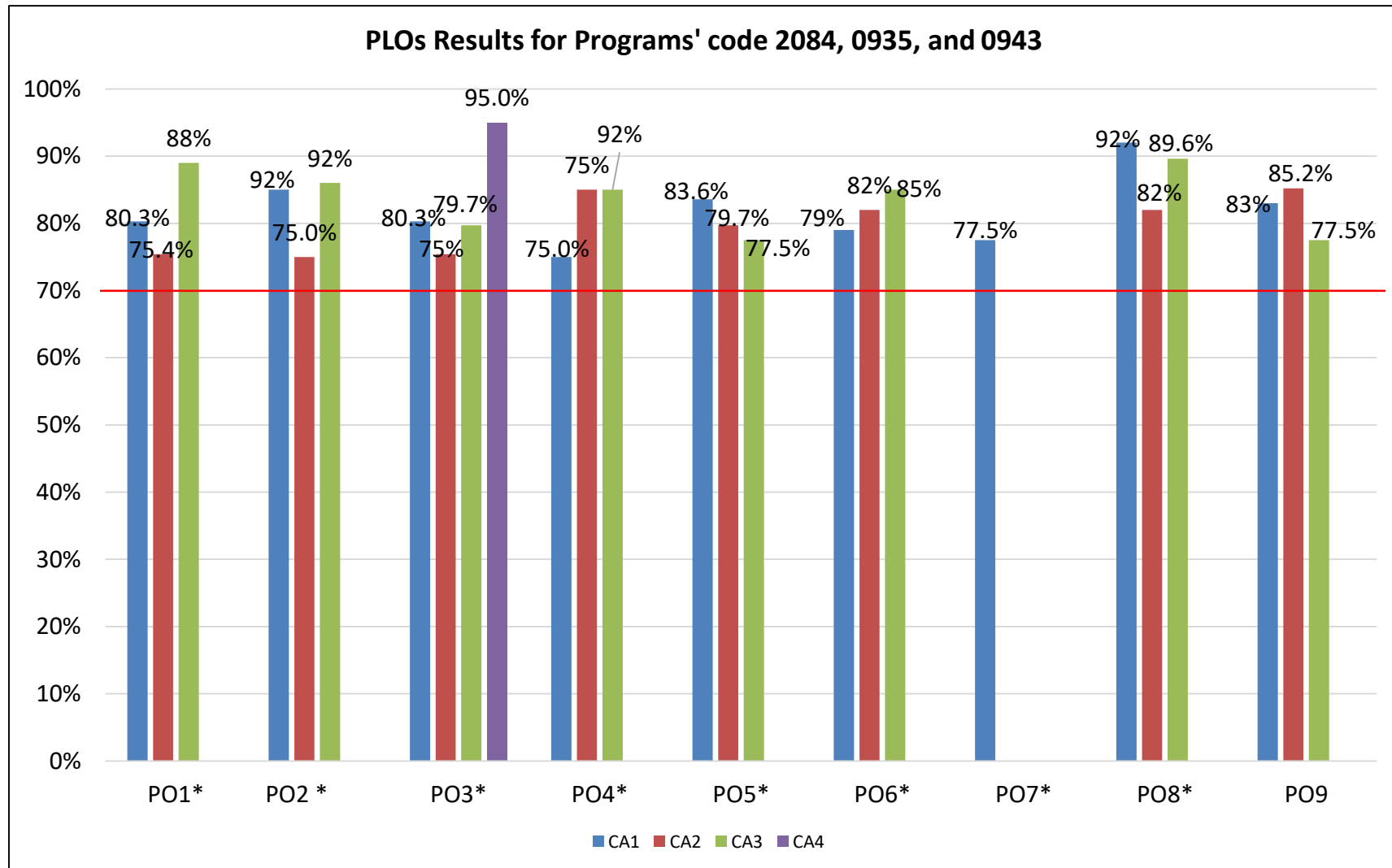
CA: Critical Assignment
*: Results given for students that completed the course (No Ws or FNs included)

Program Learning Outcomes

AS Paralegal Studies (Legal Assisting) #2062

1. Communicate in a clear and effective manner.
2. Identify and apply ethical and professional standards of the paralegal profession.
3. Demonstrate ability to utilize the law library and electronic legal research to create well-written legal documents.
4. Apply knowledge of tort law, constitutional law, and criminal law concepts to analyze factual situations.
5. Demonstrate knowledge of all phases of litigation practice and procedure.
6. Examine real property law and its application to real property transactions.
7. Analyze issues related to estate planning and probate administration concepts and their application to probate procedures.
8. Identify the fundamental principles of the law of business organizations.
9. Explain how contract law and the Uniform Commercial Code impacts individuals and business entities.
10. Demonstrate knowledge of entrepreneurship, management techniques and procedures.
11. Analyze family law situations by applying family law and procedure.
12. Identify and demonstrate employability skills.

Program Learning Outcomes

AS Paralegal Studies (Legal Assisting) #2062

PLOs Results for Program Code 2062
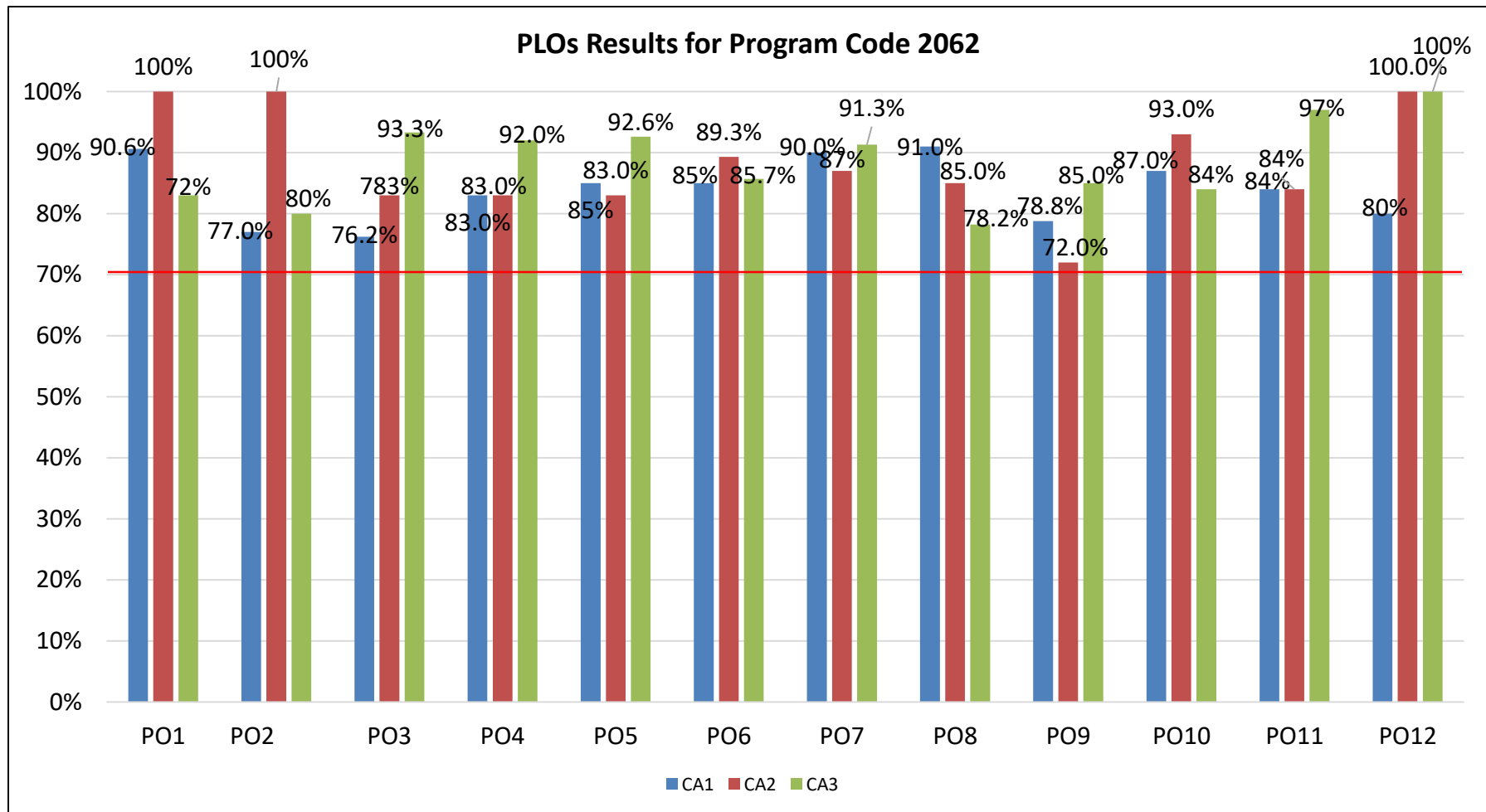
CA: Critical Assignment

Program Learning Outcomes

AS Industrial Management, code 2221

1. Prepare and use financial information to support decision making.
2. Generate effective communication of ideas, concepts and terminology.
3. Interpret and apply business related theories and technology to problems, cases, or research papers.
4. Utilize appropriate software and prepare applicable business documentation.
5. Formulate a marketing plan for a company that incorporates marketing concepts.
6. Develop a business plan for a new business venture.
7. Demonstrate proficiency in a technical field including theory, applications, troubleshooting and safety.
8. Demonstrate the ability to plan and initiate projects related to the field.

PLOs Results Program Code 2221
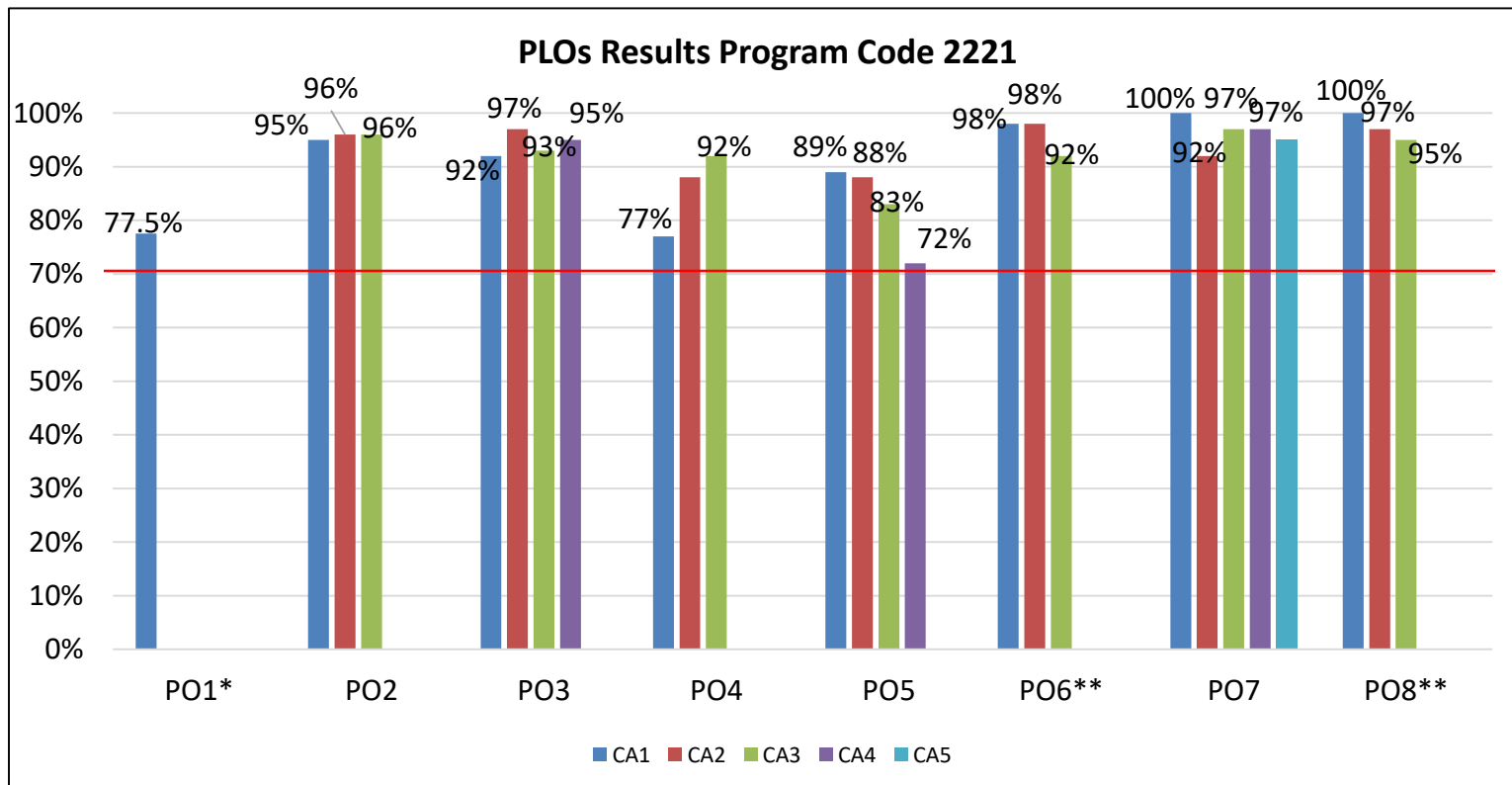
*CA: Critical Assignment, *: Course completer, **:Attempted assignment*

Program Learning Outcomes

AS Office Administration #2229

1. Communicate in a clear and effective manner.
2. Perform business computations, records and office management skills.
3. Perform keyboarding and document processing activities.
4. Demonstrate knowledge of human relation skills.
5. Demonstrate employability skills.
6. Perform information processing and transmittal activities.
7. Develop leadership skills.
8. Perform consumer purchasing activities.
9. Perform decision making activities.

Certificate Office Management #0914

1. Communicate in a clear and effective manner.
2. Perform keyboarding and document processing activities.
3. Demonstrate knowledge of human relations skills.
4. Demonstrate employability skills.
5. Develop leadership skills.
6. Perform information processing and transmittal activities.
7. Perform decision-making activities as related to business software and the office environment.
8. Perform business computations, records and office management skills.

Program Learning Outcomes

Certificate Office Support (Technical) #0926

1. Communicate in a clear and effective manner.
2. Perform keyboarding and document processing activities.
3. Demonstrate knowledge of human relations.
4. Demonstrate employability skills.
5. Perform information processing and transmittal activities.
6. Perform decision-making activities as related to business software and the office environment.

Program Learning Outcomes

PLOs Results Programs Code 2229, 0926, and 0914

Legend: CA1, CA2, CA3
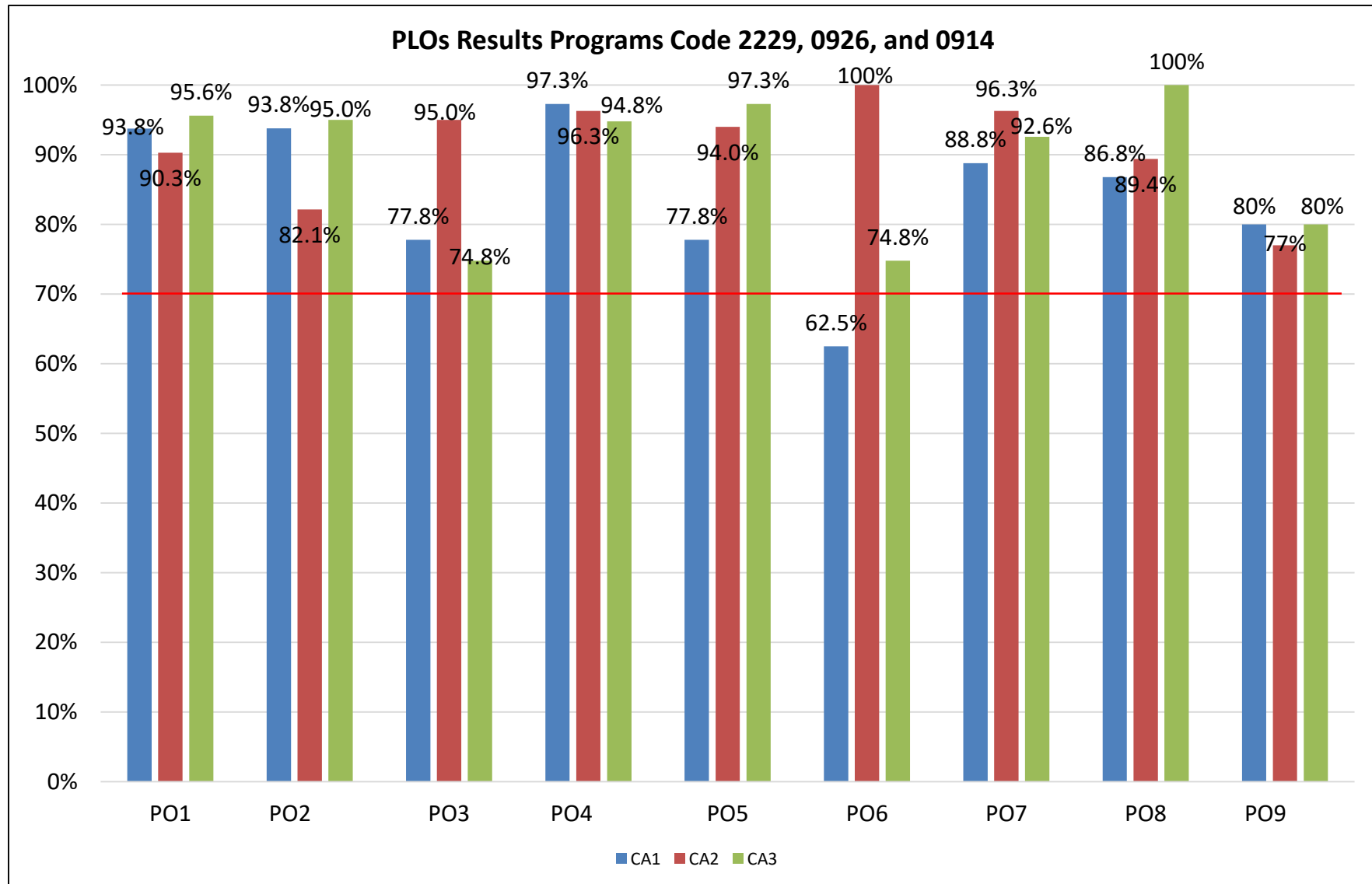
CA: Critical Assignment

Level of Achievements at 70% and 80%

Program Learning Outcomes

Broadcast TV Production A.S. #2233

1. Demonstrate effective written and oral communication skills.
2. Develop and produce a TV or video based project.
3. Direct a TV production, video production, or webcast.
4. Create a marketing and distribution plan. Demonstrate team skills.
5. Operate studio and field video cameras.
6. Demonstrate knowledge of appropriate industry laws, regulations, trade terminology, and ethical practices.
7. Design and generate graphic elements.
8. Plan a production set and acquire appropriate production resources.
9. Create appropriate lighting for location and/or set productions.
10. Record, mix, and edit audio resources.
11. Operate control room equipment.
12. Organize and edit video resources.
13. Demonstrate safe and efficient work practices.

Program Learning Outcomes

Television Studio Production Certificate #0979

1. Exhibit team skills.
2. Model safe and efficient work practices.
3. Create appropriate lighting for location and/or set productions.
4. Operate a video camera
5. Generate studio and/or location footage.
6. Record mix, and edit audio resources.
7. Use production control room equipment.
8. Organize and edit video resources

Broadcast TV Production Certificate #0824

1. Demonstrate team skills.
2. Demonstrate safe and efficient work practices.
3. Generate a production schedule.
4. Plan a production set.
5. Create appropriate lighting for location and/or set productions.
6. Operate a video camera.
7. Shoot studio and/or location footage.
8. Record, mix, and edit audio resources.
9. Operate control room equipment.
10. Organize and edit video resources

Program Learning Outcomes

PLOs Results Program Codes 0979

CA: Critical Assignment

Program Learning Outcomes

PLOs Results Program Codes 0824
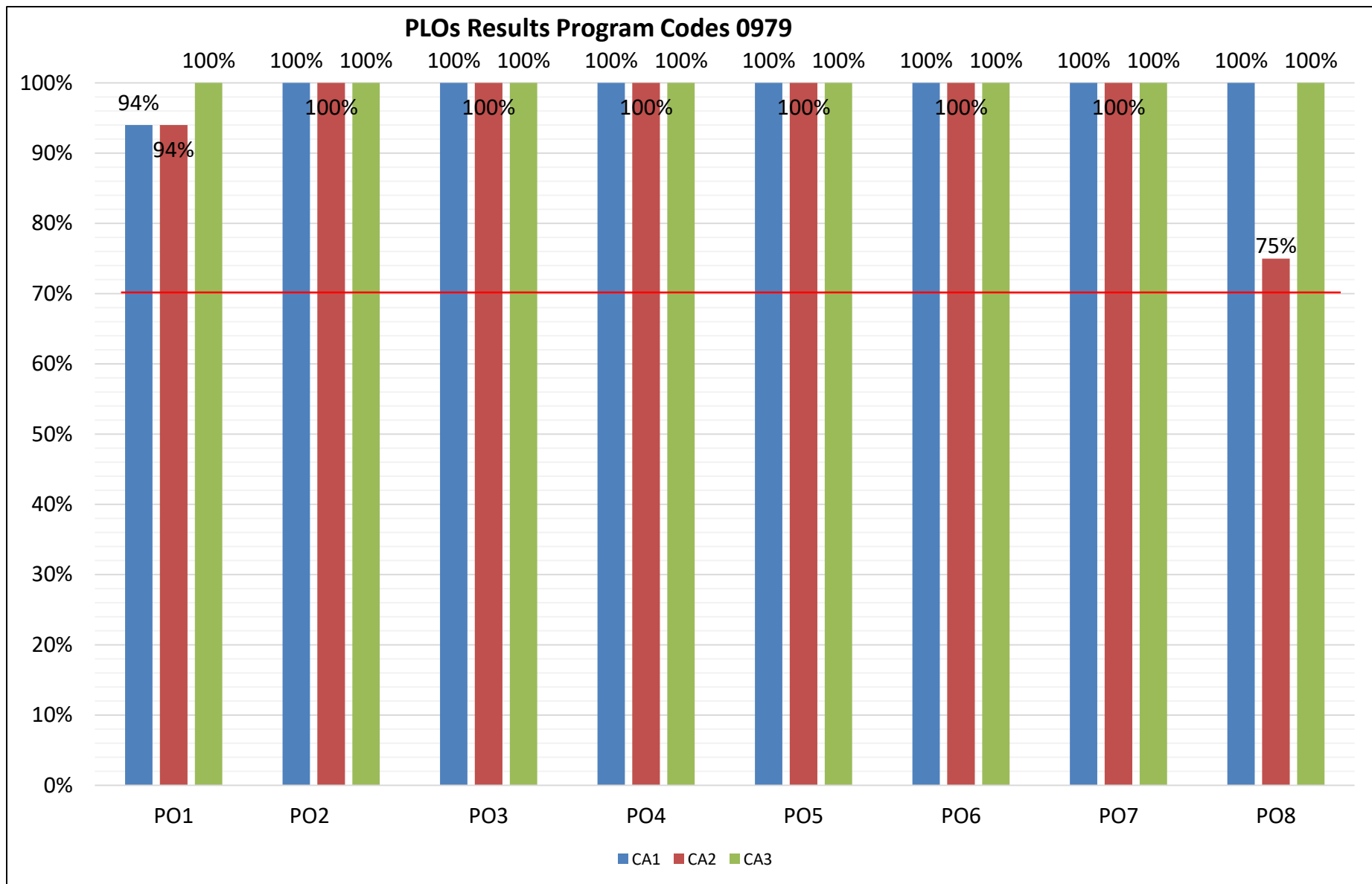
CA: Critical Assignment

Program Learning Outcomes
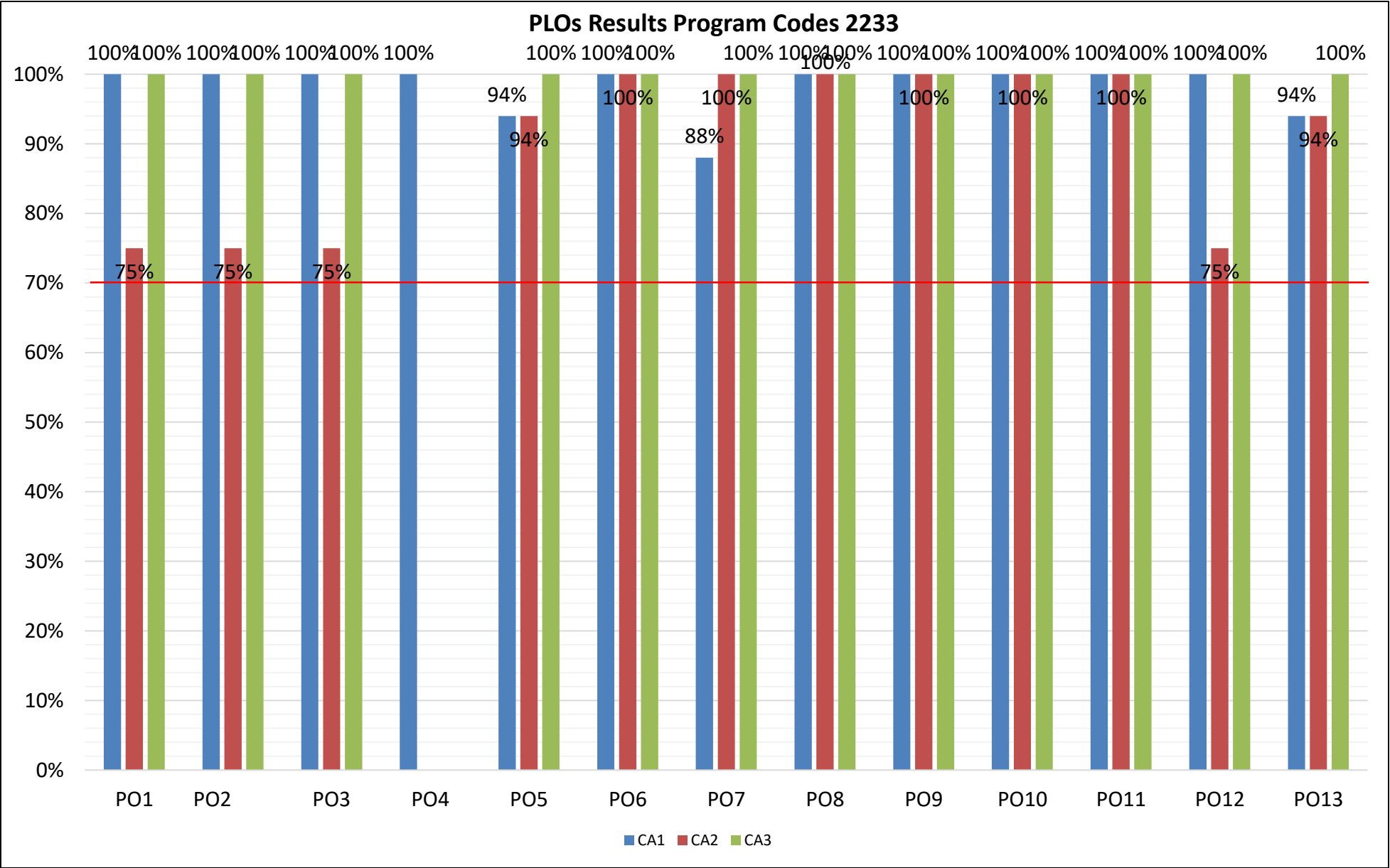
CA: Critical Assignment

Assessment Data 2016-2017 and 2017-2018: Programs and Institutional Learning Outcomes

Program	Critical/ Creative Thinking		Communication		Cultural Literacy		Information & Technical Literacy	
	16/17	17/18	16/17	17/18	16/17	17/18	16/17	17/18
0817 - MARKETING, SALES,SER ENT	72%-89%	72%-89%	70%-79%	63%-92%	70%-77%	72%-89%	70%-79%	63%-92%
0913 - BUSINESS OPER/ENTREPREN.	72%-89%	72%-89%	96%-97%	95%-100%	72%-89%	72%-89%	77%-90%	77%-92%
0914 - OFFICE MANAGEMENT	88.8%-100%	87.5%-100%	46.9%-96.9%	95.6%-100%	75%	90%-100%	80%	74.8%-80%
0916 - BUSINESS MANAGEMENT	72%-89%	72%-89%	96%-97%	95%-100%	72%-89%	72%-89%	77%-90%	77%-92%
0926 - OFFICE SUPPORT-TECH. CER	88.8%-100%	87.5%-100%	46.9%-96.9%	95.6%-100%	75%	90%-100%	80%	74.8%-80%
0935 - ACCOUNTING OPER-TAX PREP	85%-97.1%	77.5%-86%	85.2%-89.2%	75.4%-85.1%	81%-89.1%	80%-86.5%	75.9%-97.1%	75%-86%
0943 - ACCOUNTING TECH MGMT	85%-97.1%	77.5%-86%	85.2%-89.2%	75.4%-85.1%	81%-89.1%	80%-86.5%	75.9%-97.1%	75%-86%
0979 - TELEVISION STUDIO PROD	100%	100%	70%-100%	77.7%-100%	100%	100%	100%	77%-100%
0824 - BROADCAST TV PROD*		100%		77.7%-100%		100%		77%-100%
2059 - BUSINESS ADMINISTRATION	72%-89%	72%-89%	96%-97%	95%-100%	72%-89%	72%-89%	77%-90%	77%-92%
2062 - PARALEGAL-LEGAL ASST	83.3%-93.3%	83.3%-100%	83.3%-93.3%	76%-100%	84%-92.6%	77%-83%	89.8%-93.3%	84%-100%
2084 - ACCOUNTING TECHNOLOGY	85%-97.1%	77.5%-86%	85.2%-89.2%	75.4%-85.1%	81%-89.1%	80%-86.5%	75.9%-97.1%	75%-86%
2221 - INDUSTRIAL MGMT TECH	72%-89%	72%-89%	96%-97%	95%-100%	72%-89%	72%-89%	77%-90%	77%-92%
2229 - OFFICE ADMINISTRATION	88.8%-100%	87.5%-100%	46.9%-96.9%	95.6%-100%	75%	90%-100%	80%	74.8%-80%
2233 – BROADCAST TV PROD*		100%		77.7%-100%		100%		77%-100%

*New Program for 2017-2018

Course Success Rates (1 of 3)

Major	Course	2014-2015		2015-2016		2016-2017		2017-2018		
		Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	
0979 TELEVISION STUDIO PROD	RTV1000C	32	78%	21	90%	29	86%	28	89%	⬆
	RTV1201	23	96%							
	RVT1510C			21	100%	15	93%	18	100%	⬆
	RVT1670					7	100%	4	100%	
	RTV2222	20	95%							
	RVT2241					5	100%	6	67%	
	RTV2290							7	86%	
	RTV2534							5	100%	
	RTV2540							6	100%	
	RVT2541C			15	67%	13	92%	14	100%	⬆
	RTV2600C	10	100%	9	89%	22	91%	12	75%	
	RTV2940							4	100%	
	Major	85	89%	66	88%	91	91%	104	91%	
2059 BUSINESS ADMINISTRATION	ECO2013	901	77%	901	77%	922	76%	917	76%	
	ECO2023	703	83%	680	84%	712	77%	708	80%	⬆
	GEB1011	324	76%	339	74%	377	75%	363	79%	
	GEB2351			126	70%	297	77%	326	81%	
	GEB2430	784	80%	710	82%	540	73%	448	71%	
	ISM2000	388	77%	340	78%	427	70%	410	77%	⬆
	MAN2021	168	80%	180	82%	168	81%	184	85%	
	MAR2011	97	81%	149	74%	130	78%	114	77%	
	MAR2101	120	77%	118	85%	164	76%	162	82%	⬆
	MAR2321	39	79%	75	84%	67	75%	103	81%	
	MAR2720					2	100%	3	67%	
	MKA2021	31	84%	1	100%			22	82%	
	MNA2161	70	76%	43	84%	71	86%	77	95%	⬆
	MNA2345	74	95%	67	91%	56	91%	73	86%	
	MNA2949					1	100%			
	SBM2000	140	80%	123	89%	154	82%	151	82%	
	Major	3,839	79%	3,852	80%	4,088	76%	4,061	78%	⬆

🟩 Indicates a success rate of 90% or higher
🟨 Indicates a success rate between 70% and 89%
🟥 Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates (2 of 3)

Major	Course	2014-2015		2015-2016		2016-2017		2017-2018		
		Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	
2062 PARALEGAL-LEGAL ASST	BUL2241	254	77%	246	82%	248	76%	259	78%	↑
	BUL2242	53	77%	46	87%	50	80%	39	87%	
	OST1141	159	79%	123	85%	144	88%	148	83%	
	OST1435	64	78%	70	83%	57	82%	55	91%	↑
	PLA1003	64	70%	63	83%	57	68%	47	77%	
	PLA1103	12	92%	44	89%	16	88%	18	83%	
	PLA1610	23	96%	27	93%	31	81%	21	86%	↑
	PLA1800	24	92%	24	96%	25	92%	26	85%	
	PLA2114	21	100%	20	100%	15	93%	15	100%	↑
	PLA2200	20	95%	29	93%	28	93%	18	83%	
	PLA2303	37	86%	23	87%	44	91%	26	92%	↑
	PLA2460	38	84%	32	91%	27	96%	20	75%	
	PLA2600	17	82%	18	100%	23	91%	24	88%	
	PLA2763	36	86%	31	87%	21	90%	30	80%	
	PLA2880	112	71%	82	79%	66	71%	52	81%	
	PLA2949	1	100%	2	100%	5	100%	1	100%	
	Major	935	79%	880	85%	857	82%	860	83%	↑
2084 ACCOUNTING TECHNOLOGY	ACG2021	388	68%	488	65%	538	62%	668	66%	
	ACG2022	109	87%							↑
	ACG2071	254	85%	255	77%	267	73%	342	81%	
	APA1111	76	64%	66	70%	72	71%	60	82%	
	APA1121	36	69%	36	69%	36	92%	26	73%	
	APA1711	77	68%	84	76%	67	85%	70	76%	
	FIN1100	205	74%	185	79%	186	74%	180	72%	↑
	FIN2000	139	78%	124	68%	71	61%	70	69%	
	TAX2000	57	72%	43	72%	44	73%	52	81%	
	Major	1,341	75%	1,281	71%	1,281	69%	1,468	72%	

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Course Success Rates (3 of 3)

Major	Course	2014-2015		2015-2016		2016-2017		2017-2018	
		Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful
2228 OFFICE ADM- MED SYSTEMS	OST2461	24	92%	17	88%	18	89%	20	95%
	Major	24	92%	17	88%	18	89%	20	95%
2229 OFFICE ADMINISTRATION	OST1100	62	89%	46	89%	59	73%	37	86%
	OST1110	37	81%	25	100%	26	92%	24	96%
	OST1330	80	71%	61	93%	50	80%	32	91%
	OST1711	22	86%	14	86%				
	OST1760	1	100%	1	100%				
	OST2336	60	83%	32	84%	34	91%	23	96%
	OST2401	70	90%	56	88%	70	84%	52	96%
	OST2431	38	95%	29	83%	34	91%	28	100%
	OST2501	38	87%	36	97%	35	94%	28	93%
	OST2713	24	75%	19	100%	15	100%	16	94%
	OST2828	26	88%	37	86%	19	89%	16	100%
	OST2852	13	85%	21	81%	22	91%	16	94%
	QMB1001	93	63%	98	76%	104	70%	77	73%
	Major	564	81%	475	87%	468	82%	288	89%
	Total	6,873	79%	6,637	80%	6,803	76%	6,801	78%

■ Indicates a success rate of 90% or higher
■ Indicates a success rate between 70% and 89%
■ Indicates a success rate below 70%

Course Success Rates by Campus – Multiple Campuses Only

Major, Associated Courses and Campus			2014-2015		2015-2016		2016-2017		2017-2018		
			Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	
2059 BUSINESS ADMINISTRATION	ECO2013	Daytona	207	76%	233	75%	384	80%	237	74%	
		Deland	90	74%	95	81%	40	75%	40	80%	↑
		Deltona	58	67%	46	70%	62	79%	51	73%	
		Flagler/Palm Cst	94	77%	77	87%	77	82%	77	86%	↑
		New Smyrna	23	74%							
		Course	472	75%	451	78%	563	80%	405	77%	
	ECO2023	Daytona	163	84%	176	84%	295	78%	197	83%	↑
		Deland	63	79%	70	89%	92	87%	40	93%	
		Deltona	20	80%							
		Flagler/Palm Cst	50	66%	25	80%	64	80%	63	86%	↑
		New Smyrna	13	85%							
		Course	309	80%	271	85%	451	80%	300	85%	↑
	GEB2351	Daytona					100	78%	61	82%	
		Deland					9	78%	11	91%	
		Deltona					26	77%	13	85%	
		Flagler/Palm Cst					17	76%	23	70%	
		New Smyrna							27	74%	
		Course					152	78%	135	79%	↑
	GEB2430	Daytona	106	78%	108	88%	217	78%	72	72%	
		Deland	12	50%	55	80%	16	75%	9	89%	↑
		Deltona	19	84%					7	100%	
		Flagler/Palm Cst	38	84%			12	50%			
		New Smyrna	20	90%	13	69%	11	73%			
		Course	195	79%	176	84%	256	77%	88	76%	

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Overall Course Success Rates by Campus

Major and Campus	2017-2018	
	Attempted	% Successful
0979 - Television Studio Prod	**104**	**91%**
Daytona	104	91%
2059 - Business Administration	**4061**	**78%**
Daytona	708	77%
Deltona	71	77%
DeLand	100	87%
Flagler/Palm Coast	163	83%
New Smyrna Beach	27	74%
Online	2992	78%
2062 - Paralegal-Legal Asst	**860**	**83%**
Daytona	200	83%
Online	660	83%
2084 - Accounting Technology	**1468**	**72%**
Daytona	205	64%
Online	1263	73%
2228 - Office Adm-Med Systems	**20**	**95%**
Online	20	95%
2229 - Office Administration	**288**	**89%**
Online	288	89%
Grand Total	**6801**	**78%**

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Instructional Method – Multiple Methods Only (1 of 3)

Major, Associated Courses and Instructional Method			2014-2015		2015-2016		2016-2017		2017-2018	
			Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful
0979 Television Studio Production	RTV1000C	Lecture					12	92%		
		Hybrid					17	82%		
		Course					29	86%		
	RTV1510C	Lecture					11	91%		
		Hybrid					4	100%		
		Course					15	93%		
	RTV2541C	Lecture					4	75%		
		Hybrid					9	100%		
		Course					13	92%		
2059 BUSINESS ADMINISTRATION	ECO2013	Hybrid	436	74%	451	78%	414	78%	405	77%
		Lecture	36	81%						
		Online	429	79%	450	77%	508	74%	512	75%
		Course	901	77%	901	77%	922	76%	917	76%
	ECO2023	Hybrid	235	78%	271	85%	312	79%	300	85%
		Lecture	74	86%						
		Online	394	86%	409	84%	400	76%	408	75%
		Course	703	83%	680	84%	712	77%	708	80%
	GEB1011	Hybrid	100	75%	66	70%	82	70%	69	72%
		Online	224	76%	273	75%	295	77%	294	80%
		Course	324	76%	339	74%	377	75%	363	79%
	GEB2351	Hybrid			31	71%	126	79%	135	79%
		Online			95	69%	171	75%	191	82%
		Course			126	70%	297	77%	326	81%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Instructional Method – Multiple Methods Only (2 of 3)

Major, Associated Courses and Instructional Method			2014-2015		2015-2016		2016-2017		2017-2018		
			Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	
2059 BUSINESS ADMINISTRATION	GEB2430	Hybrid	195	79%	176	84%	140	71%	88	76%	↑
		Online	589	80%	534	82%	400	74%	360	69%	
		Course	784	80%	710	82%	540	73%	448	71%	
	ISM2000	Hybrid	62	76%	56	77%	65	71%	57	72%	↑
		Online	326	77%	284	78%	362	70%	353	78%	
		Course	388	77%	340	78%	427	70%	410	77%	
	MAN2011	Hybrid					24	67%	15	87%	
		Online					106	80%	99	76%	
		Course					130	78%	114	77%	
	MAR2101	Hybrid									
		Online									
		Course									
	MAR2321	Hybrid			1	100%					
		Online			74	84%					
		Course			75	84%					

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Instructional Method – Multiple Methods Only (3 of 3)

Major, Associated Courses and Instructional Method			2014-2015		2015-2016		2016-2017		2017-2018	
			Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful
2062 PARALEGAL-LEGAL ASST	BUL2241	Hybrid	48	65%	79	86%	56	82%	57	75%
		Online	206	80%	167	80%	192	74%	202	79%
		Course	254	77%	246	82%	248	76%	259	78%
2084 ACCOUNTING TECHNOLOGY	OST1100	Hybrid							13	69%
		Online							24	96%
		Course							37	86%
	OST1110	Hybrid							8	100%
		Online							16	94%
		Course							24	96%
	ACG2021	Hybrid	134	75%	135	62%	153	57%	162	60%
		Online	254	64%	353	67%	385	64%	506	67%
		Course	388	68%	488	65%	538	62%	668	66%
	ACG2071	Hybrid	63	89%	43	77%	65	72%	43	79%
		Online	191	83%	212	77%	202	73%	299	81%
		Course	254	85%	255	77%	267	73%	342	81%
DSC		Hybrid		84%		82%		81%		82%
		Lecture		78%		80%		81%		83%
		Online		76%		78%		76%		78%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Overall Course Success Rates by IM

Major and Instructional Method	2017-2018	
	Attempted	% Successful
0979 - Television Studio Prod	104	91%
IS	4	100%
Lecture	100	91%
2059 - Business Administration	4061	78%
IS	3	67%
Online	2989	78%
Hybrid	1069	79%
2062 - Paralegal-Legal Asst	860	83%
Online	660	83%
Hybrid	200	83%
2084 - Accounting Technology	1468	72%
Online	1263	73%
Hybrid	205	64%
2228 - Office Adm-Med Systems	20	95%
Online	20	95%
2229 - Office Administration	288	89%
IS	2	100%
Online	286	89%
Grand Total	**6801**	**78%**

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Multiple Session/Sub-session Only (1 of 9)

Major, Associated Courses and Sub-session				2014-2015		2015-2016		2016-2017		2017-2018		
				Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	
0979 TELEVISION STUDIO PROD	RTV1000C	FA	Full term	17	76%	16	88%	17	82%	19	89%	↑
		SP	Full term	15	80%	5	100%	12	92%	9	89%	
			Course	32	78%	21	90%	29	86%	28	89%	↑
	RVT1510C	FA	Full term			10	100%	4	100%	8	100%	
		SP	Full term			11	100%	11	91%	10	100%	↑
			Course			21	100%	15	93%	18	100%	
	RTV2290	FA	Full term							5	80%	
		SP	Full term							2	100%	
			Course							7	86%	
	RTV2540	FA	Full term							4	100%	
		SP	Full term							2	100%	
			Course							6	100%	
	RTV2541C	FA	Full term							7	100%	
		SP	Full term							7	100%	
			Course							14	100%	
	RTV2541	FA	Full term			7	86%	9	100%			
		SP	Full term			8	50%	4	75%			
			Course			15	67%	13	92%			
2059 BUSINESS ADMINISTRATION	ECO2013	FA	A term	98	80%	105	73%	115	72%	107	77%	↑
			B term	92	68%	72	61%					
			Full term	206	77%	217	81%	273	74%	279	73%	
			Session	396	76%	394	75%	388	73%	386	74%	↑
		SP	A term	116	73%	57	84%	38	87%	37	81%	↑
			B term	99	77%	37	70%	42	64%	37	81%	
			Full term	162	78%	272	80%	305	75%	301	74%	
			Session	377	76%	366	80%	385	75%	375	76%	↑
		SU	Full term	128	84%	141	77%	149	85%	156	81%	
			Course	901	77%	901	77%	922	76%	917	76%	
	ECO2023	FA	A term	36	69%							
			B term			40	65%	63	78%	70	77%	
			Full term	96	73%	223	86%	210	76%	188	74%	
			Session	132	72%	263	83%	273	77%	258	75%	
		SP	A term			35	80%					
			B term			64	83%	72	69%	69	86%	↑
			Full term	115	78%	218	86%	228	75%	237	83%	
			Session			317	85%	300	74%	306	83%	
		SU	Full term	77	78%	100	86%	139	83%	144	80%	
			Course	324	76%	680	84%	712	77%	708	80%	↑

Course Success Rates by Multiple Session/Sub-session Only (2 of 9)

Major, Associated Courses and Sub-session				2014-2015 Attempted	2014-2015 % Successful	2014-2015 Attempted	2014-2015 % Successful	2016-2017 Attempted	2016-2017 % Successful	2017-2018 Attempted	2017-2018 % Successful
2059 BUSINESS ADMINISTRATION	GEB1011	FA	A term			39	72%	38	79%	35	80%
			B term					36	50%	34	62%
			Full term			65	62%	79	82%	73	81%
			Session			104	65%	153	74%	142	76%
		SP	A term					38	82%	36	89%
			B term					36	78%	41	83%
			Full term			147	75%	77	74%	72	76%
			Session					151	77%	149	81%
		SU	Full term			88	84%	73	75%	72	79%
			Course			339	74%	377	75%	363	79%
	GEB2351	FA	A term					56	80%	67	81%
			B term			34	74%	9	78%		
			Full term			25	68%	67	69%	74	81%
			Session			59	71%	132	74%	141	81%
		SP	B term			31	71%	61	77%	24	88%
			Full term			36	67%	78	82%	44	73%
			Session			67	69%	139	80%	83	81%
		SU	Full term					26	73%	151	79%
			Course			126	70%	297	77%	326	81%
	GEB2430	FA	A term	37	86%	39	90%	38	87%	18	89%
			B term	76	67%	52	79%	75	61%	74	64%
			Full term	184	79%	212	80%	91	74%	62	76%
			Session	297	77%	303	81%	204	72%	154	71%
		SP	A term	78	86%	38	95%	38	66%	30	73%
			B term	77	70%	37	78%	63	65%	69	74%
			Full term	231	82%	181	80%	119	72%	105	67%
			Session	386	80%	256	82%	220	69%	204	70%
		SU	Full term	101	86%	151	85%	116	84%	90	71%
			Course	784	80%	710	82%	540	73%	448	71%
	ISM2000	FA	B term	57	60%	35	71%	68	68%	70	74%
			Full term	109	79%	99	85%	116	72%	110	71%
			Session	166	72%	134	81%	184	71%	180	72%
		SP	A term					38	76%	36	86%
			B term	34	65%			67	64%	73	71%
			Full term	128	84%	127	69%	65	62%	24	88%
			Session	162	80%	127	69%	170	66%	133	78%
		SU	Full term	60	83%	79	86%	73	81%	97	84%
			Course	388	77%	340	78%	427	70%	410	77%

Course Success Rates by Multiple Session/Sub-session Only (3 of 9)

Major, Associated Courses and Sub-session				2014-2015		2015-2016		2016-2017		2017-2018	
				Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful
2059 BUSINESS ADMINISTRATION	MAN2021	FA	A term	35	86%	31	90%	30	77%	36	89%
			Full term	36	72%	35	83%	39	79%	35	91%
			Session	71	79%	66	86%	69	78%	71	90%
		SP	A term					30	90%	39	95%
			Full term	67	75%	66	79%	36	81%	35	66%
			Session					66	85%	74	81%
		SU	Full term	30	97%	48	81%	33	79%	39	85%
			Course	168	80%	180	82%	168	81%	184	85%
	MAR2011	FA	B term			32	72%				
			Full term	37	89%	37	78%	53	72%	48	77%
			Session	37	89%	69	75%	53	72%	48	77%
		SP	Full term	38	79%	54	69%	44	77%	42	74%
		SU	Full term	22	73%	26	81%	33	88%	24	83%
			Course	97	81%	149	74%	130	78%	114	77%
	MAR2101	FA	B term	20	65%	31	87%	27	78%	36	83%
			Full term	34	82%	38	82%	32	47%	39	85%
			Session	54	76%	69	84%	59	61%	75	84%
		SP	Full term	40	73%	49	86%	75	80%	48	81%
		SU	Full term	26	85%			30	93%	39	79%
			Course	120	77%	118	85%	164	76%	162	82%
	MAR2321	FA	Full term							36	72%
		SP	B term			1	100%	37	76%	39	82%
			Full term	39	79%	1	100%	30	73%	28	89%
			Session	39	79%	37	81%	67	75%	67	85%
			Course	39	79%	75	84%	67	75%	103	81%
	MNA2161	FA	A term							37	95%
			Full term	37	78%	19	84%	36	92%		
		SP	Full term	33	73%	24	83%	35	80%	40	95%
			Course	70	76%	43	84%	71	86%	77	95%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Multiple Session/Sub-session Only (4 of 9)

Major, Associated Courses and Sub-session				2014-2015		2015-2016		2016-2017		2017-2018	
				Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful
2059 BUSINESS ADMINISTRATION	MNA2345	FA	A term	36	94%	39	90%				
			B term					32	94%	38	87%
		SP	A term	38	95%	28	93%	24	88%	35	86%
			Course	74	95%	67	91%	56	91%	73	86%
	SBM2000	FA	Full term	37	89%	37	89%	79	84%	75	83%
		SP	Full term	74	76%	52	88%	75	81%	76	82%
		SU	Full term	29	79%	34	91%				
			Course	140	80%	123	89%	154	82%	151	82%
2062 PARALEGAL-LEGAL ASST	BUL2241	FA	A term			37	92%				
			B term	41	68%	42	67%	35	69%	32	94%
			Full term	55	75%	39	87%	79	76%	70	69%
			Session	96	72%	118	81%	114	74%	102	76%
		SP	A term					33	82%	36	92%
			B term	38	92%	28	86%				
			Full term	63	71%	77	82%	63	75%	70	76%
			Session	101	79%	105	83%	96	77%	106	81%
		SU	Full term	57	81%	23	78%	38	82%	51	76%
			Course	254	77%	246	82%	248	76%	259	78%
	BUL2242	FA	B term			22	91%			13	69%
			Full term	16	75%			16	75%		
			Session	16	75%	22	91%	16	75%	13	69%
		SP	Full term	18	72%	24	83%	12	67%	14	100%
		SU	Full term	19	84%			22	91%	12	92%
			Course	53	77%	46	87%	50	80%	39	87%
	OST1435	FA	Full term	28	89%	37	86%	36	81%	32	91%
		SP	Full term	36	69%	33	79%	21	86%	23	91%
			Course	64	78%	70	83%	57	82%	55	91%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Multiple Session/Sub-session Only (5 of 9)

Major, Associated Courses and Sub-session			2014-2015 Attempted	% Successful	2015-2016 Attempted	% Successful	2016-2017 Attempted	% Successful	2017-2018 Attempted	% Successful	
2062 PARALEGAL-LEGAL ASST	OST1141	FA	A term	31	87%	36	92%	37	89%	33	76%	
			B term	37	68%	19	74%	30	87%	30	80%	
			Session	68	76%	55	85%	67	88%	63	78%	
		SP	A term	35	83%	28	93%	34	82%	32	91%	↑
			B term	31	71%	20	75%	20	80%	17	76%	
			Full term									
			Session	66	77%	48	85%	54	81%	49	86%	↑
		SU	Full term	25	92%	20	85%	23	100%	36	89%	
			Course	159	79%	123	85%	144	88%	148	83%	
	PLA1003	FA	Full term	33	76%	30	83%	34	71%	24	75%	↑
		SP	Full term	31	65%	33	82%	23	65%	23	78%	
			Course	64	70%	63	83%	57	68%	47	77%	
	PLA1103	FA	Full term	12	92%	24	92%	16	88%	18	83%	
		SP	Full term			20	85%					
			Course	12	92%	44	89%	16	88%	18	83%	
	PLA1610	FA	Full term			25	92%	31	81%	21	86%	↑
		SP	Full term			2	100%					
			Course			27	93%	31	81%	21	86%	↑
	PLA1800	FA	Full term					1	100%			
		SP	Full term					24	92%	26	85%	
			Course					25	92%	26	85%	

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Multiple Session/Sub-session Only (6 of 9)

Major, Associated Courses and Sub-session			2014-2015 Attempted	% Successful	2015-2016 Attempted	% Successful	2016-2017 Attempted	% Successful	2017-2018 Attempted	% Successful	
2062 PARALEGAL -LEGAL ASST	PLA2303	FA Full term	23	83%	22	86%	44	91%	26	92%	↑
		SP Full term	1	100%	1	100%					
		SU Full term	13	92%							
		Course	37	86%	23	87%	44	91%	26	92%	↑
	PLA2460	FA Full term	21	95%	3	100%					
		SP Full term	17	71%	29	90%	27	96%	20	75%	
		Course	38	84%	32	91%	27	96%	20	75%	
	PLA2880	FA B term	15	60%							
		FA Full term	33	73%	35	80%	24	54%	13	85%	↑
		FA Session	48	69%	32	75%	24	54%	13	85%	
		SP Full term	40	75%	32	75%	20	80%	18	83%	
		SU Full term	24	67%	15	87%	22	82%	21	76%	
		Course	112	71%	82	79%	66	71%	52	81%	↑
2084 ACCOUNTING TECHNOLOGY	ACG2021	FA A term							35	60%	
		FA B term	35	51%	35	46%	37	46%			
		FA Full term	181	69%	163	66%	157	59%	181	56%	
		FA Session	216	66%	198	62%	194	57%	216	56%	
		SP A term							40	73%	
		SP B term	36	50%	37	57%	36	61%			
		SP Full term	136	75%	123	62%	148	59%	196	62%	↑
		SP Session	172	70%	160	61%	184	59%			
		SU Full term			130	76%	160	71%	216	77%	↑
		Course	388	68%	488	65%	538	62%	668	66%	
	ACG2071	FA B term							35	77%	
		FA Full term	66	76%	65	63%	65	65%	51	69%	↑
		SP B term							45	78%	
		SP Full term	117	85%	88	74%	80	76%	62	76%	
		SU Full term	71	92%	102	89%	122	75%	149	89%	↑
		Course	254	85%	255	77%	267	73%	342	81%	↑

Course Success Rates by Multiple Session/Sub-session Only (7 of 9)

Major, Associated Courses and Sub-session				2014-2015 Attempted	% Successful	2015-2016 Attempted	% Successful	2016-2017 Attempted	% Successful	2017-2018 Attempted	% Successful	
2084 ACCOUNTING TECHNOLOGY	APA1111	FA	Full term			25	68%	38	71%	29	79%	↑
		SP	Full term			29	72%	34	71%	31	84%	
		SU	Full term			12	67%					
			Session			66	70%	72	71%	60	82%	↑
	APA1121	FA	Full term			17	71%	17	82%	8	63%	
		SP	Full term			19	68%	19	100%	18	78%	
			Session			36	69%	36	92%	26	73%	
	APA1711		B term					31	84%	32	75%	
		FA	Full term	25	56%	31	68%					
			Session	25	56%	31	68%	31	84%	32	75%	
		SP	B term	35	71%	30	83%	36	86%	38	76%	
		SU	Full term	17	76%	23	78%					
			Course	77	68%	84	76%	67	85%	70	76%	
	FIN1100	FA	A term							39	77%	
			B term							28	71%	
			Full term	72	63%	75	69%	72	68%			
			Session	72	63%	75	69%	72	68%			
		SP	A term	38	89%	36	89%	38	84%	39	77%	
			B term	38	71%	36	78%	39	69%	37	62%	
			Session	76	80%	72	83%	77	77%	76	70%	
		SU	Full term	39	87%	38	92%	37	78%	37	73%	
			Course	205	74%	185	79%	186	74%	180	72%	
	FIN2000	FA	B term	30	73%	39	54%					
			Full term	35	74%	35	86%	35	63%	38	74%	↑
			Session	65	74%	74	69%	35	63%	38	74%	
		SP	B term	35	83%							
			Full term	39	82%	50	66%	36	58%	32	63%	↑
			Session	74	82%	50	66%	36	58%	32	63%	
			Course	139	78%	124	68%	71	61%	70	69%	
	TAX2000	FA	Full term	31	74%	22	77%	14	79%	26	85%	
			B term					1	100%			
		SP	Full term	26	69%	21	67%	29	69%	26	77%	↑
			Session					30	70%	26	77%	
			Course	57	72%	43	72%	44	73%	52	81%	

Course Success Rates by Multiple Session/Sub-session Only (8 of 9)

Major, Associated Courses and Sub-session				2014-2015		2015-2016		2016-2017		2017-2018		
				Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	
2228 OFFICE ADM-MED SYSTEMS	OST2461	FA	Full term	14	93%	13	85%	12	83%	17	94%	↑
		SP	Full term	10	90%	4	100%	6	100%	3	100%	
			Course	24	92%	17	88%	18	89%	20	95%	↑
2229 OFFICE ADMINISTRATION	OST1100	FA	Full term	19	84%	8	100%	17	35%	9	56%	
		SP	Full term	18	89%	17	82%	17	76%	4	100%	
		SU	Full term	25	92%	21	90%	25	96%	24	96%	
			Course	62	89%	46	89%	59	73%	37	86%	↑
	OST1110	FA	Full term	18	83%	10	100%	9	89%	3	100%	
		SP	Full term	12	75%	5	100%	9	89%	5	100%	
		SU	Full term	7	86%	10	100%	8	100%	16	94%	
			Course	37	81%	25	100%	26	92%	24	96%	↑
	OST1330	FA	Full term	33	67%	33	94%	29	72%	23	91%	
		SP	Full term	30	70%	28	93%	21	90%	9	89%	
			Course	80	71%	61	93%	50	80%	32	91%	↑
	OST1711	FA	Full term	13	77%	11	91%					
		SP	Full term	9	100%	3	67%					
			Course	22	86%	14	86%					

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by Multiple Session/Sub-session Only (9 of 9)

Major, Associated Courses and Sub-session			2014-2015		2015-2016		2016-2017		2017-2018	
			Attempted	% Successful	Attempted	% Successful	Attempted	% Successful	Attempted	% Successful
2229 OFFICE ADMINISTRATION	OST2401	FA Full term	34	88%	29	83%	36	78%	23	91%
		SP Full term	20	90%	13	92%	15	87%	15	100%
		SU Full term	16	94%	14	93%	19	95%	14	100%
		Course	70	90%	56	88%	70	84%	52	96%
	OST2431	FA Full term	23	96%	10	100%	27	89%	17	100%
		SP Full term	15	93%	19	74%	7	100%	11	100%
		Course	38	95%	29	83%	34	91%	28	100%
	OST2713	FA Full term	10	60%	9	100%				
		SP Full term	14	86%	10	100%				
		Course	24	75%	19	100%				
	OST2828	FA Full term			20	80%				
		SP A term			17	94%			15	100%
		SU Full term							1	100%
		Course			37	86%			16	100%
	OST2852	FA A term			8	75%				
		SP B term			13	85%				
		Course			21	81%				
	QMB1001	FA Full term	56	63%	49	78%	64	73%	39	64%
		SP Full term	37	65%	33	70%	40	65%	38	82%
		SU Full term			16	81%				
		Course	93	63%	98	76%	104	70%	77	73%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Overall Program Success Rates by Session/Sub-session Only

Program, Session and Sub-session	2017-2018	
	# Students Enrolled*	Success Rate
0979 - Television Studio Prod	104	91%
Fall 2017	54	91%
Full term	54	91%
Spring 2018	50	92%
Full term	50	92%
2059 - Business Administration	4061	78%
Summer 2017	695	80%
Fall 2017	1641	77%
Full term	1019	76%
A term	300	82%
B term	322	74%
Spring 2018	1725	79%
Full term	1094	78%
A term	237	86%
B term	394	78%
2062 - Paralegal-Legal Asst	860	83%
Summer 2017	160	85%
Fall 2017	340	81%
Full term	232	81%
A term	65	85%
B term	43	77%
Spring 2018	360	84%
Full term	275	83%
A term	68	91%
B term	17	76%

Program, Session and Sub-session	2017-2018	
	# Students Enrolled*	Success Rate
2084 - Accounting Technology	1468	72%
Summer 2017	402	81%
Fall 2017	502	67%
Full term	333	64%
A term	74	69%
B term	95	75%
Spring 2018	564	70%
Full term	365	68%
A term	79	75%
B term	120	73%
2228 - Office Adm-Med Systems	20	95%
Fall 2017	17	94%
Full term	17	94%
Spring 2018	3	100%
Full term	3	100%
2229 - Office Aministration	288	89%
Summer 2017	16	100%
Fall 2017	102	82%
Full term	102	82%
Spring 2018	170	92%
Full term	139	91%
A term	15	100%
B term	16	94%
Grand Total	6801	78%

Duplicated count for # students enrolled

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Program Success Rates by IM and Session/Sub-session Only (1 of 8)

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
0979 - Television Studio Prod	104	91%
RTV1000C	28	89%
Lecture	28	89%
Fall 2017	19	89%
Full Term	19	89%
Spring 2018	9	89%
Full Term	9	89%
RTV1510C	18	100%
Lecture	18	100%
Fall 2017	8	100%
Full Term	8	100%
Spring 2018	10	100%
Full Term	10	100%
RTV1670	4	100%
Lecture	4	100%
Spring 2018	4	100%
Full Term	4	100%
RTV2241	6	67%
Lecture	6	67%
Fall 2017	6	67%
Full Term	6	67%
RTV2290	7	86%
IS	2	100%
Spring 2018	2	100%
Full Term	2	100%
Lecture	5	80%
Fall 2017	5	80%
Full Term	5	80%
RTV2534	5	100%
Lecture	5	100%
Fall 2017	5	100%
Full Term	5	100%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
0979 - Television Studio Prod	104	91%
RTV2540	6	100%
IS	2	100%
Spring 2018	2	100%
Full Term	2	100%
Lecture	4	100%
Fall 2017	4	100%
Full Term	4	100%
RTV2541C	14	100%
Lecture	14	100%
Fall 2017	7	100%
Full Term	7	100%
Spring 2018	7	100%
Full Term	7	100%
RTV2600C	12	75%
Lecture	12	75%
Spring 2018	12	75%
Full Term	12	75%
RTV2940	4	100%
Lecture	4	100%
Spring 2018	4	100%
Full Term	4	100%
2059 - Business Administration	4061	78%
ECO2013	917	76%
Online	512	75%
Summer 2017	156	81%
Fall 2017	164	68%
Full Term	97	67%
A Term	67	69%
Spring 2018	192	77%
Full Term	155	76%
B Term	37	81%

Program Success Rates by IM and Session/Sub-session Only (2 of 8)

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2059 - Business Administration	4061	78%
ECO2013	917	76%
Hybrid	405	77%
Fall 2017	222	79%
Full Term	182	76%
A Term	40	90%
Spring 2018	183	74%
Full Term	146	73%
A Term	37	81%
ECO2023	708	80%
Online	408	75%
Summer 2017	144	80%
Fall 2017	146	68%
Full Term	109	67%
B Term	37	73%
Spring 2018	118	79%
Full Term	79	77%
B Term	39	82%
Hybrid	300	85%
Fall 2017	112	83%
Full Term	79	84%
B Term	33	82%
Spring 2018	188	86%
Full Term	158	85%
B Term	30	90%
GEB1011	363	79%
Online	294	80%
Summer 2017	72	79%
Fall 2017	106	75%
Full Term	37	84%
A Term	35	80%
B Term	34	62%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2059 - Business Administration	4061	78%
GEB1011	363	79%
Online	294	80%
Spring 2018	116	85%
Full Term	39	85%
A Term	36	89%
B Term	41	83%
Hybrid	69	72%
Fall 2017	36	78%
Full Term	36	78%
Spring 2018	33	67%
Full Term	33	67%
GEB2351	326	81%
Online	191	82%
Summer 2017	34	88%
Fall 2017	74	81%
Full Term	74	81%
Spring 2018	83	81%
Full Term	83	81%
Hybrid	135	79%
Fall 2017	67	81%
A Term	67	81%
Spring 2018	68	78%
A Term	24	88%
B Term	44	73%
GEB2430	448	71%
Online	360	69%
Summer 2017	90	71%
Fall 2017	111	69%
Full Term	37	81%
B Term	74	64%
Spring 2018	159	69%
Full Term	76	67%
A Term	30	73%
B Term	53	68%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2059 - Business Administration	4061	78%
GEB2430	448	71%
Hybrid	88	76%
Fall 2017	43	77%
Full Term	25	68%
A Term	18	89%
Spring 2018	45	76%
Full Term	29	66%
B Term	16	94%
ISM2000	410	77%
Online	353	78%
Summer 2017	97	84%
Fall 2017	147	75%
Full Term	77	75%
B Term	70	74%
Spring 2018	109	76%
A Term	36	86%
B Term	73	71%
Hybrid	57	72%
Fall 2017	33	61%
Full Term	33	61%
Spring 2018	24	88%
Full Term	24	88%
MAN2021	184	85%
Online	184	85%
Summer 2017	39	85%
Fall 2017	71	90%
Full Term	35	91%
A Term	36	89%
Spring 2018	74	81%
Full Term	35	66%
A Term	39	95%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2059 - Business Administration	4061	78%
MAR2011	114	77%
Online	99	76%
Summer 2017	24	83%
Fall 2017	33	73%
Full Term	33	73%
Spring 2018	42	74%
Full Term	42	74%
Hybrid	15	87%
Fall 2017	15	87%
Full Term	15	87%
MAR2101	162	82%
Online	162	82%
Summer 2017	39	79%
Fall 2017	75	84%
Full Term	39	85%
B Term	36	83%
Spring 2018	48	81%
Full Term	48	81%
MAR2321	103	81%
Online	103	81%
Fall 2017	36	72%
Full Term	36	72%
Spring 2018	67	85%
Full Term	28	89%
B Term	39	82%
MAR2720	3	67%
IS	3	67%
Spring 2018	3	67%
Full Term	3	67%

🟩 Indicates a success rate of 90% or higher
🟨 Indicates a success rate between 70% and 89%
🟥 Indicates a success rate below 70%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2059 - Business Administration	4061	78%
MKA2021	22	82%
Online	22	82%
Spring 2018	22	82%
B Term	22	82%
MNA2161	77	95%
Online	77	95%
Fall 2017	37	95%
A Term	37	95%
Spring 2018	40	95%
Full Term	40	95%
MNA2345	73	86%
Online	73	86%
Fall 2017	38	87%
B Term	38	87%
Spring 2018	35	86%
A Term	35	86%
SBM2000	151	82%
Online	151	82%
Fall 2017	75	83%
Full Term	75	83%
Spring 2018	76	82%
Full Term	76	82%
2062 - Paralegal-Legal Asst	860	83%
BUL2241	259	78%
Online	202	79%
Summer 2017	51	76%
Fall 2017	78	77%
Full Term	46	65%
A Term	32	94%
Spring 2018	73	84%
Full Term	37	76%
A Term	36	92%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2062 - Paralegal-Legal Asst	860	83%
BUL2241	259	78%
Hybrid	57	75%
Fall 2017	24	75%
Full Term	24	75%
Spring 2018	33	76%
Full Term	33	76%
BUL2242	39	87%
Online	39	87%
Summer 2017	12	92%
Fall 2017	13	69%
B Term	13	69%
Spring 2018	14	100%
Full Term	14	100%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Program Success Rates by IM and Session/Sub-session Only (5 of 8)

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2062 - Paralegal-Legal Asst	860	83%
OST1141	148	83%
Online	148	83%
Summer 2017	36	89%
Fall 2017	63	78%
A Term	33	76%
B Term	30	80%
Spring 2018	49	86%
A Term	32	91%
B Term	17	76%
OST1435	55	91%
Online	55	91%
Fall 2017	32	91%
Full Term	32	91%
Spring 2018	23	91%
Full Term	23	91%
PLA1003	47	77%
Online	47	77%
Fall 2017	24	75%
Full Term	24	75%
Spring 2018	23	78%
Full Term	23	78%
PLA1103	18	83%
Hybrid	18	83%
Spring 2018	18	83%
Full Term	18	83%
PLA1610	21	86%
Hybrid	21	86%
Fall 2017	21	86%
Full Term	21	86%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2062 - Paralegal-Legal Asst	860	83%
PLA1800	26	85%
Hybrid	26	85%
Spring 2018	26	85%
Full Term	26	85%
PLA2114	15	100%
Hybrid	15	100%
Fall 2017	15	100%
Full Term	15	100%
PLA2200	18	83%
Hybrid	18	83%
Fall 2017	18	83%
Full Term	18	83%
PLA2303	26	92%
Online	26	92%
Fall 2017	26	92%
Full Term	26	92%
PLA2460	20	75%
Online	20	75%
Spring 2018	20	75%
Full Term	20	75%
PLA2600	24	88%
Hybrid	24	88%
Spring 2018	24	88%
Full Term	24	88%
PLA2763	30	80%
Online	30	80%
Spring 2018	30	80%
Full Term	30	80%
PLA2880	52	81%
Online	52	81%
Summer 2017	21	76%
Fall 2017	13	85%
Full Term	13	85%
Spring 2018	18	83%
Full Term	18	83%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2062 - Paralegal-Legal Asst	**860**	**83%**
PLA2949	1	100%
Online	1	100%
Fall 2017	1	100%
Full Term	1	100%
2084 - Accounting Technology	**1468**	**72%**
ACG2021	668	66%
Online	506	67%
Summer 2017	216	77%
Fall 2017	134	55%
Full Term	99	54%
A Term	35	60%
Spring 2018	156	65%
Full Term	116	62%
A Term	40	73%
Hybrid	162	60%
Fall 2017	82	59%
Full Term	82	59%
Spring 2018	80	63%
Full Term	80	63%
ACG2071	342	81%
Online	299	81%
Summer 2017	149	89%
Fall 2017	73	71%
Full Term	38	66%
B Term	35	77%
Spring 2018	77	75%
Full Term	32	72%
B Term	45	78%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2084 - Accounting Technology	**1468**	**72%**
ACG2071	342	81%
Hybrid	43	79%
Fall 2017	13	77%
Full Term	13	77%
Spring 2018	30	80%
Full Term	30	80%
APA1111	60	82%
Online	60	82%
Fall 2017	29	79%
Full Term	29	79%
Spring 2018	31	84%
Full Term	31	84%
APA1121	26	73%
Online	26	73%
Fall 2017	8	63%
Full Term	8	63%
Spring 2018	18	78%
Full Term	18	78%
APA1711	70	76%
Online	70	76%
Fall 2017	32	75%
B Term	32	75%
Spring 2018	38	76%
B Term	38	76%
FIN1100	180	72%
Online	180	72%
Summer 2017	37	73%
Fall 2017	67	75%
A Term	39	77%
B Term	28	71%
Spring 2018	76	70%
A Term	39	77%
B Term	37	62%

Program Success Rates by IM and Session/Sub-session Only (7 of 8)

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2084 - Accounting Technology	1468	72%
FIN2000	70	69%
Online	70	69%
Fall 2017	38	74%
Full Term	38	74%
Spring 2018	32	63%
Full Term	32	63%
TAX2000	52	81%
Online	52	81%
Fall 2017	26	85%
Full Term	26	85%
Spring 2018	26	77%
Full Term	26	77%
2228 - Office Adm-Med Systems	20	95%
OST2461	20	95%
Online	20	95%
Fall 2017	17	94%
Full Term	17	94%
Spring 2018	3	100%
Full Term	3	100%
2229 - Office Administration	288	89%
OST1330	32	91%
Online	32	91%
Fall 2017	23	91%
Full Term	23	91%
Spring 2018	9	89%
Full Term	9	89%
OST2336	23	96%
Online	23	96%
Spring 2018	23	96%
Full Term	23	96%

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2229 - Office Administration	288	89%
OST2401	52	96%
Online	52	96%
Summer 2017	14	100%
Fall 2017	23	91%
Full Term	23	91%
Spring 2018	15	100%
Full Term	15	100%
OST2431	28	100%
Online	28	100%
Fall 2017	17	100%
Full Term	17	100%
Spring 2018	11	100%
Full Term	11	100%
OST2501	28	93%
IS	1	100%
Summer 2017	1	100%
Online	27	93%
Spring 2018	27	93%
Full Term	27	93%
OST2713	16	94%
Online	16	94%
Spring 2018	16	94%
Full Term	16	94%
OST2828	16	100%
IS	1	100%
Summer 2017	1	100%
Online	15	100%
Spring 2018	15	100%
A Term	15	100%

Program Success Rates by IM and Session/Sub-session Only (8 of 8)

Program, Course, IM, Session and Sub-session	2017-2018	
	# Students Enrolled	Success Rate
2229 - Office Administration	288	89%
OST1100	37	86%
Online	24	96%
Summer 2017	24	96%
Hybrid	13	69%
Fall 2017	9	56%
Full Term	9	56%
Spring 2018	4	100%
Full Term	4	100%
OST1110	24	96%
Online	16	94%
Summer 2017	16	94%
Hybrid	8	100%
Fall 2017	3	100%
Full Term	3	100%
Spring 2018	5	100%
Full Term	5	100%
OST2852	16	94%
Online	16	94%
Spring 2018	16	94%
B Term	16	94%
QMB1001	77	73%
Online	77	73%
Fall 2017	39	64%
Full Term	39	64%
Spring 2018	38	82%
Full Term	38	82%
Grand Total	6801	78%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Course Success Rates for Guaranteed Sections

Courses	2016-2017		2016-2017 Overall Success Rate	2017-2018		2017-2018 Overall Success Rate
	Attempted	% Successful		Attempted	% Successful	
GEB2351	126	79%	77% (297)	135	79%	81% (326)
GEB2430	39	67%	73% (540)	16	94%	71% (448)
Grand Total	165	76%	74%	151	81%	

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by IM, Campus and Race/Ethnicity (1 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
0979 - Television Studio Prod	104	91%
RTV1000C	24	92%
Lecture	24	92%
Daytona	24	92%
Asian	1	100%
Hispanic	3	100%
White	20	90%
RTV1510C	16	100%
Lecture	16	100%
Daytona	16	100%
Am. Ind	1	100%
Hispanic	2	100%
Two or More Races	1	100%
White	12	100%
RTV1670	4	100%
Lecture	4	100%
Daytona	4	100%
Hawaii/Pac	1	100%
Hispanic	1	100%
White	2	100%
RTV2241	6	67%
Lecture	6	67%
Daytona	6	67%
Asian	1	100%
Hispanic	2	100%
Two or More Races	2	50%
White	1	0%
RTV2290	7	86%
IS	2	100%
Daytona	2	100%
Two or More Races	1	100%
White	1	100%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
0979 - Television Studio Prod	104	91%
RTV2290	7	86%
Lecture	5	80%
Daytona	5	80%
Hispanic	1	100%
Two or More Races	1	0%
White	3	100%
RTV2534	5	100%
Lecture	5	100%
Daytona	5	100%
Hispanic	1	100%
Two or More Races	1	100%
White	3	100%
RTV2540	6	100%
IS	2	100%
Daytona	2	100%
Hispanic	1	100%
White	1	100%
Lecture	4	100%
Daytona	4	100%
Two or More Races	1	100%
White	3	100%
RTV2541C	13	100%
Lecture	13	100%
Daytona	13	100%
Hispanic	4	100%
Two or More Races	1	100%
White	8	100%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by IM, Campus and Race/Ethnicity (2 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
0979 - Television Studio Prod	**104**	**91%**
RTV2600C	10	70%
Lecture	10	70%
Daytona	10	70%
Hispanic	1	100%
Two or More Races	1	100%
White	8	63%
RTV2940	4	100%
Lecture	4	100%
Daytona	4	100%
Hispanic	1	100%
White	3	100%
2059 - Business Administration	**3734**	**79%**
ECO2013	856	76%
Online	471	76%
Asian	22	82%
Black	17	100%
Hispanic	79	75%
Two or More Races	21	52%
White	332	76%
Hybrid	385	77%
Daytona	224	74%
Black	173	75%
Hispanic	32	69%
Two or More Races	4	75%
White	15	67%
Deltona	47	72%
Hispanic	14	50%
Two or More Races	2	50%
White	31	84%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
2059 - Business Administration	**3734**	**79%**
ECO2013	856	76%
Hybrid	385	77%
DeLand	40	80%
Black	27	85%
Hispanic	11	73%
White	2	50%
Flagler/Palm Coast	74	86%
Asian	1	100%
Black	51	86%
Hispanic	11	100%
Two or More Races	8	75%
White	3	67%
ECO2023	654	80%
Online	375	76%
Am. Ind	1	100%
Asian	12	83%
Hispanic	63	78%
Two or More Races	11	45%
White	288	77%
Hybrid	279	85%
Daytona	186	83%
Am. Ind	1	100%
Asian	10	80%
Hawaii/Pac	1	100%
Hispanic	25	80%
Two or More Races	9	78%
White	140	84%
DeLand	36	92%
Asian	4	75%
Hispanic	10	80%
Two or More Races	1	100%
White	21	100%

Course Success Rates by IM, Campus and Race/Ethnicity (3 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
2059 - Business Administration	3734	79%
ECO2023	654	80%
Hybrid	279	85%
Flagler/Palm Coast	57	86%
Asian	1	100%
Hispanic	10	90%
Two or More Races	2	100%
White	44	84%
GEB1011	329	79%
Online	265	81%
Asian	14	93%
Hawaii/Pac	1	0%
Hispanic	49	86%
Two or More Races	6	83%
White	195	79%
Hybrid	64	72%
Daytona	64	72%
Am. Ind	1	100%
Asian	2	50%
Hispanic	14	36%
Two or More Races	1	100%
White	46	83%
GEB2351	300	82%
Online	174	84%
Am. Ind	2	100%
Asian	7	86%
Hispanic	38	92%
Two or More Races	6	100%
White	121	81%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
2059 - Business Administration	3734	79%
GEB2351	300	82%
Hybrid	126	78%
Daytona	53	79%
Asian	1	100%
Hispanic	11	64%
Two or More Races	4	50%
White	37	86%
Deltona	12	83%
Am. Ind	1	100%
Asian	1	100%
Hispanic	5	80%
White	5	80%
DeLand	11	91%
Asian	2	100%
Hispanic	2	100%
White	7	86%
Flagler/Palm Coast	23	70%
Hispanic	4	25%
Two or More Races	2	100%
White	17	76%
New Smyrna Beach	27	74%
Hispanic	3	100%
Two or More Races	3	33%
White	21	76%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Course Success Rates by IM, Campus and Race/Ethnicity (4 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
2059 - Business Administration	3734	79%
GEB2430	404	72%
Online	329	70%
Am. Ind	1	0%
Asian	14	86%
Hispanic	70	67%
Two or More Races	8	63%
White	236	71%
Hybrid	75	79%
Daytona	60	75%
Asian	1	100%
Hispanic	7	43%
Two or More Races	4	75%
White	48	79%
Deltona	6	100%
Hispanic	3	100%
White	3	100%
DeLand	9	89%
Hispanic	2	100%
White	7	86%
ISM2000	373	77%
Online	319	77%
Am. Ind	1	100%
Asian	11	64%
Hawaii/Pac	1	100%
Hispanic	47	77%
Two or More Races	6	67%
White	253	78%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
2059 - Business Administration	3734	79%
ISM2000	373	77%
Hybrid	54	74%
Daytona	54	74%
Asian	2	100%
Hispanic	9	78%
Two or More Races	3	100%
White	40	70%
MAN2021	169	85%
Online	169	85%
Asian	5	40%
Hispanic	34	88%
Two or More Races	5	60%
White	125	86%
MAR2011	104	79%
Online	91	77%
Asian	3	67%
Hawaii/Pac	2	50%
Hispanic	12	67%
Two or More Races	3	67%
White	71	80%
Hybrid	13	92%
Daytona	13	92%
Hispanic	2	100%
White	11	91%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Course Success Rates by IM, Campus and Race/Ethnicity (5 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
2059 - Business Administration	3734	79%
MAR2101	145	81%
Online	145	81%
Asian	3	67%
Hawaii/Pac	1	0%
Hispanic	26	77%
Two or More Races	3	100%
White	112	83%
MAR2321	98	80%
Online	98	80%
Asian	2	50%
Hawaii/Pac	1	100%
Hispanic	10	60%
Two or More Races	1	0%
White	84	83%
MAR2720	3	67%
IS	3	67%
Online	3	67%
Hawaii/Pac	1	0%
Hispanic	1	100%
Two or More Races	1	100%
MKA2021	20	80%
Online	20	80%
Am. Ind	1	0%
Hispanic	3	100%
Two or More Races	3	67%
White	13	85%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018 Attempted	% Successful
2059 - Business Administration	3734	79%
MNA2161	69	94%
Online	69	94%
Am. Ind	1	100%
Asian	1	100%
Hispanic	6	100%
Two or More Races	3	100%
White	58	93%
MNA2345	67	88%
Online	67	88%
Hispanic	9	56%
Two or More Races	1	100%
White	57	93%
SBM2000	143	83%
Online	143	83%
Asian	3	100%
Hawaii/Pac	1	100%
Hispanic	22	77%
Two or More Races	1	100%
White	116	84%
2062 - Paralegal-Legal Asst	783	84%
BUL2241	247	80%
Online	190	81%
Asian	1	100%
Black	131	87%
Hispanic	34	71%
Two or More Races	7	86%
White	17	53%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by IM, Campus and Race/Ethnicity (6 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2062 - Paralegal-Legal Asst	783	84%
BUL2241	247	80%
Hybrid	57	75%
Daytona	57	75%
Am. Ind	1	100%
Black	36	75%
Hispanic	10	70%
Two or More Races	1	100%
White	9	78%
BUL2242	36	86%
Online	36	86%
Black	25	84%
Hispanic	6	83%
Two or More Races	2	100%
White	3	100%
OST1100	30	97%
Online	22	100%
Hispanic	4	100%
White	18	100%
Hybrid	8	88%
Daytona	8	88%
Asian	1	100%
Hispanic	1	100%
Two or More Races	1	100%
White	5	80%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2062 - Paralegal-Legal Asst	783	84%
OST1110	21	95%
Online	14	93%
Hispanic	3	100%
White	11	91%
Hybrid	7	100%
Daytona	7	100%
Asian	1	100%
Hispanic	1	100%
White	5	100%
OST1141	132	83%
Online	132	83%
Asian	6	83%
Hawaii/Pac	1	100%
Hispanic	21	90%
Two or More Races	3	0%
White	101	84%
OST1435	51	94%
Online	51	94%
Asian	1	100%
Hispanic	6	100%
Two or More Races	4	100%
White	40	93%
PLA1003	40	80%
Online	40	80%
Asian	1	100%
Hispanic	10	50%
Two or More Races	3	100%
White	26	88%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by IM, Campus and Race/Ethnicity (7 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2062 - Paralegal-Legal Asst	783	84%
PLA1103	17	82%
Hybrid	17	82%
Daytona	17	82%
Hawaii/Pac	1	100%
Hispanic	2	50%
Two or More Races	1	100%
White	13	85%
PLA1610	18	89%
Hybrid	18	89%
Daytona	18	89%
Asian	1	100%
Hispanic	2	50%
White	15	93%
PLA1800	23	87%
Hybrid	23	87%
Daytona	23	87%
Hispanic	3	67%
Two or More Races	1	100%
White	19	89%
PLA2114	13	100%
Hybrid	13	100%
Daytona	13	100%
Hispanic	1	100%
White	12	100%
PLA2200	16	88%
Hybrid	16	88%
Daytona	16	88%
Hispanic	1	100%
Two or More Races	1	100%
White	14	86%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2062 - Paralegal-Legal Asst	783	84%
PLA2303	24	92%
Online	24	92%
Asian	2	100%
Hispanic	2	100%
White	20	90%
PLA2460	17	82%
Online	17	82%
Hispanic	2	100%
White	15	80%
PLA2600	23	87%
Hybrid	23	87%
Daytona	23	87%
Asian	1	0%
Hispanic	1	100%
White	21	90%
PLA2763	26	77%
Online	26	77%
Asian	2	50%
Hispanic	3	67%
Two or More Races	1	100%
White	20	80%
PLA2880	48	81%
Online	48	81%
Asian	3	67%
Hispanic	6	83%
Two or More Races	1	100%
White	38	82%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by IM, Campus and Race/Ethnicity (8 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2062 - Paralegal-Legal Asst	**783**	**84%**
PLA2949	1	100%
Online	1	100%
White	1	100%
2084 - Accounting Technology	**1392**	**72%**
ACG2021	637	65%
Online	501	67%
Am. Ind	78	81%
Asian	41	66%
Black	260	67%
Hawaii/Pac	10	100%
Hispanic	93	60%
Two or More Races	13	54%
White	6	33%
Hybrid	136	56%
Daytona	136	56%
Am. Ind	7	43%
Asian	4	0%
Black	27	44%
Hispanic	29	59%
Two or More Races	3	67%
White	66	64%
ACG2071	330	81%
Online	291	82%
Black	223	83%
Hispanic	43	86%
Two or More Races	7	100%
White	18	56%
Hybrid	39	77%
Daytona	39	77%
Black	28	75%
Hispanic	7	71%
White	4	100%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2084 - Accounting Technology	**1392**	**72%**
APA1111	56	80%
Online	56	80%
Asian	1	0%
Black	41	85%
Hispanic	7	86%
Two or More Races	3	67%
White	4	50%
APA1121	25	72%
Online	25	72%
Black	20	80%
Hispanic	3	67%
Two or More Races	2	0%
APA1711	66	77%
Online	66	77%
Black	47	77%
Hispanic	12	75%
Two or More Races	2	100%
White	5	80%
FIN1100	169	72%
Online	169	72%
Am. Ind	3	100%
Black	3	67%
Hispanic	26	65%
Two or More Races	5	60%
White	132	73%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by IM, Campus and Race/Ethnicity (9 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2084 - Accounting Technology	**1392**	**72%**
FIN2000	61	75%
Online	61	75%
Am. Ind	1	100%
Asian	5	100%
Hispanic	8	63%
White	47	74%
TAX2000	48	79%
Online	48	79%
Asian	4	100%
Hispanic	5	80%
Two or More Races	2	50%
White	37	78%
2228 - Office Adm-Med Systems	**19**	**95%**
OST2461	19	95%
Online	19	95%
Hispanic	4	100%
White	15	93%
2229 - Office Administration	**269**	**89%**
OST1330	29	90%
Online	29	90%
Asian	1	100%
Hispanic	3	100%
Two or More Races	1	100%
White	24	88%

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2229 - Office Administration	**269**	**89%**
OST2336	23	96%
Online	23	96%
Hispanic	3	100%
Two or More Races	1	100%
White	19	95%
OST2401	47	98%
Online	47	98%
ASian	2	100%
Hispanic	3	100%
Two or More Races	2	100%
White	40	98%
OST2431	25	100%
Online	25	100%
Asian	2	100%
Hispanic	6	100%
White	17	100%
OST2501	26	92%
IS	1	100%
Online	1	100%
White	1	100%
Online	25	92%
Am. Ind	1	100%
Hispanic	5	100%
Two or More Races	1	100%
White	18	89%

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Source: IR Program Assessment Data

Course Success Rates by IM, Campus and Race/Ethnicity (10 of 10)

Program, Course, IM, Campus, and Race/Ethnicity	2017-2018	
	Attempted	% Successful
2229 - Office Administration	**269**	**89%**
OST2713	13	100%
Online	13	100%
Asian	1	100%
Hispanic	3	100%
Two or More Races	1	100%
White	8	100%
OST2828	14	100%
IS	1	100%
Online	1	100%
White	1	100%
Online	13	100%
Asian	1	100%
Hispanic	2	100%
Two or More Races	1	100%
White	9	100%
OST2852	16	94%
Online	16	94%
Hispanic	3	100%
Two or More Races	1	100%
White	12	92%
QMB1001	76	72%
Online	76	72%
Asian	3	100%
Hispanic	13	69%
Two or More Races	4	25%
White	56	75%
Grand Total	**692**	**79%**

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

Grade Distribution (1 of 7)

Major	Course	Summer 2017							
		A	B	C	D	F	FNs	Ws	W1s
2059 BUSINESS ADMINISTRATION	ECO2023	100	70	33	9	19	15	11	17
	GEB2430	39	28	19	5	8	1	10	5
	ISM2000	26	9	7	1	13	0	5	7
	MAN2021	67	39	18	1	4	4	2	10
	MAR2321	15	6	4	0	0	2	1	0
	Program Total	247 (39.2%)	152 (24.1%)	81 (12.9%)	16 (2.5%)	44 (7.0%)	22 (3.5%)	29 (4.6%)	39 (6.2%)
2062 PARALEGAL	BUL2241	89	36	17	2	12	4	2	5
	OST1141	53	8	5	1	3	2	3	4
	PLA1003	7	8	3	0	2	0	0	3
	Program Total	149 (55.4%)	52 (19.3%)	25 (9.3%)	3 (1.1%)	17 (6.3%)	6 (2.2%)	5 (1.9%)	12 (4.5%)
2084 ACCOUNTING TECHNOLOGY	APA1111	30	9	10	2	1	1	5	2
	APA1121	18	0	1	2	2	0	2	1
	APA1711	31	12	10	2	1	1	10	3
	TAX2000	27	9	6	2	2	1	5	0
	Program Total	106 (51.0%)	30 (14.4%)	27 (13.0%)	8 (3.8%)	6 (2.9%)	3 (1.4%)	22 (10.6%)	6 (2.9%)
2229 OFFICE ADMINISTRATION	OST2431	9	1	1	0	0	0	0	0
	Program Total	9 (81.8%)	1 (9.1%)	1 (9.1%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Summer 2017 Total		511 (45.7%)	235 (21.0%)	134 (12.0%)	27 (2.4%)	67 (6.0%)	31 (2.8%)	56 (5.0%)	57 (5.1%)

Source: IR Program Assessment Data

Grade Distribution (2 of 7)

Major	Course	Fall 2017							
		A	B	C	D	F	FNs	Ws	W1s
0979 TELEVISION STUDIO PROD	RTV1670	1	3	0	0	0	0	0	0
	RTV2241	3	1	0	1	0	0	1	0
	RTV2290	3	1	0	0	0	0	1	0
	RTV2540	3	0	1	0	0	0	0	0
	RTV2600C	4	3	2	0	2	1	0	0
	Program Total	14 (45.2%)	8 (25.8%)	3 (9.7%)	1 (3.2%)	2 (6.5%)	1 (3.2%)	2 (6.5%)	0 (0%)
2059 BUSINESS ADMINISTRATION	ECO2013	36	75	47	12	29	2	4	6
	ECO2023	119	90	46	9	13	3	19	15
	GEB1011	136	54	29	8	17	10	16	13
	GEB2351	19	6	4	0	3	1	0	3
	GEB2430	111	71	39	14	31	5	18	23
	ISM2000	108	21	16	2	19	2	8	12
	MAN2021	19	8	6	0	1	2	3	0
	MAR2101	22	20	6	1	7	0	1	1
	MAR2321	28	17	13	0	4	2	3	8
	MNA2161	22	11	2	0	0	1	0	1
	MNA2345	27	27	9	2	1	1	0	6
	SBM2000	16	12	2	0	0	3	0	4
	Program Total	663 (39.9%)	412 (24.8%)	219 (13.2%)	48 (2.9%)	125 (7.5%)	32 (1.9%)	72 (4.3%)	92 (5.5%)

Source: IR Program Assessment Data

Grade Distribution (3 of 7)

Major	Course	Fall 2017							
		A	B	C	D	F	FNs	Ws	W1s
2062 PARALEGAL-LEGAL ASST	BUL2241	32	28	1	5	12	2	7	5
	BUL2242	21	10	3	0	3	1	1	0
	OST1435	11	9	1	1	0	0	0	1
	PLA1103	8	6	1	0	0	0	1	2
	PLA2600	17	2	2	0	2	1	0	0
	PLA2763	17	3	4	1	3	0	1	1
	PLA2880	22	13	7	2	1	0	4	3
	PLA2949	1	0	0	0	0	0	0	0
	Program Total	129 (46.2%)	71 (25.4%)	19 (6.8%)	9 (3.2%)	21 (7.5%)	4 (1.4%)	14 (5.0%)	12 (4.3%)
2084 ACCOUNTING TECHNOLOGY	ACG2021	30	24	17	6	19	3	14	8
	ACG2071	90	40	24	3	9	1	11	4
	FIN1100	90	25	15	7	14	5	10	14
	FIN2000	19	8	1	0	3	3	4	0
	Program Total	229 (44.0%)	97 (18.6%)	57 (10.9%)	16 (3.1%)	45 (8.6%)	12 (2.3%)	39 (7.5%)	26 (5.0%)

Grade Distribution (4 of 7)

Major	Course	Fall 2017							
		A	B	C	D	F	FNs	Ws	W1s
2228 OFFICE ADM- MED SYSTEMS	OST2461	15	1	0	0	0	1	0	0
2229 OFFICE ADMINISTRATION	OST1110	15	2	3	0	0	0	1	0
	OST2336	22	0	0	0	1	0	0	0
	OST2401	44	2	4	0	0	1	0	1
	OST2501	26	0	0	0	1	1	0	0
	OST2713	13	2	0	0	1	0	0	0
	QMB1001	14	9	2	3	3	7	1	0
	Program Total	134 (74.9%)	15 (8.4%)	9 (5.0%)	3 (1.7%)	6 (3.4%)	9 (5.0%)	2 (1.1%)	1 (0.6%)
Fall 2017 Total		1184 (44.0%)	604 (22.5%)	307 (11.4%)	77 (2.9%)	199 (7.4%)	59 (2.2%)	129 (4.8%)	131 (4.9%)

Source: IR Program Assessment Data

Grade Distribution (5 of 7)

Major	Course	Spring 2018							
		A	B	C	D	F	FNs	Ws	W1s
0979 TELEVISION STUDIO PROD	RTV1000C	13	11	1	0	0	0	2	1
	RTV1510C	9	7	2	0	0	0	0	0
	RTV2290	1	1	0	0	0	0	0	0
	RTV2534	4	1	0	0	0	0	0	0
	RTV2540	2	0	0	0	0	0	0	0
	RTV2541C	7	4	3	0	0	0	0	0
	RTV2940	3	1	0	0	0	0	0	0
	Program Total	39 (53.4%)	25 (34.2%)	6 (8.2%)	0 (0.0 %)	0 (0.0%)	0 (0.0%)	2 (2.7%)	1 (1.4%)
2059 BUSINESS ADMINISTRATION	ECO2013	199	219	120	32	67	11	32	26
	ECO2023	42	47	16	3	5	4	2	1
	GEB1011	39	18	10	3	4	0	1	5
	GEB2351	147	54	34	7	14	12	11	11
	GEB2430	5	5	0	2	6	0	1	2
	ISM2000	115	9	4	0	1	3	9	13
	MAR2011	49	27	12	3	7	3	9	4
	MAR2101	48	23	14	5	4	1	4	5
	MAR2720	2	0	0	0	0	0	0	1
	MKA2021	10	7	1	0	3	0	0	1
	MNA2161	21	12	5	0	1	0	0	1
	SBM2000	52	32	10	0	5	7	2	6
	Program Total	729 (41.2%)	453 (25.6%)	226 (12.8%)	55 (3.1%)	117 (6.6%)	41 (2.3%)	71 (4%)	76(4.3%)

Source: IR Program Assessment Data

Grade Distribution (6 of 7)

Major	Course	Spring 2018							
		A	B	C	D	F	FNs	Ws	W1s
2062 PARALEGAL-LEGAL ASST	OST1141	50	6	1	0	5	2	3	2
	OST1435	19	8	2	0	1	0	0	2
	PLA1003	8	6	4	2	1	1	0	2
	PLA1610	14	3	1	2	0	1	0	0
	PLA1800	17	3	2	0	2	0	0	2
	PLA2114	12	3	0	0	0	0	0	0
	PLA2200	14	1	0	0	0	1	2	0
	PLA2303	11	8	5	0	1	1	0	0
	PLA2460	9	2	4	0	3	1	0	1
	Program Total	154(61.4%)	40(15.9%)	19(7.6%)	4(1.6%)	13(5.2%)	7(2.8%)	5(2%)	9(3%)
2084 ACCOUNTING TECHNOLOGY	ACG2021	208	103	57	24	52	9	63	31
	ACG2071	47	46	30	6	11	2	14	4
	FIN2000	8	7	5	0	7	0	3	2
	Program Total	263(35.6%)	156(21.1%)	92(12.4%)	30(4.1%)	70(9.5%)	11(1.5%)	80(10.8%)	37(5%)

Grade Distribution (7 of 7)

Major	Course	Spring 2018							
		A	B	C	D	F	FNs	Ws	W1s
2228 OFFICE ADM- MED SYSTEMS	OST2461	2	1	0	0	0	0	0	0
2229 OFFICE ADMINISTRATION	OST1100	26	4	2	0	0	1	0	4
	OST1110	2	1	0	0	0	0	0	0
	OST1330	26	3	0	1	0	1	0	1
	OST2431	14	3	0	0	0	0	0	0
	OST2828	16	0	0	0	0	0	0	0
	OST2852	15	0	0	0	0	0	0	1
	QMB1001	15	12	4	1	3	0	2	1
	Program Total	114(71.7%)	23(14.5%)	6(3.8%)	2(1.3%)	3(1.9%)	2(1.3%)	2(1.3%)	7(4.4%)
Spring 2017 Total		1301(43.5%)	698(23.3%)	349(11.7%)	91(3%)	203(3.9%)	61(2%)	160(5.3%)	130(4.3%)

Source: IR Program Assessment Data

Major and Associated Courses		2014-2015		2015-2016		2016-2017		2017-2018	
		Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size
0979 TELEVISION STUDIO PROD	RTV1000C	2	16	2	11	2	15	2	14
	RTV1201	2	12	2	11				
	RTV1510C					2	8	2	9
	RTV1670					1	7	1	4
	RTV2222	2	10	2	8				
	RTV2241					1	5	1	6
	RTV2290							2	4
	RTV2534							1	5
	RTV2540							2	3
	RTV2541C					2	7	2	7
	RTV2600C	1	10	1	9	2	11	1	12
	RTV2940							1	4
	Major	**7**	**12**	**7**	**9**	**10**	**9**	**15**	**7**
2059 BUSINESS ADMINISTRATION	ECO2013	28	32	25	36	24	38	25	37
	ECO2023	23	31	19	36	20	36	19	37
	GEB1011	9	36	9	38	10	38	10	36
	GEB2351			4	32	11	27	12	27
	GEB2430	23	34	20	36	19	28	17	26
	ISM2000	13	30	10	34	12	36	12	34
	MAN2021	5	34	5	36	5	34	5	37
	MAR2011	3	32	5	30	4	33	4	29
	MAR2101	4	30	4	30	5	33	5	32
	MAR2321	1	39	2	37	2	34	3	34
	MAR2720							1	3
	MKA2021							1	22
	MNA2161	2	35	2	22	2	36	2	39
	MNA2345	2	37	2	34	2	28	2	37
	SBM2000	4	35	4	31	4	39	4	38
	Major	**118**	**32**	**111**	**35**	**120**	**34**	**122**	**33**

Source: IR Program Assessment Data

Average Class Size by Course (2 of 3)

Major and Associated Courses		2014-2015		2015-2016		2016-2017		2017-2018	
		Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size
2062 PARALEGAL-LEGAL ASST	BUL2241	10	25	8	31	8	31	9	29
	BUL2242	3	18	2	23	3	17	3	13
	OST1141	5	32	5	25	5	29	5	30
	OST1435	2	32	2	35	2	29	2	28
	PLA1003	2	32	2	32	2	29	2	24
	PLA1103	1	12	2	22	1	16	1	18
	PLA1610	1	23	1	25	1	31	1	21
	PLA1800	1	24	1	24	1	24	1	26
	PLA2114	2	11	1	20	1	15	1	15
	PLA2200	1	20	1	29	1	28	1	18
	PLA2303	2	18	1	22	1	44	1	26
	PLA2460	2	19	1	29	1	27	1	20
	PLA2600	1	17	1	18	1	23	1	24
	PLA2763	1	36	1	31	1	21	1	30
	PLA2880	4	28	3	27	3	22	3	17
	PLA2949							1	1
	Major	**38**	**25**	**32**	**27**	**32**	**27**	**34**	**24**
2084 ACCOUNTING TECHNOLOGY	ACG2021	11	35	14	35	15	36	19	35
	ACG2022	4	27						
	ACG2071	9	28	7	36	9	30	11	31
	APA1111	3	25	3	22	2	36	2	30
	APA1121	2	18	2	18	2	18	2	13
	APA1711	3	26	3	28	2	34	2	35
	FIN1100	6	34	5	37	5	37	5	36
	FIN2000	4	35	4	31	2	36	2	35
	TAX2000	2	29	2	22	2	22	2	26
	Major	**44**	**30**	**40**	**32**	**39**	**33**	**39**	**33**

Average Class Size by Course (3 of 3)

Major and Associated Courses		2014-2015		2015-2016		2016-2017		2017-2018	
		Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size
2228 OFFICE ADM-MED SYSTEMS	OST2461	2	12	2	9	2	9	2	10
	Major	2	12	2	9	2	9	2	10
2229 OFFICE ADMINISTRATION	OST1100	3	21	3	15	3	20	3	12
	OST1110	3	12	3	8	3	9	3	8
	OST1330	3	27	2	31	2	25	2	16
	OST1711	2	11	2	7				
	OST1760	1	1	1	1				
	OST2336	2	30	1	32	1	34	1	23
	OST2401	3	23	3	19	3	23	3	17
	OST2431	2	19	2	15	2	17	2	14
	OST2501	1	38	1	36	1	35	2	14
	OST2713	2	12	2	10	1	15	1	16
	OST2828	1	26	2	19	1	19	2	8
	OST2852	1	13	2	11	1	22	1	16
	QMB1001	3	31	4	25	3	35	2	39
	Major	27	21	28	17	21	22	22	16
Total		236	29	220	30	224	30	240	28

Average Class Size by Course – Multiple Methods Only (1 of 3)

Major and Associated Courses			2014-2015		2015-2016		2016-2017		2017-2018	
			Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size
0979 TELEVISION STUDIO	RTV1000C	Lecture					1	12		
		Hybrid					1	17		
		Course					2	15		
	RTV1510C	Lecture					1	11		
		Hybrid					1	4		
		Course					2	8		
	RTV2541C	Lecture					1	4		
		Hybrid					1	9		
		Course					2	7		
2059 BUSINESS ADMINISTRATION	ECO2013	Hybrid	15	29	13	35	11	38	11	37
		Online	12	36	12	38	13	39	14	37
		Course	28	32	25	36	24	38	25	37
	ECO2023	Hybrid	9	26	8	34	9	35	8	38
		Online	12	33	11	37	11	36	11	37
		Course	23	31	19	36	20	36	19	37
	GEB1011	Hybrid	3	33	2	33	2	41	2	35
		Online	6	37	7	39	8	37	8	37
		Course	9	36	9	38	10	38	10	36
	GEB2351	Hybrid			1	31	6	21	7	19
		Online			3	32	5	34	5	38
		Course			4	32	11	27	12	27
	GEB2430	Hybrid	7	28	6	29	7	20	5	18
		Online	16	37	14	38	12	33	12	30
		Course	23	34	20	36	19	28	17	26
	ISM2000	Hybrid	2	31	2	28	2	33	2	29
		Online	11	30	8	36	10	36	10	35
		Course	13	30	10	34	12	36	12	34
	MAN2021	Hybrid					1	24		
		Online	5	34			3	35		
		Course	5	34			4	33		

Average Class Size by Course – Multiple Methods Only (2 of 3)

Major and Associated Courses			2014-2015		2015-2016		2016-2017		2017-2018	
			Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size
2059 BUSINESS ADMINISTRATION	MAR2011	Hybrid							1	15
		Online							3	33
		Course							4	29
2062 PARALEGAL-LEGAL ASST	BUL2241	Hybrid	4	12	3	26	2	28	2	29
		Online	6	34	5	33	6	32	7	29
		Course	10	25	8	31	8	31	9	29
2084 ACCOUNTING TECHNOLOGY	ACG2021	Hybrid	4	34	5	27	4	38	5	32
		Online	7	36	9	39	11	35	14	36
		Course	11	35	14	35	15	36	19	35
	ACG2071	Hybrid	3	21	2	22	3	22	2	22
		Online	6	32	5	42	6	34	9	33
		Course	9	28	7	36	9	30	11	31

Source: IR Program Assessment Data

Average Class Size by Course – Multiple Methods Only (3 of 3)

Major and Associated Courses			2014-2015		2015-2016		2016-2017		2017-2018	
			Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size	Sections	Avg. Size
2229 OFFICE ADMINISTRATION	OST1100	Hybrid	2	19	2	13	2	17	2	7
		Online	1	25	1	21	1	25	1	24
		Course	3	21	3	15	3	20	3	12
	OST1110	Hybrid	2	15	2	8	2	9	2	4
		Online	1	7	1	10	1	8	1	16
		Course	3	12	3	8	3	9	3	8
	OST2852	Hybrid			1	8				
		Online			1	13				
		Course			2	11				
	QMB1001	Hybrid	1	21	1	13				
		Online	2	36	3	28				
		Course	3	31	4	25				

College Total

Instructional Method	2014-2015	2015-2016	2016-2017	2017-2018
	Avg. Size	Avg. Size	Avg. Size	Avg. Size
Hybrid	22	21	23	22
Lecture	22	22	21	21
Online	29	30	30	29

Average Class Size By Campus (1 of 3)

Courses, IM and Campus	2017-2018	
	Sections	Avg. Size
0979 - Television Studio Prod	15	7
RTV1000C	2	14
DAYT	2	14
RTV1510C	2	9
DAYT	2	9
RTV1670	1	4
DAYT	1	4
RTV2241	1	6
DAYT	1	6
RTV2290	2	4
DAYT	2	4
RTV2534	1	5
DAYT	1	5
RTV2540	2	3
DAYT	2	3
RTV2541C	2	7
DAYT	2	7
RTV2600C	1	12
DAYT	1	12
RTV2940	1	4
DAYT	1	4
2059 - Business Administration	122	33
ECO2013	25	37
DAYT	6	40
DELT	2	26
DLND	1	40
FLAG	2	39
ONLN	14	37
ECO2023	19	37
DAYT	5	39
DLND	1	40
FLAG	2	32
ONLN	11	37

Courses, IM and Campus	2017-2018	
	Sections	Avg. Size
2059 - Business Administration	122	33
GEB1011	10	36
DAYT	2	35
ONLN	8	37
GEB2351	12	27
DAYT	2	31
DELT	1	13
DLND	1	11
FLAG	1	23
NSB	2	14
ONLN	5	38
GEB2430	17	26
DAYT	3	24
DELT	1	7
DLND	1	9
ONLN	12	30
ISM2000	12	34
DAYT	2	29
ONLN	10	35
MAN2021	5	37
ONLN	5	37
MAR2011	4	29
DAYT	1	15
ONLN	3	33
MAR2101	5	32
ONLN	5	32
MAR2321	3	34
ONLN	3	34
MAR2720	1	3
ONLN	1	3
MKA2021	1	22
ONLN	1	22

To prevent data from skewing, the following instructional methods are excluded: labs associated with lectures, Private/Performance, OJT, clinicals, co-op, DIS, field trips and internships. Years are reporting years, SU-SP. Blank cells or missing years indicate no enrollment.

Average Class Size By Campus (2 of 3)

Courses, IM and Campus	2017-2018	
	Sections	Avg. Size
2059 - Business Administration	**122**	**33**
MNA2161	2	39
ONLN	2	39
MNA2345	2	37
ONLN	2	37
SBM2000	4	38
ONLN	4	38
2062 - Paralegal-Legal Asst	**34**	**24**
BUL2241	9	29
DAYT	2	29
ONLN	7	29
BUL2242	3	13
ONLN	3	13
OST1141	5	30
ONLN	5	30
OST1435	2	28
ONLN	2	28
PLA1003	2	24
ONLN	2	24
PLA1103	1	18
DAYT	1	18
PLA1610	1	21
DAYT	1	21
PLA1800	1	26
DAYT	1	26
PLA2114	1	15
DAYT	1	15
PLA2200	1	18
DAYT	1	18
PLA2303	1	26
ONLN	1	26
PLA2460	1	20
ONLN	1	20

Courses, IM and Campus	2017-2018	
	Sections	Avg. Size
2062 - Paralegal-Legal Asst	**34**	**24**
PLA2600	1	24
DAYT	1	24
PLA2763	1	30
ONLN	1	30
PLA2880	3	17
ONLN	3	17
PLA2949	1	1
ONLN	1	1
2084 - Accounting Technology	**45**	**33**
ACG2021	19	35
DAYT	5	32
ONLN	14	36
ACG2071	11	31
DAYT	2	22
ONLN	9	33
APA1111	2	30
ONLN	2	30
APA1121	2	13
ONLN	2	13
APA1711	2	35
ONLN	2	35
FIN1100	5	36
ONLN	5	36
FIN2000	2	35
ONLN	2	35
TAX2000	2	26
ONLN	2	26
2228 - Office Adm-Med Systems	**2**	**10**
OST2461	2	10
ONLN	2	10

To prevent data from skewing, the following instructional methods are excluded: labs associated with lectures, Private/Performance, OJT, clinicals, co-op, DIS, field trips and internships. Years are reporting years, SU-SP. Blank cells or missing years indicate no enrollment.

Source: IR Program Assessment Data

Average Class Size By Campus (3 of 3)

Courses, IM and Campus	2017-2018	
	Sections	Avg. Size
2229 - Office Administration	22	16
OST1100	3	12
DAYT	2	7
ONLN	1	24
OST1110	3	8
DAYT	2	4
ONLN	1	16
OST1330	2	16
ONLN	2	16
OST2336	1	23
ONLN	1	23
OST2401	3	17
ONLN	3	17
OST2431	2	14
ONLN	2	14
OST2501	2	14
ONLN	2	14
OST2713	1	16
ONLN	1	16
OST2828	2	8
ONLN	2	8
OST2852	1	16
ONLN	1	16
QMB1001	2	39
ONLN	2	39
Grand Total	240	28

To prevent data from skewing, the following instructional methods are excluded: labs associated with lectures, Private/Performance, OJT, clinicals, co-op, DIS, field trips and internships. Years are reporting years, SU-SP. Blank cells or missing years indicate no enrollment.

Graduation Rates (1 of 3)

Major	Fall Cohort Year	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
0817- Sales-Entrepreneurship	2015	4	3	75%	3	75%
	2016 – 200% in progress	2	2	100%	2	100%
	2017 – in progress	2	0	0%	0	0%
0913- Business Operations-Entrepreneurship	2015	20	13	65%	13	65%
	2016 – 200% in progress	6	1	17%	1	17%
	2017 – in progress	4	0	0%	0	0%
0914- Office Management	2015	9	7	78%	7	78%
	2016 – 200% in progress	6	1	17%	1	17%
	2017 – in progress	8	1	13%	1	13%
0916- Business Management	2015	21	3	14%	4	19%
	2016 – 200% in progress	39	4	10%	4	10%
	2017 – in progress	23	1	4%	1	4%
0919- Office Management (Medical Option)	2015	10	1	10%	2	20%
	2016 – 200% in progress	17	0	0%	2	12%
	2017 – in progress	1	0	0%	0	0%
0926- Office Support	2015	16	14	88%	14	88%
	2016 – 200% in progress	0				
	2017 – in progress	1	1	100%	1	100%

College average (150%- 58.3%, 200%- 66.1%)

Fall terms include prior Summer term enrollment in major.

Graduation Rates (2 of 3)

Major	Fall Cohort Year	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
0935- Accounting Technology Operations- Tax Prep	2015	11	8	73%	8	73%
	2016 – 200% in progress	3	0	0%	0	0%
	2017 – in progress	2	1	50%	1	50%
0943- Accounting Applications/ Computerized	2015	7	2	29%	2	29%
	2016 – 200% in progress	15	2	13%	5	33%
	2017 – in progress	9	1	11%	1	11%
0979- Television Production	2015	10	6	60%	6	60%
	2016 – 200% in progress	0				
	2017 – in progress	3	1	33%	1	33%
2059- Business Administration	2013	88	11	13%	12	14%
	2014 – 200% in progress	140	9	6%	12	9%
	2015 – in progress	107	11	10%	11	10%
2062- Paralegal Studies	2013	33	11	33%	12	36%
	2014 – 200% in progress	30	7	23%	9	30%
	2015 – in progress	35	12	34%	12	34%
2084- Accounting Technology	2013	25	5	20%	5	20%
	2014 – 200% in progress	31	8	26%	10	32%
	2015 – in progress	26	6	23%	6	23%

College average (150%- 58.3%, 200%- 66.1%)

Fall terms include prior Summer term enrollment in major.

Source: IR Program Assessment Data

Graduation Rates (3 of 3)

Major	Fall Cohort Year	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
2221- Industrial Management	2013	2	1	50%	1	50%
	2014 – 200% in progress	6	1	17%	1	17%
	2015 – in progress	1	0	0%	0	0%
2228 - Office Administration- (Medical Systems Option)	2013	20	2	10%	3	15%
	2014 – 200% in progress	10	0	0%	1	10%
	2015 – in progress	15	2	13%	2	13%
2229- Office Administration (Gen, Leg, Med)	2014 – 200% in progress	3	0	0%	0	0%
	2015 – in progress	7	4	57%	4	57%

Source: IR Program Assessment Data

College average (150%- 58.3%, 200%- 66.1%)

Fall terms include prior Summer term enrollment in major.

Major	Fall Cohort Year	Race/Ethnicity	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
0817- Sales-Entrepreneurship	2015	Am. Ind	1	1	100%	1	100%
		Hispanic	1	0	0%	0	0%
		Two or More Races	1	1	100%	1	100%
		White	1	1	100%	1	100%
	2016 – 200% in progress	White	1	1	100%	1	100%
	2017 – in progress	White	2	0	0%	0	0%
0913- Business Operations-Entrepreneurship	2015	Black	2	2	100%	2	100%
		Hispanic	1	1	100%	1	100%
		White	16	10	63%	10	63%
	2016 – 200% in progress	Black	1	0	0%	0	0%
		Hispanic	2	0	0%	0	0%
		Two or More Races	3	1	33%	1	33%
	2017 – in progress	Hispanic	1	0	0%	0	0%
		White	1	0	0%	0	0%
0914- Office Management	2015	Black	1	0	0%	0	0%
		Hispanic	1	1	100%	1	100%
		Two or More Races	1	1	100%	1	100%
		White	6	5	83%	5	83%
	2016 – 200% in progress	Black	1	0	0%	0	0%
		Hispanic	3	1	33%	1	33%
		Two or More Races	1	0	0%	0	0%
		White	1	0	0%	0	0%
	2017 – in progress	Black	2	0	0%	0	0%
		Hispanic	1	0	0%	0	0%
		Two or More Races	1	0	0%	0	0%
		White	4	1	25%	1	25%
0916- Business Management	2015	Hispanic	3	0	0%	0	0%
		Two or More Races	2	0	0%	1	50%
		White	14	3	21%	3	21%
	2016 – 200% in progress	Asian	3	0	0%	0	0%
		Black	8	1	13%	1	13%
		Hispanic	3	1	33%	1	33%
		Two or More Races	3	0	0%	0	0%
		White	21	2	10%	2	10%
	2017 – in progress	Asian	2	0	0%	0	0%
		Black	1	0	0%	0	0%
		Hispanic	5	0	0%	0	0%
		White	15	1	7%	1	7%

Graduation Rates by Race/Ethnicity (2 of 4)

Major	Fall Cohort Year	Race/Ethnicity	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
0919- Office Management (Medical Option)	2015	Black	1	0	0%	0	0%
		Hispanic	3	1	33%	1	33%
		Two or More Races	1	0	0%	0	0%
		White	4	0	0%	1	25%
	2016 – 200% in progress	Black	2	0	0%	0	0%
		Hispanic	3	0	0%	0	0%
		Two or More Races	1	0	0%	0	0%
		White	10	0	0%	2	20%
	2017 – in progress	White	1	0	0%	0	0%
0926- Office Support	2015	Black	2	1	50%	1	50%
		Hispanic	2	2	100%	2	100%
		White	12	11	92%	11	92%
	2017 – in progress	Black	1	1	100%	1	100%
0935- Accounting Technology Operations- Tax Prep	2015	Black	1	1	100%	1	100%
		Hispanic	1	1	100%	1	100%
		White	9	6	67%	6	67%
	2016 – 200% in progress	Hispanic	1	0	0%	0	0%
		White	2	0	0%	0	0%
	2017 – in progress	Hispanic	1	0	0%	0	0%
		White	1	1	100%	1	100%
0943- Accounting Applications/ Computerized	2015	White	6	1	17%	1	17%
	2016 – 200% in progress	Black	1	0	0%	0	0%
		Hispanic	3	2	67%	3	100%
		White	9	0	0%	2	22%
	2017 – in progress	Black	2	0	0%	0	0%
		Two or More Races	1	0	0%	0	0%
		White	6	1	17%	1	17%
0979- Television Production	2015	Black	1	0	0%	0	0%
		Hispanic	1	1	100%	1	100%
		White	8	5	63%	5	63%
	2017 – in progress	Black	1	0	0%	0	0%
		Hispanic	1	1	100%	1	100%
		White	1	0	0%	0	0%

Major	Fall Cohort Year	Race/ Ethnicity	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
2059- Business Administration	2013	Black	18	2	11%	2	11%
		Hawaii/Pac	1	0	0%	0	0%
		Hispanic	14	2	14%	2	14%
		White	54	7	13%	8	15%
	2014 – 200% in progress	Asian	2	1	50%	2	100%
		Black	33	1	3%	2	6%
		Hispanic	23	0	0%	1	4%
		Two or More Races	5	0	0%	0	0%
		White	74	7	10%	7	10%
	2015 – in progress	Am. Ind	1	0	0%	0	0%
		Asian	3	0	0%	0	0%
		Black	15	2	13%	2	13%
		Hispanic	13	1	8%	1	8%
		Two or More Races	4	1	25%	1	25%
		White	68	7	10%	7	10%
2062- Paralegal Studies	2013	Asian	1	0	0%	0	0%
		Black	2	0	0%	0	0%
		Hispanic	7	2	29%	2	29%
		Two or More Races	1	1	100%	1	100%
		White	21	7	33%	8	38%
	2014 – 200% in progress	Black	4	0	0%	0	0%
		Hispanic	3	0	0%	0	0%
		White	23	7	30%	9	39%
	2015 – in progress	Black	4	2	50%	2	50%
		Hispanic	2	0	0%	0	0%
		White	28	9	32%	9	32%
2084- Accounting Technology	2013	Black	4	1	25%	1	25%
		Hispanic	3	2	66%	2	66%
		White	18	2	11%	2	11%
	2014 – 200% in progress	Asian	2	2	100%	2	100%
		Black	4	1	25%	1	25%
		Hispanic	4	0	0%	0	0%
		Two or More Races	1	0	0%	0	0%
		White	18	4	22%	6	33%
	2015 – in progress	Asian	1	0	0%	0	0%
		Black	3	1	33%	1	33%
		Hispanic	2	1	50%	1	50%
		Two or More Races	1	0	0%	0	0%
		White	18	4	22%	4	22%

Graduation Rates by Race/Ethnicity (4 of 4)

Major	Fall Cohort Year	Race/ Ethnicity	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
2221- Industrial Management	2013	White	2	1	50%	1	50%
	2014 – 200% in progress	Black	1	0	0%	0	0%
		Hispanic	1	0	0%	0	0%
		White	4	1	25%	1	25%
	2015 – in progress	White	1	0	0%	0	0%
2228 - Office Administration- (Medical Systems Option)	2013	Am. Ind	1	0	0%	0	0%
		Black	4	0	0%	0	0%
		Hispanic	2	0	0%	0	0%
		White	13	2	15%	3	23%
	2014 – 200% in progress	Asian	1	0	0%	0	0%
		Black	1	0	0%	0	0%
		Hispanic	1	0	0%	0	0%
		Two or More Races	1	0	0%	0	0%
		White	6	0	0%	1	17%
	2015 – in progress	Black	4	0	0%	0	0%
		Hispanic	1	0	0%	0	0%
		White	10	2	20%	2	20%
2229- Office Administration (Gen, Leg, Med)	2014 – 200% in progress	White	3	0	0%	0	0%
	2015 – in progress	Black	1	0	0%	0	0%
		White	6	4	67%	4	67%

College average (150%- 58.3%, 200%- 66.1%)

Fall terms include prior Summer term enrollment in major.

Source: IR Program Assessment Data

A.S. Graduation Rates by Race/Ethnicity
Cohorts: 2013, 2014, 2015

Race/ Ethnicity	# in Cohort	150% Graduates	150% Graduation Rate	200% Graduates	200% Graduation Rate
Am. Ind	2	0	0%	0	0%
Asian	11	2	18.2%	4	36.4%
Black	110	11	10%	12	10.9%
Hawaii/Pac	1	0	0%	0	0%
Hispanic	81	8	9.9%	9	11.1%
Two or More Races	13	2	15.4%	2	15.4%
White	393	68	17.3%	77	19.6%

College average (150%- 58.3%, 200%- 66.1%)
Fall terms include prior Summer term enrollment in major.

Source: IR Program Assessment Data

Persistence Rates

Program and Cohort Year		Registered	Exclusions	Adjusted Cohort	Persistence by DSC		Persistence by Program		DSC Total Persistence
					N	%	N	%	
0817 MARKETING, SALES, SER ENT	FA16 to Sp17	3	0	3	0	0%	3	100%	100%
	FA17 to SP 18	2	0	2	1	50%	0	0%	50%
0913 BUSINESS OPER/ENTREPREN.	FA16 to Sp17	8	1	7	1	14%	3	43%	57%
	FA17 to SP 18	4	0	4	0	0%	2	50%	50%
0914 OFFICE MANAGEMENT	FA16 to Sp17	5	0	5	0	0%	3	60%	60%
	FA17 to SP 18	8	0	8	0	0%	6	75%	75%
0916 BUSINESS MANAGEMENT	FA16 to Sp17	47	4	43	9	21%	13	30%	51%
	FA17 to SP 18	30	1	29	2	7%	17	59%	66%
0919 OFFICE MGMT-MEDICAL	FA16 to Sp17	19	0	19	2	11%	11	58%	59%
	FA17 to SP 18	6	0	6	2	33%	3	50%	83%
0926 - OFFICE SUPPORT TECH.	FA17 to SP 18	1	0	1	0	0%	1	100%	100%
0935 – ACCOUNTING TECH - TAX	FA16 to Sp17	9	1	8	2	25%	3	38%	63%
	FA17 to SP 18	2	0	2	1	50%	1	50%	100%
0943 – ACCOUNTING APPLICATIONS	FA16 to Sp17	19	0	19	1	5%	12	63%	68%
	FA17 to SP 18	14	1	13	1	8%	7	54%	62%
0979 – TV STUDIO PROD.	FA16 to Sp17	6	4	2	0	0%	1	50%	50%
	FA17 to SP 18	3	0	3	1	33%	2	67%	100%

Source: IR Program Assessment Data

Persistence Rates By Race/Ethnicity (1 of 2)

Program and Cohort Year		Race/ Ethnicity	Registered	Exclusions	Adjusted Cohort	Persistence by DSC		Persistence by Program		DSC Total Persistence
						N	%	N	%	
0817 MARKETING, SALES, SER ENT	FA16 to Sp17	Hispanic	1	0	1	0	0%	1	100%	100%
		White	1	0	1	0	0%	1	100%	100%
	FA17 to SP 18	White	2	0	2	1	50%	0	0%	50%
0913 BUSINESS OPER/ENTREPREN.	FA16 to Sp17	Hispanic	2	0	2	0	0%	1	50%	50%
		Two or More Races	2	1	1	0	0%	1	100%	100%
		White	3	0	3	1	33%	1	33%	67%
	FA17 to SP 18	Hispanic	1	0	1	0	0%	1	100%	100%
		White	1	0	1	0	0%	1	100%	100%
0914 OFFICE MANAGEMENT	FA16 to Sp17	Hispanic	2	0	2	0	0%	1	50%	50%
		White	3	0	3	0	0%	2	67%	67%
	FA17 to SP 18	Black	2	0	2	0	0%	2	100%	100%
		Hispanic	1	0	1	0	0%	1	100%	100%
		Two or More Races	1	0	1	0	0%	1	100%	100%
		White	4	0	4	0	0%	2	50%	50%
0916 BUSINESS MANAGEMENT	FA16 to Sp17	Asian	2	0	2	0	0%	2	100%	100%
		Black	10	0	10	3	30%	2	20%	50%
		Hispanic	5	2	3	0	0%	1	33%	33%
		White	28	2	26	5	19%	8	31%	50%
	FA17 to SP 18	Asian	1	0	1	0	0%	0	0%	0%
		Black	4	0	4	1	25%	2	50%	75%
		Hispanic	5	0	5	1	20%	3	60%	80%
		White	20	1	19	0	0%	12	63%	63%
0919 OFFICE MGMT-MEDICAL	FA16 to Sp17	Black	3	0	3	0	0%	1	33%	33%
		Hispanic	1	0	1	1	100%	0	0%	100%
		Two or More Races	1	0	1	0	0%	0	0%	0%
		White	13	0	13	1	8%	9	69%	77%
	FA17 to SP 18	Hispanic	1	0	1	0	0%	0	0%	0%
		White	5	0	5	2	40%	3	60%	100%

Source: IR Program Assessment Data

Persistence Rates By Race/Ethnicity (2 of 2)

Program and Cohort Year		Race/ Ethnicity	Registered	Exclusions	Adjusted Cohort	Persistence by DSC		Persistence by Program		DSC Total Persistence
						N	%	N	%	
0926 - OFFICE SUPPORT TECH.	FA17 to SP 18	Black	1	0	1	0	0%	1	100%	100%
0935 – ACCOUNTING TECH - TAX	FA16 to Sp17	Black	1	0	1	0	0%	1	100%	100%
		Hispanic	3	1	2	1	50%	0	0%	50%
		White	5	0	5	1	20%	2	40%	60%
	FA17 to SP 18	White	2	0	2	1	50%	1	50%	100%
0943 – ACCOUNTING APPLICATIONS	FA16 to Sp17	Hispanic	3	0	3	1	33%	2	67%	100%
		White	14	0	14	0	0%	9	64%	64%
	FA17 to SP 18	Black	2	0	2	0	0%	1	50%	50%
		Hispanic	1	0	1	0	0%	1	100%	100%
		Two or More Races	1	0	1	0	0%	1	100%	100%
		White	9	1	8	1	13%	4	50%	63%
0979 – TV STUDIO PROD.	FA16 to Sp17	Black	1	0	1	0	0%	0	0%	0%
		White	5	4	1	0	0%	1	100%	100%
	FA17 to SP 18	Black	1	0	1	0	0%	1	100%	100%
		White	2	0	2	1	50%	1	50%	100%

Persistence Rates by Race/Ethnicity
FA16 to Sp17 and FA17 to SP 18

Race/ Ethnicity	# in Cohort	Persistence by DSC		Persistence by Program	
		N	%	N	%
Asian	3	0	0%	2	67%
Black	25	4	16%	11	44%
Hispanic	26	4	15.4%	12	46.2%
Two or More Races	5	0	0%	3	60%
White	117	14	12%	57	48.7%

College average (150%- 58.3%, 200%- 66.1%)
Fall terms include prior Summer term enrollment in major.

Source: IR Program Assessment Data

Retention Rates (1 of 2)

Program and Cohort Year		Registered	Exclusions	Adjusted Cohort	Retained by DSC		Retained by Program		DSC Total Retained
					N	%	N	%	
2059 BUSINESS ADMINISTRATION	2012	163	9	154	24	16%	48	31%	47%
	2013	193	13	180	30	17%	60	33%	50%
	2014	242	17	225	22	10%	68	31%	41%
	2015	205	4	201	4	2%	86	43%	45%
	2016	224	25	199	13	7%	77	39%	45%
2062 PARALEGAL-LEGAL ASST	2012	93	17	76	6	8%	38	50%	58%
	2013	103	12	91	8	9%	54	59%	68%
	2014	105	20	85	10	11.8%	39	46%	57.7%
	2015	109	20	89	7	8%	50	56%	64%
	2016	93	19	74	4	5%	39	53%	58%
2084 ACCOUNTING TECHNOLOGY	2012	88	14	74	10	14%	28	38%	51%
	2013	73	15	58	7	12%	23	40%	52%
	2014	71	12	59	9	21.4%	29	44%	65.7%
	2015	58	5	53	4	8%	26	49%	57%
	2016	60	5	55	1	2%	33	60%	62%

College average (67.1%)

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.
Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.
Not retained - Students who were not registered the following fall term.
Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.
Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

Retention Rates (2 of 2)

Program and Cohort Year		Registered	Exclusions	Adjusted Cohort	Retained by DSC		Retained by Program		DSC Total Retained
					N	%	N	%	
2221 INDUSTRIAL MGMT TECH	2012	7	1	6	1	17%	4	67%	83%
	2013	7	3	4	0	0%	2	50%	50%
	2014	9	0	9	0	0%	4	44%	44%
	2015	8	1	7	1	14%	5	71%	85%
	2016	7	2	5	0	0%	2	40%	40%
2228 OFFICE ADM-MED SYSTEMS	2012	15	1	14	3	21%	4	29%	50%
	2013	30	0	30	3	10%	8	27%	37%
	2014	26	2	24	3	16%	12	48%	64%
	2015	21	0	21	1	5%	10	48%	53%
	2016	27	6	21	1	5%	9	43%	48%
2229 OFFICE ADMINISTRATION	2012	34	3	31	3	10%	17	55%	65%
	2013	51	6	45	5	11%	27	60%	71%
	2014	53	8	45	5	12.5%	18	42%	54%
	2015	33	2	31	2	6%	18	58%	64%
	2016	40	4	36	0	0%	22	61%	61%
2233 BROADCAST TV PROD.	2016	2	0	2	0	0%	2	100%	100%

College average (67.1%)

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

Fall 2016 to Fall 2017 Retention Rates by Race/Ethnicity (1 of 2)

Major	Fall Term	Registered	Exclusions	Adjusted Cohort	Retained by Program	
					N	%
2059 BUSINESS ADMINISTRATION	Asian	4	0	4*	1	25%
	Black	53	3	50**	15	30%
	Hispanic	22	2	20*	11	55%
	Two or More Races	11	3	8	3	38%
	White	130	17	113****	46	41%
2062 PARALEGAL-LEGAL ASST	Black	13	3	10	6	60%
	Hispanic	11	0	11	8	73%
	White	68	15	53***	25	47%
2084 ACCOUNTING TECHNOLOGY	Asian	4	1	3	2	67%
	Black	6	0	6	2	33%
	Hispanic	10	1	9	4	44%
	Two or More Races	1	0	1	0	0%
	White	37	3	34*	23	68%

*one student retained by DSC, **two students retained by DSC, ***four students retained by DSC, ****nine students retained by DSC

College average (African American: 49.9%, Hispanic: 66.3%)
Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.
Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.
Adjusted Cohort - Registered students less exclusions.
Not retained - Students who were not registered the following fall term.
Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.
Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

Fall 2016 to Fall 2017 Retention Rates by Race/Ethnicity (2 of 2)

Major	Fall Term	Registered	Exclusions	Adjusted Cohort	Retained by Program	
					N	%
2221 INDUSTRIAL MGMT TECH	Black	1	0	1	1	100%
	Hispanic	1	1	0		
	White	5	1	4	1	25%
2228 OFFICE ADM- MED SYSTEMS	Am. Ind	1	0	1	0	0%
	Black	4	0	4*	1	25%
	Hispanic	4	1	3	2	67%
	White	17	5	12	5	42%
2229 OFFICE ADMINISTRATION	Black	5	0	5	3	60%
	Hispanic	5	0	5	4	80%
	White	29	4	25	14	56%
2233 BROADCAST TV PROD.	Hispanic	1	0	1	1	100%
	White	1	0	1	1	100%

*one student retained by DSC

College average (African American: 49.9%, Hispanic: 66.3%)
Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.
Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.
Adjusted Cohort - Registered students less exclusions.
Not retained - Students who were not registered the following fall term.
Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.
Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

A.S. Retention Rates by Race/Ethnicity
FA16 to FA17

Race/ Ethnicity	# in Cohort	Retained by DSC		Retained by Program	
		N	%	N	%
Am. Ind	4	0	0%	0	0%
Asian	22	3	13.6%	6	27.3%
Black	251	9	3.6%	56	22.3%
Hispanic	140	3	2.1%	60	42.9%
Two or More Races	33	0	0%	6	18.2%
White	769	42	5.5%	230	30%

College average (150%- 58.3%, 200%- 66.1%)
Fall terms include prior Summer term enrollment in major.

Placement Rates
(College average: 95.5%)

Program Title	Major	2012/13		2013/14		2014/15		2015/16		Average Annual Salary
		DSC%	FCS%	DSC%	FCS%	DSC%	FCS%	DSC%	FCS%	
MARKETING, SALES,SER ENT	0817	Program started in 2012		100%	89%	100%	97%	100%	93%	$**,***
BUSINESS OPER/ENTREPREN	0913	100%	100%	100%	100%	100%	100%	100%	100%	$32,464
OFFICE MANAGEMENT	0914	97%	99%	100%	97%	100%	97%	100%	98%	$**,***
BUSINESS MANAGEMENT	0916	100%	99%	100%	100%	100%	99%	100%	99%	$**,***
OFFICE MGMT-MEDICAL	0919	97%	99%	100%	97%	100%	97%	100%	99%	$**,***
OFFICE SUPPORT-TECH. CER	0926	98%	99%	100%	98%	100%	98%	100%	98%	$29,696
ACCOUNTING OPER-TAX PREP	0935	65%	78%	77%	82%	86%	82%	N/A	N/A	N/A
ACCOUNTING TECH MGMT	0943	54%	63%	72%	68%	N/A	72%	***%	82%	$**,***
TELEVISION STUDIO PROD	0979	83%	78%	90%	87%	82%	76%	100%	94%	$**,***
BUSINESS ADMINISTRATION	2059	90%	97%	100%	95%	88%	95%	94%	95%	$35,464
PARALEGAL-LEGAL ASST	2062	77%	76%	56%	79%	72%	78%	82%	82%	$28,948
ACCOUNTING TECHNOLOGY	2084	75%	59%	77%	62%	50%	61%	***%	70%	$**,***
INDUSTRIAL MGMT TECH	2221	100%	97%	100%	97%	100%	84%	100%	98%	$**,***
OFFICE ADM-MED SYSTEMS	2228	100%	98%	100%	97%	100%	99%	100%	97%	$**,***
OFFICE ADMINISTRATION	2229	100%	98%	100%	97%	100%	99%	100%	97%	$**,***

Source: Florida Education Training Placement Information Program (FETPIP)

*Currently Inactive Program

N/A - No placement data for the program

(****), ($**,***), or (***%) - Number of graduates less than 10 but greater than 0 suppressed.

Indicates the College average above the State Averages
Indicates the College average same as the State Averages
Indicates the College average below the State Averages

Headcount by Major

Major	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	
0817 - MARKETING, SALES,SER ENT	1	1	2	7	2	
0824 – BROADCAST TV PROD.				1	6	
0913 - BUSINESS OPER/ENTREPREN.	8	5	10	18	8	↑
0914 - OFFICE MANAGEMENT	23	23	19	10	12	
0916 - BUSINESS MANAGEMENT	41	57	36	84	46	
0919 - OFFICE MGMT-MEDICAL	32	28	14	25	9	
0926 - OFFICE SUPPORT-TECH. CER	2		1	11	1	
0935 - ACCOUNTING OPER-TAX PREP	6	4	6	13	4	↑
0943 - ACCOUNTING TECH MGMT	25	21	20	30	33	
0979 - TELEVISION STUDIO PROD	7	9	9	9	5	↑
2059 - BUSINESS ADMINISTRATION	277	349	332	315	322	
2062 - PARALEGAL-LEGAL ASST	143	140	139	122	97	↑
2084 - ACCOUNTING TECHNOLOGY	102	104	104	79	91	
2221 - INDUSTRIAL MGMT TECH	12	10	9	10	8	
2228 - OFFICE ADM-MED SYSTEMS	42	40	44	35	20	↑
2229 - OFFICE ADMINISTRATION	56	71	46	51	65	
2233 – BROADCAST TV PROD.					19	
Total	760	843	777	819	742	

Source: IR Program Assessment Data

College Enrollment Decreased: 0.7%(14/15); 1.15% (15/16); 3.7%(16/17); 0.7%(17/18)

Students are duplicated across programs, unduplicated in the total.

Headcount, New Students and Number of Graduates by Major (1 of 2)

Headcount, New Students and Number of Graduates by Major		15-16	16-17	17-18
2084 - Accounting Technology	New Students	26	27	45
	Graduates	19	6	10
	Headcount	104	79	91
0943 - Accounting Technology Management	New Students	11	21	18
	Graduates	9	4	15
	Headcount	20	30	33
0935 - Accounting Technology Operations	New Students	14	3	1
	Graduates	15	4	12
	Headcount	27	13	4
0824 - Broadcast TV Production	New Students		1	5
	Graduates		0	0
	Headcount		1	6
2233 - Broadcast TV Production	New Students	0	3	15
	Graduates	0	0	1
	Headcount	1	4	19
2059 - Business Administration	New Students	118	147	166
	Graduates	20	26	21
	Headcount	332	315	322
0916 - Business Management	New Students	34	57	35
	Graduates	23	47	43
	Headcount	36	84	46
0913 - Business Operations - Entrepreneurship	New Students	31	5	7
	Graduates	39	55	52
	Headcount	44	18	8

Source: IR Program Assessment Data

Headcount, New Students and Number of Graduates by Major (2 of 2)

Headcount, New Students and Number of Graduates by Major		15-16	16-17	17-18
2221 - Industrial Management Technology (Limited Access Program)	New Students	1	2	5
	Graduates	4	2	1
	Headcount	9	10	8
0817 - Marketing, Sales and Service - Entrepreneurship	New Students	9	2	3
	Graduates	8	8	34
	Headcount	14	7	3
2229 - Office Administration (General, Legal or Medical Specializations)	New Students	9	13	29
	Graduates	5	6	9
	Headcount	46	51	65
0914 - Office Management	New Students	12	6	12
	Graduates	13	4	25
	Headcount	19	10	12
0926 - Office Support (Technical Certificate)	New Students	16	1	1
	Graduates	24	3	26
	Headcount	35	11	1
2062 - Paralegal Studies (Legal Assisting)	New Students	42	41	36
	Graduates	24	23	15
	Headcount	139	122	97
0979 - Television Studio Production	New Students	14	0	5
	Graduates	11	10	10
	Headcount	29	9	5

Source: IR Program Assessment Data

Graduates

Major	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
0817 - MARKETING, SALES,SER ENT	3	6	8	8	34
0913 - BUSINESS OPER/ENTREPREN.	14	70	39	55	52
0914 - OFFICE MANAGEMENT	24	15	13	4	25
0916 - BUSINESS MANAGEMENT	19	39	23		43
0919 - OFFICE MGMT-MEDICAL	9	6	2	3	4
0926 - OFFICE SUPPORT-TECH. CER	51	41	24	3	26
0935 - ACCOUNTING OPER-TAX PREP	19	15	15	4	12
0943 - ACCOUNTING TECH MGMT	29	11	9	4	15
0979 - TELEVISION STUDIO PROD	24	19	11	10	10
2059 - BUSINESS ADMINISTRATION	13	20	20	26	21
2062 - PARALEGAL-LEGAL ASST	13	21	24	23	15
2084 - ACCOUNTING TECHNOLOGY	20	8	19	6	10
2221 - INDUSTRIAL MGMT TECH	3	1	4	2	1
2228 - OFFICE ADM-MED SYSTEMS		2	1	5	7
2229 - OFFICE ADMINISTRATION	5	7	5	6	9
2233 – BROADCAST TV PROD.					1
Total	246	281	217	159	285

Blank cells or missing years indicate no graduates.

Source: IR Program Assessment Data

Average Age by Program

Program	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
0817 MARKETING, SALES,SER ENT	40	58	23	41	30
0913 BUSINESS OPER/ENTREPREN	33	30	29	29	29
0914 OFFICE MANAGEMENT	45	43	38	42	39
0916 BUSINESS MANAGEMENT	34	30	28	30	29
0919 OFFICE MGMT-MEDICAL	44	36	33	41	34
0926 OFFICE SUPPORT-TECH. CER	37		42	49	31
0935 ACCOUNTING OPER-TAX PREP	38	26	49	46	39
0943 ACCOUNTING TECH MGMT	38	42	36	39	39
0979 TELEVISION STUDIO PROD	31	34	40	36	27
2059 BUSINESS ADMINISTRATION	33	31	31	32	31
2062 PARALEGAL-LEGAL ASST	33	32	32	33	33
2084 ACCOUNTING TECHNOLOGY	38	35	36	36	35
2221 INDUSTRIAL MGMT TECH	42	40	42	39	40
2228 OFFICE ADM-MED SYSTEMS	35	39	40	38	38
2229 OFFICE ADMINISTRATION	36	40	41	42	37
2233 BROADCAST TV PROD					31

Calculation excludes individuals whose birthdates are not reported.

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
All Programs	35	34	34	35	33
Daytona State College	26.6	26.4	26	27	27.2

Source: IR Program Assessment Data

Gender

Program	2014-2015		2015-2016		2016-2017		2017-2018	
	Female	Male	Female	Male	Female	Male	Female	Male
0817 - MARKETING, SALES,SER ENT		100%	100%		86%	14%	100%	
0913 - BUSINESS OPER/ENTREPREN.	60%	40%	50%	50%	61%	39%	63%	38%
0914 - OFFICE MANAGEMENT	87%	13%	89%	11%	90%	10%	83%	17%
0916 - BUSINESS MANAGEMENT	60%	40%	53%	47%	51%	49%	44%	56%
0919 - OFFICE MGMT-MEDICAL	96%	4%	100%		96%	4%	100%	
0926 - OFFICE SUPPORT-TECH. CER			100%		91%	9%		100%
0935 - ACCOUNTING OPER-TAX PREP	50%	50%	83%	17%	69%	31%	75%	25%
0943 - ACCOUNTING TECH MGMT	81%	19%	80%	20%	60%	40%	66%	34%
0979 - TELEVISION STUDIO PROD	44%	56%	44%	56%	67%	33%	40%	60%
2059 - BUSINESS ADMINISTRATION	55%	45%	58%	42%	60%	40%	55%	45%
2062 - PARALEGAL-LEGAL ASST	81%	19%	85%	15%	88%	12%	90%	10%
2084 - ACCOUNTING TECHNOLOGY	72%	28%	76%	24%	73%	27%	77%	23%
2221 - INDUSTRIAL MGMT TECH		100%		100%	10%	90%	13%	88%
2228 - OFFICE ADM-MED SYSTEMS	95%	5%	98%	2%	94%	6%	95%	5%
2229 - OFFICE ADMINISTRATION	99%	1%	98%	2%	96%	4%	95%	5%
2233 – BROADCAST TV PROD							42%	58%

Blank cells or missing years indicate no enrollment. Excludes individuals whose gender is not reported.

Major	2013-2014		2014-2015		2015-2016		2016-2017		2017-2018	
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male
Daytona State College	59%	41%	60%	40%	60%	40%	60%	40%	58%	39%

Source: IR Program Assessment Data

Race / Ethnicity by Program
2084 - Accounting Technology
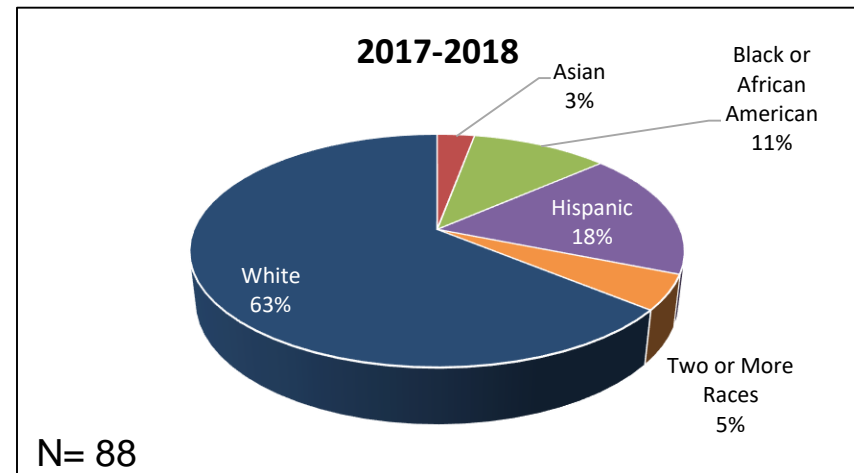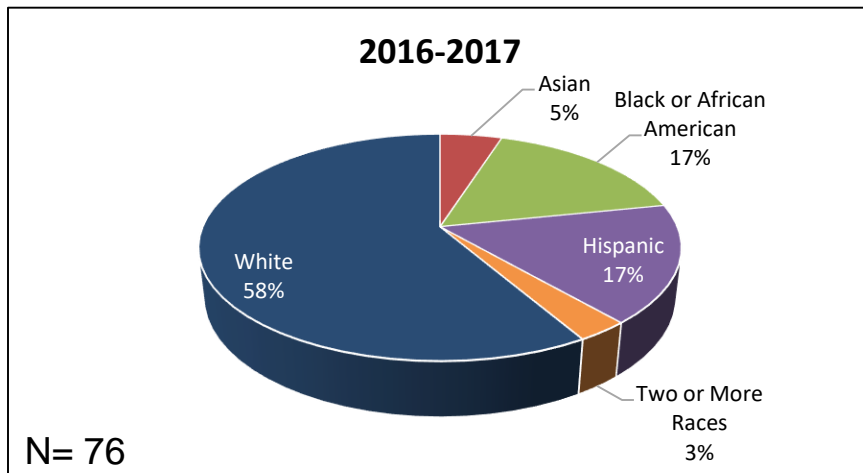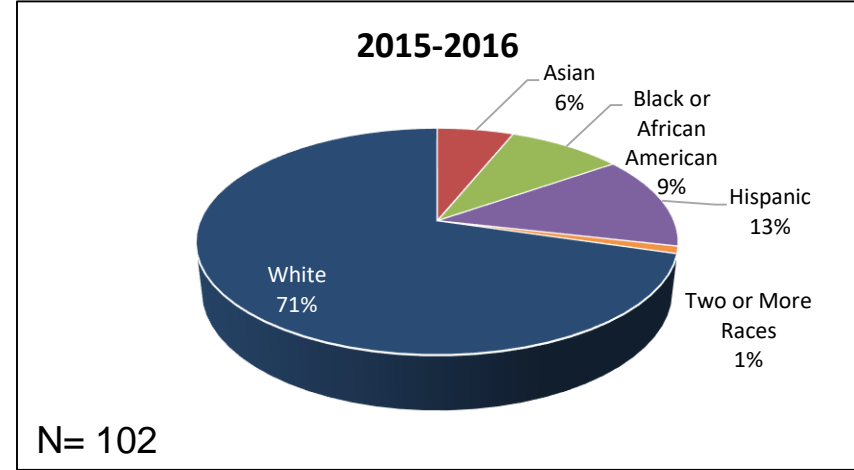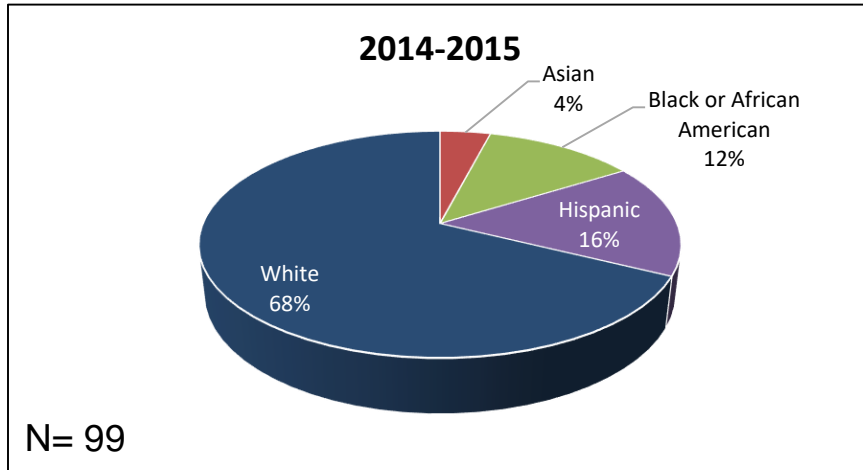
2014-2015

- Asian 4%
- Black or African American 12%
- Hispanic 16%
- White 68%

N= 99

2015-2016

- Asian 6%
- Black or African American 9%
- Hispanic 13%
- White 71%
- Two or More Races 1%

N= 102

2016-2017

- Asian 5%
- Black or African American 17%
- Hispanic 17%
- White 58%
- Two or More Races 3%

N= 76

2017-2018

- Asian 3%
- Black or African American 11%
- Hispanic 18%
- White 63%
- Two or More Races 5%
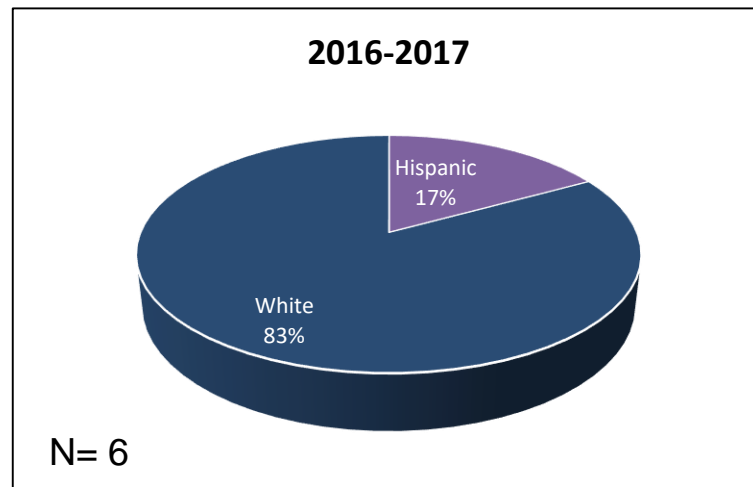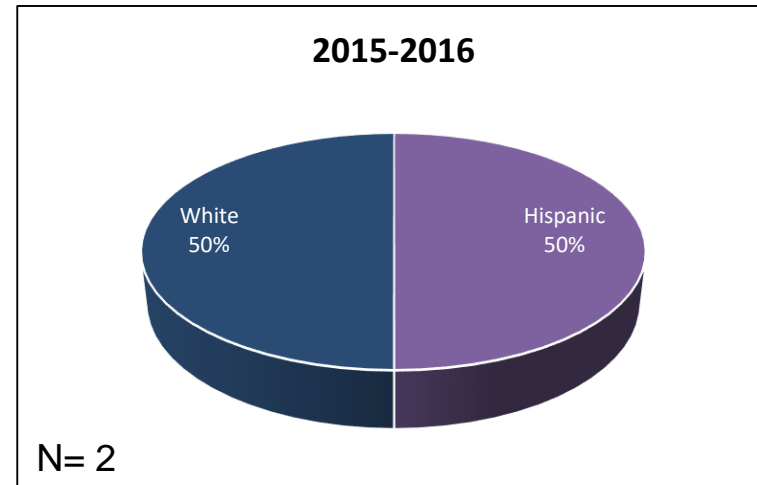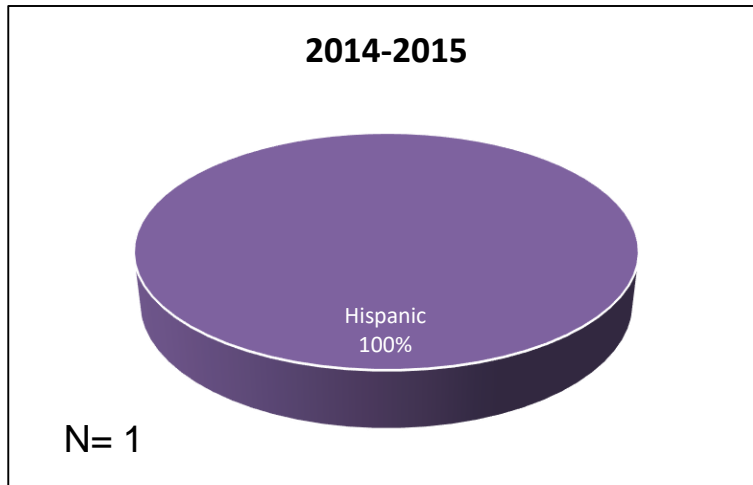
N= 88

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
0943 - Accounting Technology Management
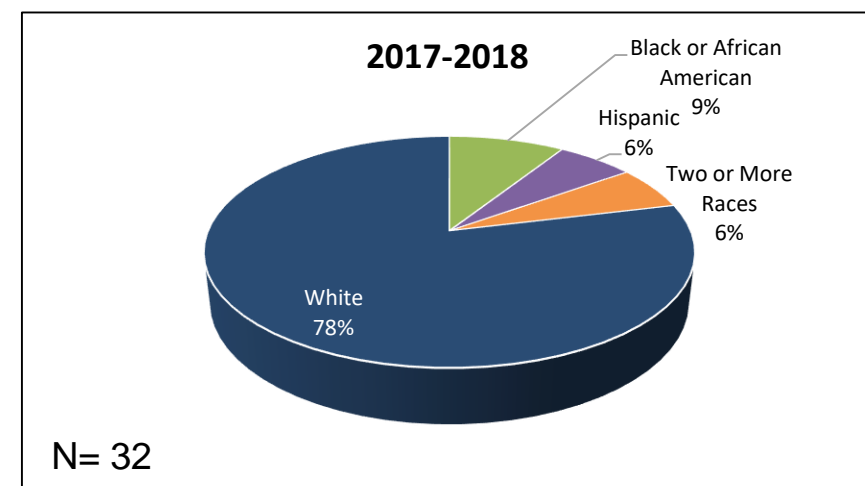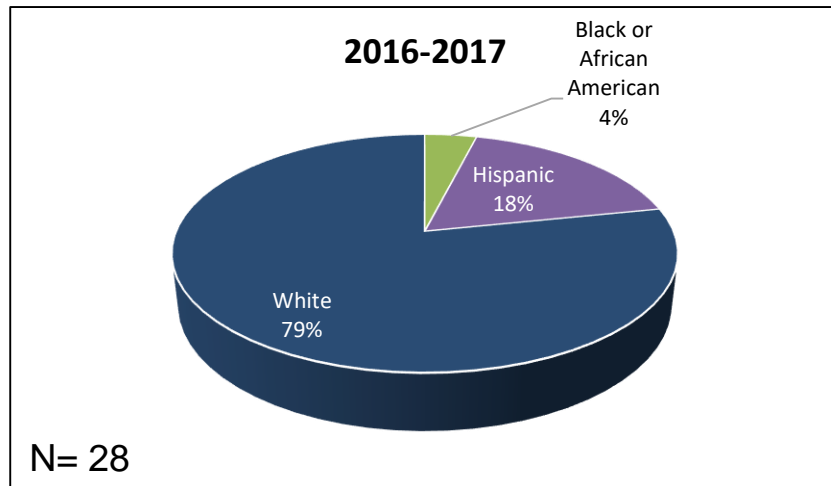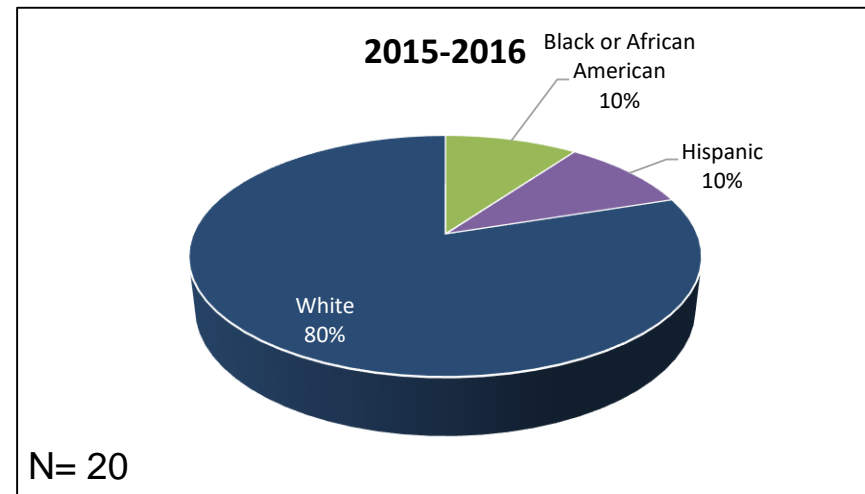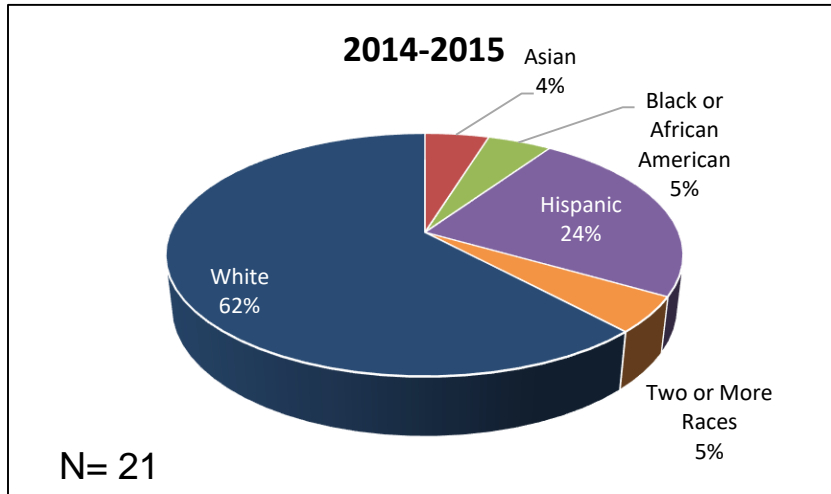
2014-2015
- Asian 4%
- Black or African American 5%
- Hispanic 24%
- White 62%
- Two or More Races 5%

N= 21

2015-2016
- Black or African American 10%
- Hispanic 10%
- White 80%

N= 20

2016-2017
- Black or African American 4%
- Hispanic 18%
- White 79%

N= 28

2017-2018
- Black or African American 9%
- Hispanic 6%
- Two or More Races 6%
- White 78%

N= 32

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data
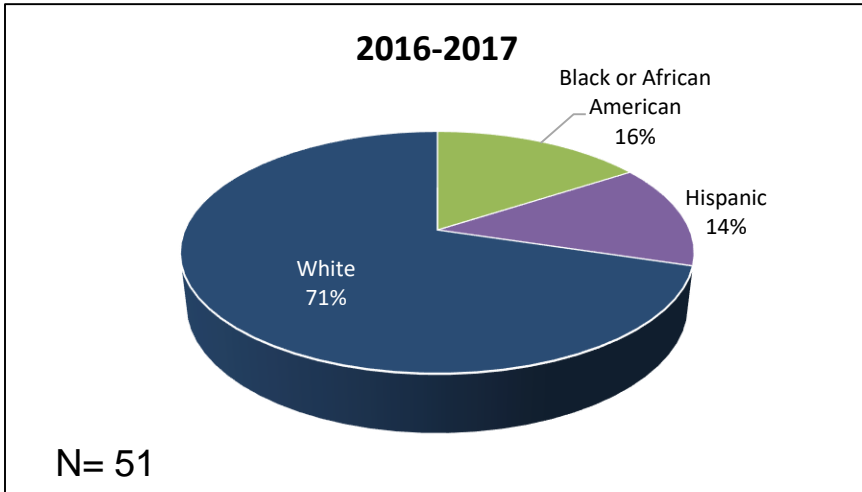
Race / Ethnicity by Program
0935 - Accounting Technology Operations - Tax Preparation
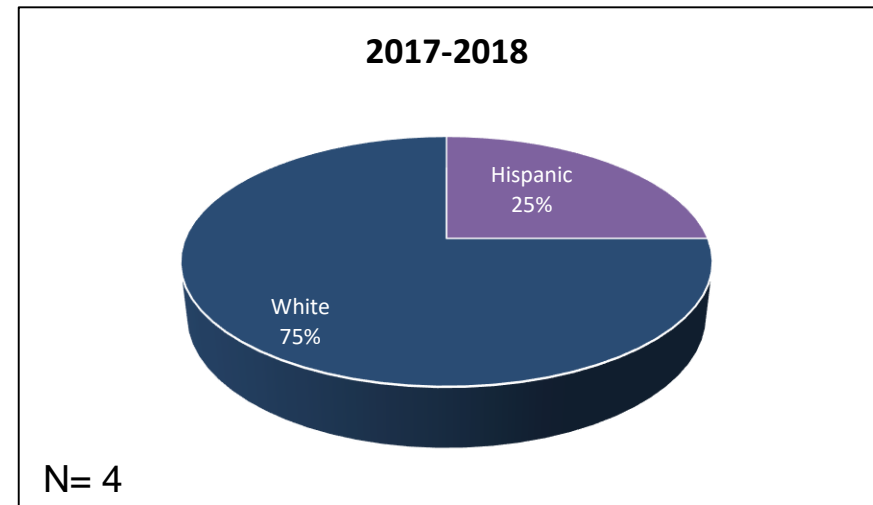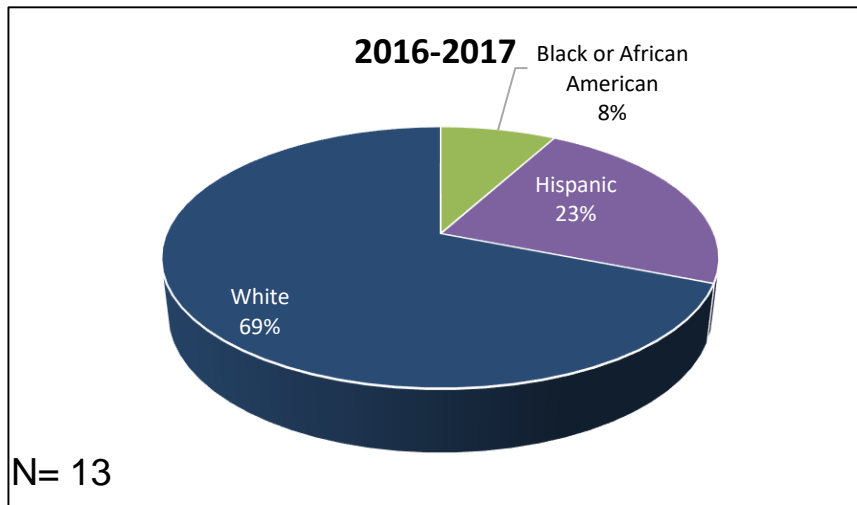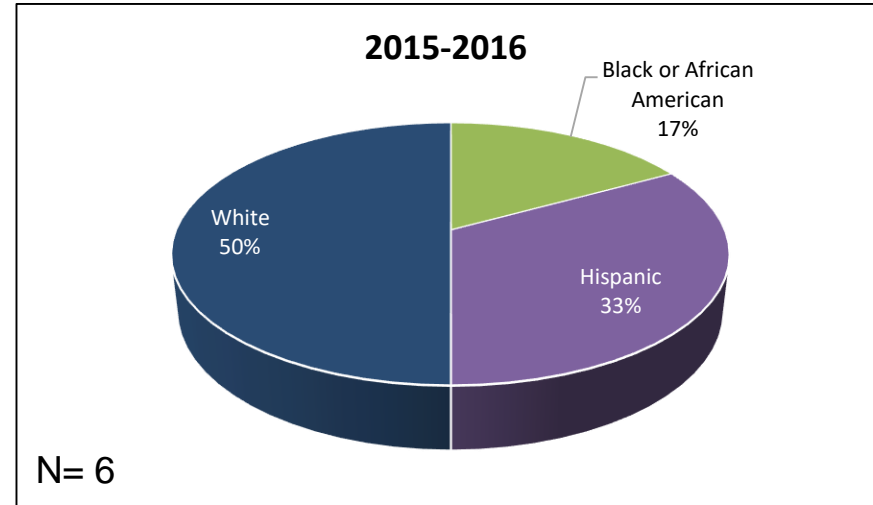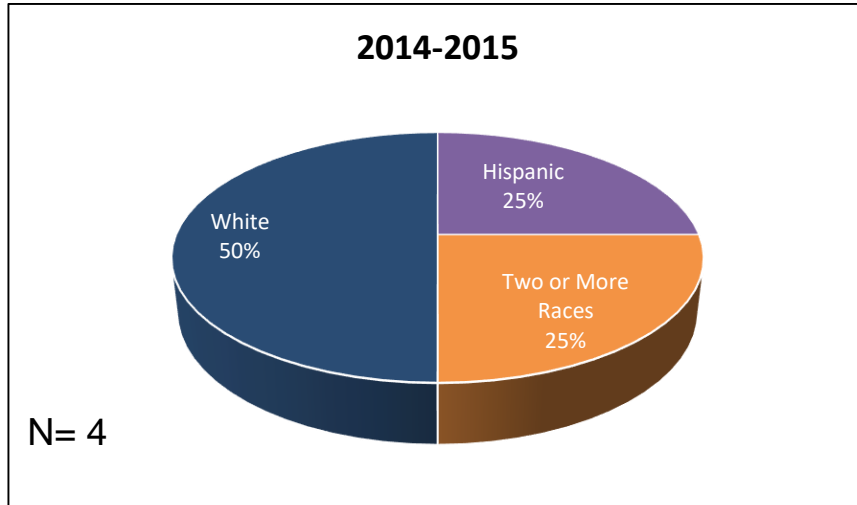
2014-2015

White
50%

Hispanic
25%

Two or More
Races
25%

N= 4

2015-2016

Black or African
American
17%

White
50%

Hispanic
33%

N= 6

2016-2017

Black or African
American
8%

Hispanic
23%

White
69%

N= 13

2017-2018

Hispanic
25%

White
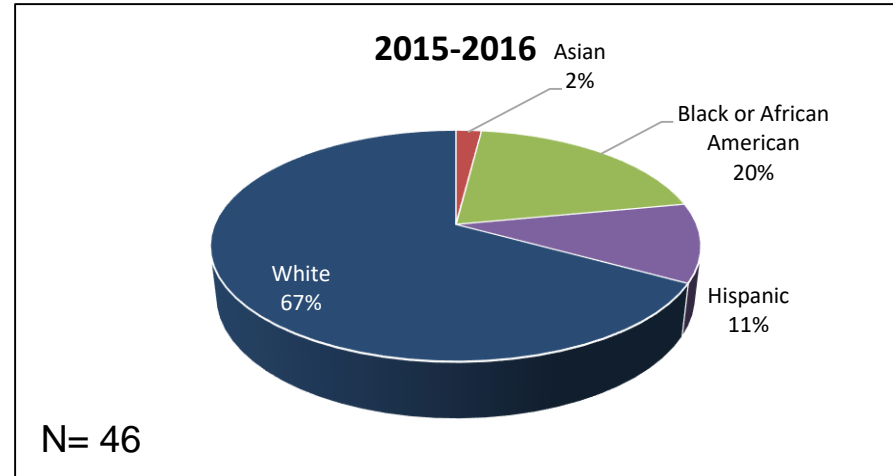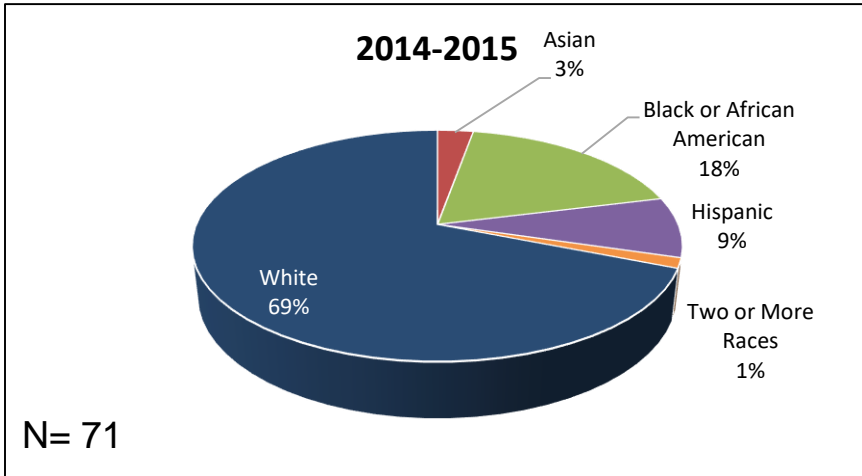75%

N= 4

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Race / Ethnicity by Program
2059 - Business Administration
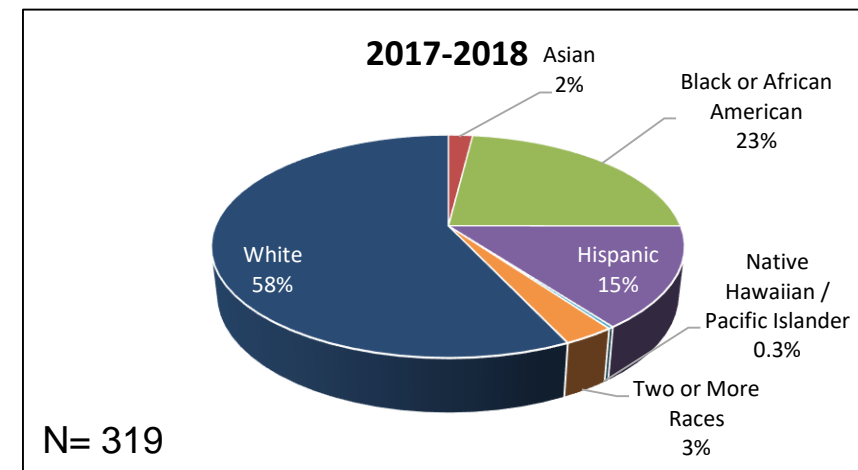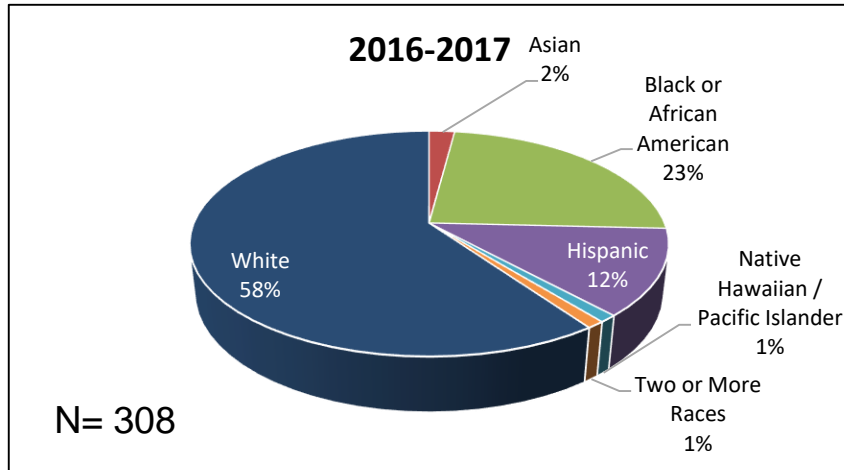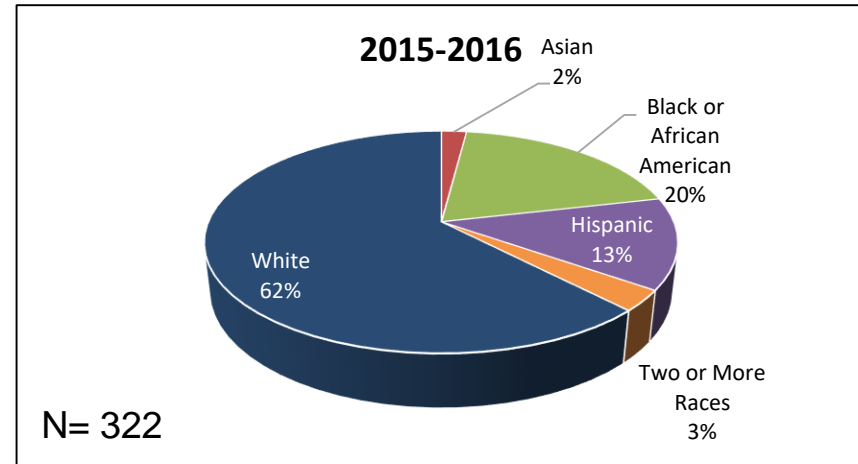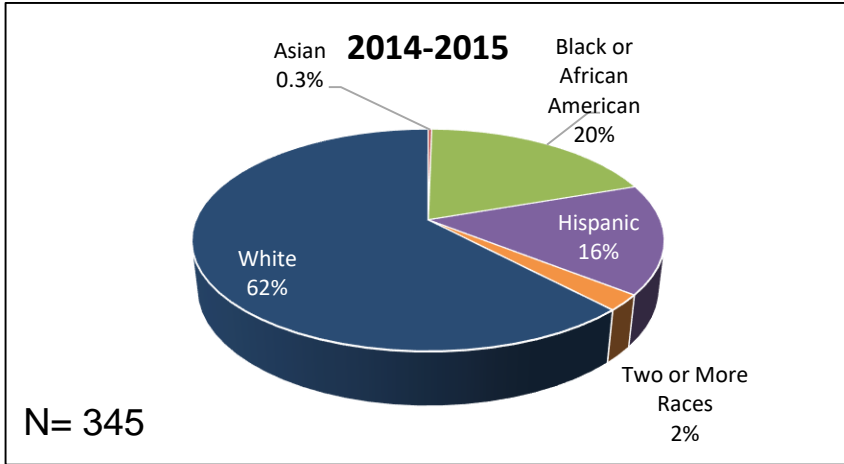
2014-2015

Asian 0.3%
Black or African American 20%
White 62%
Hispanic 16%
Two or More Races 2%
N= 345

2015-2016

Asian 2%
Black or African American 20%
White 62%
Hispanic 13%
Two or More Races 3%
N= 322

2016-2017

Asian 2%
Black or African American 23%
White 58%
Hispanic 12%
Native Hawaiian / Pacific Islander 1%
Two or More Races 1%
N= 308

2017-2018

Asian 2%
Black or African American 23%
White 58%
Hispanic 15%
Native Hawaiian / Pacific Islander 0.3%
Two or More Races 3%
N= 319

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
0916 - Business Management
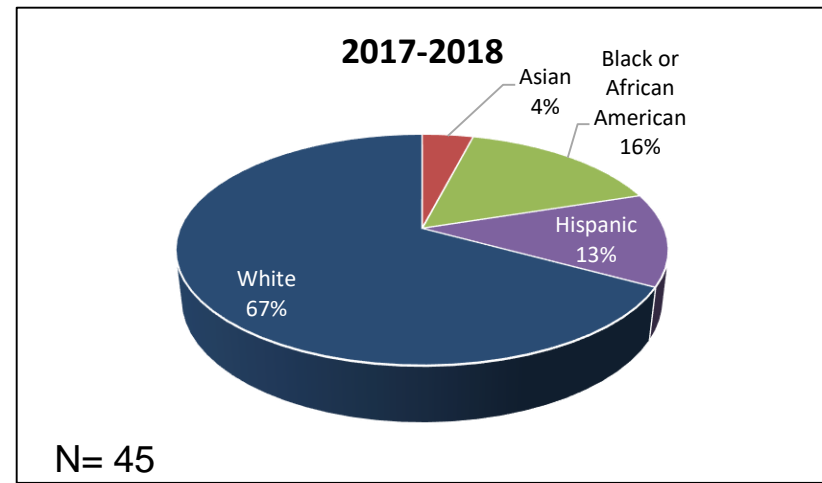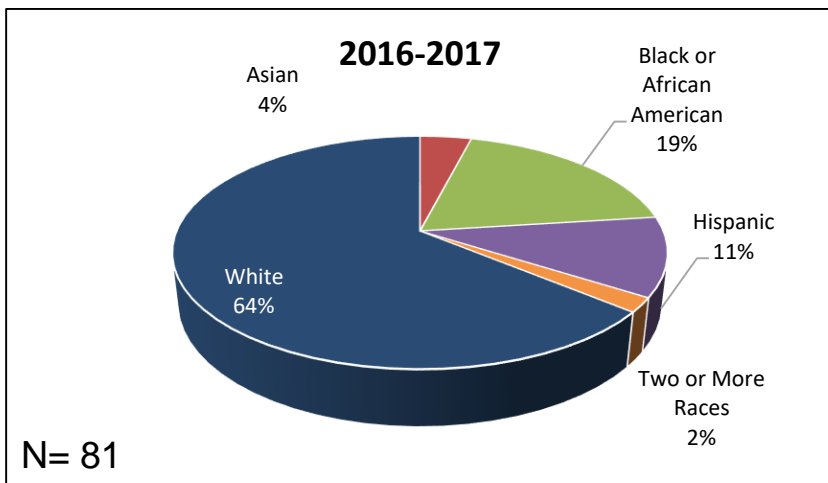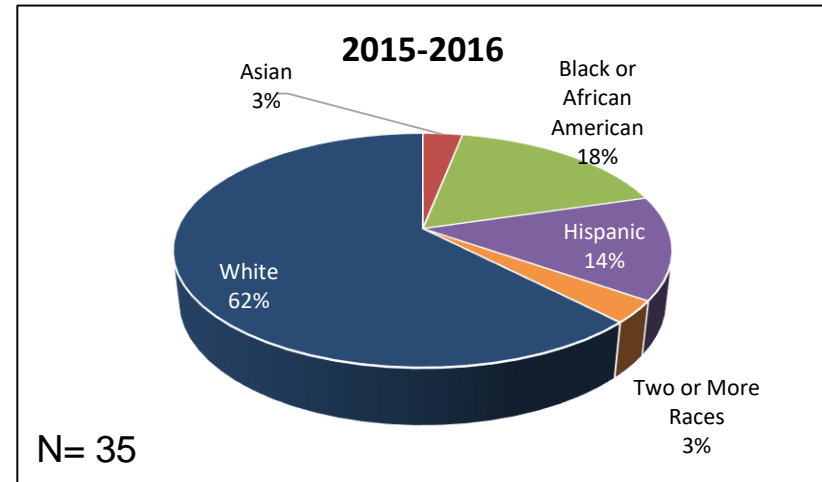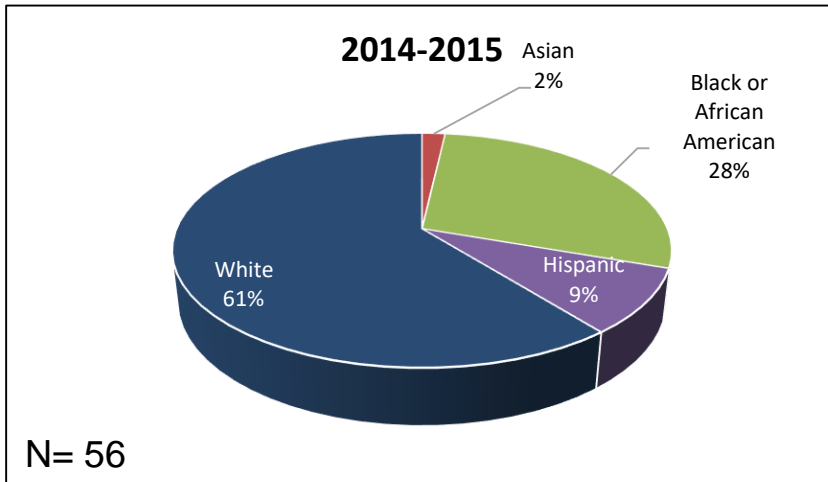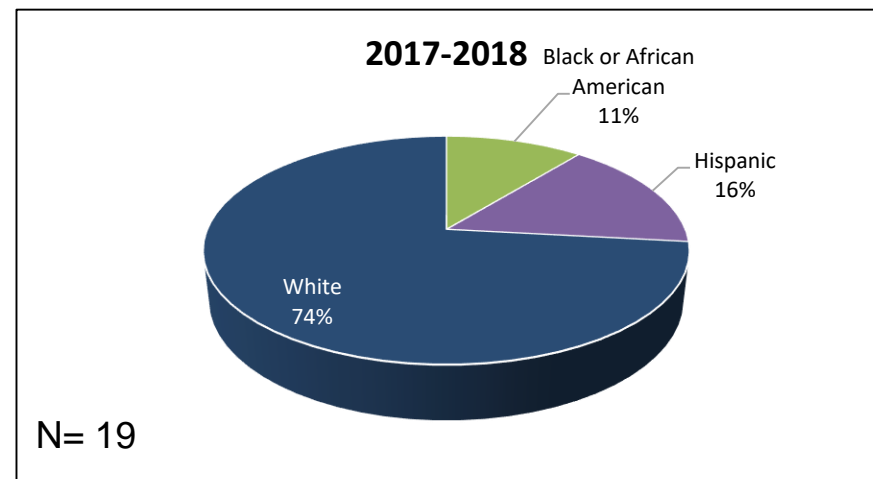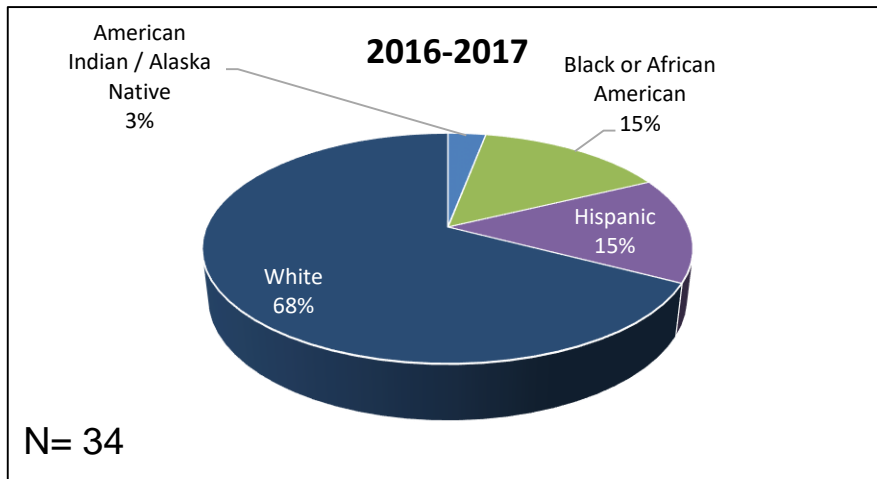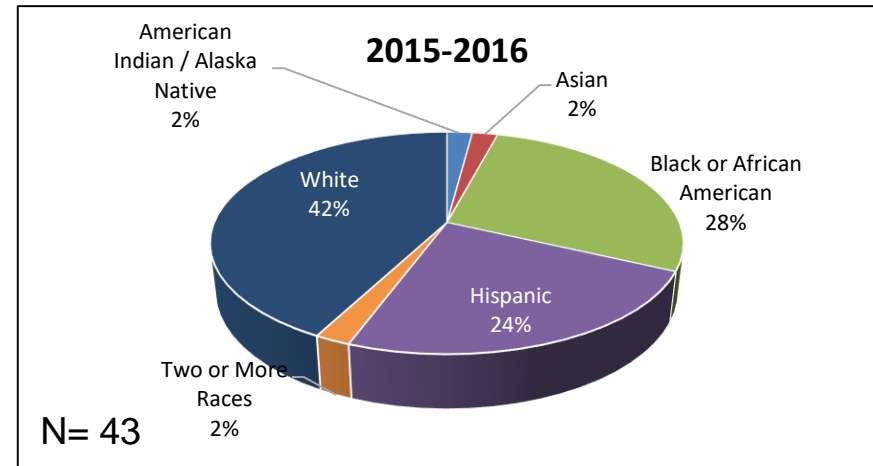
2014-2015
- Asian 2%
- Black or African American 28%
- White 61%
- Hispanic 9%

N= 56

2015-2016
- Asian 3%
- Black or African American 18%
- Hispanic 14%
- White 62%
- Two or More Races 3%

N= 35

2016-2017
- Asian 4%
- Black or African American 19%
- Hispanic 11%
- White 64%
- Two or More Races 2%

N= 81

2017-2018
- Asian 4%
- Black or African American 16%
- Hispanic 13%
- White 67%
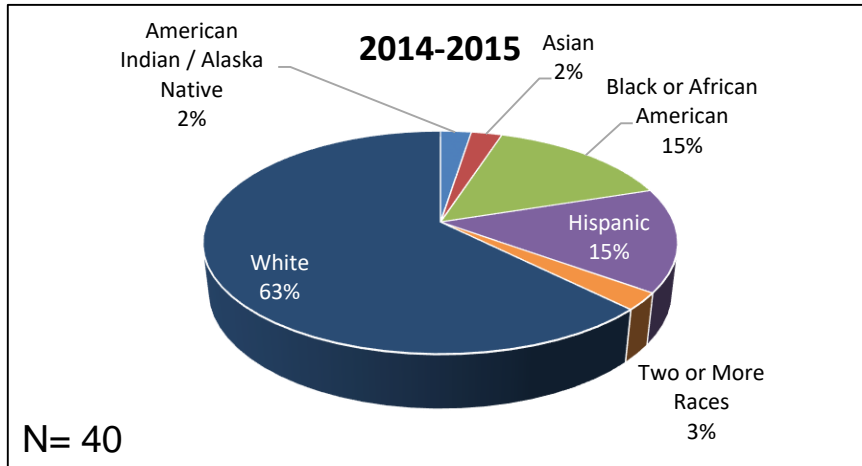
N= 45

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
0913 - Business Operations - Entrepreneurship
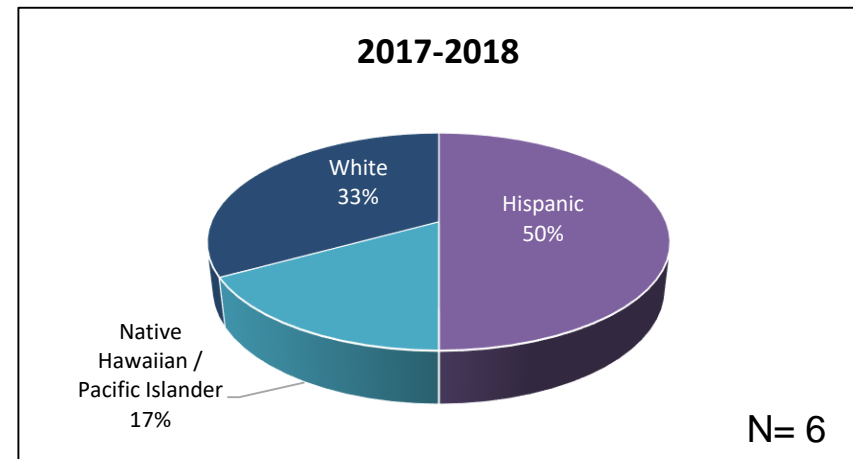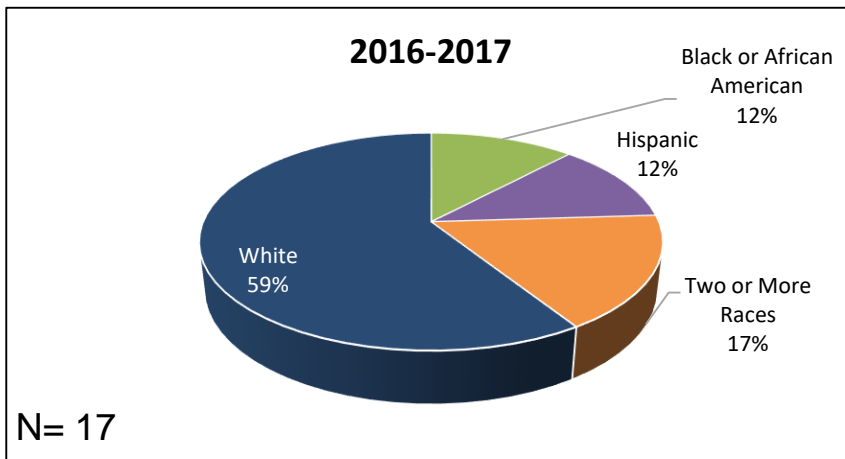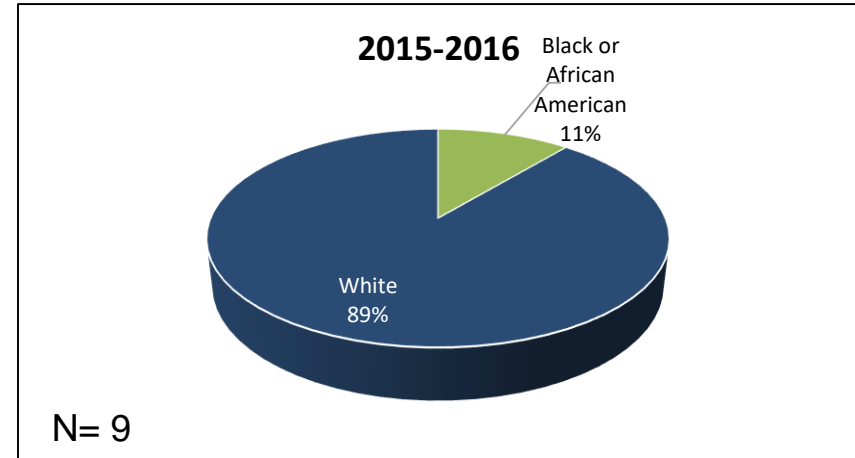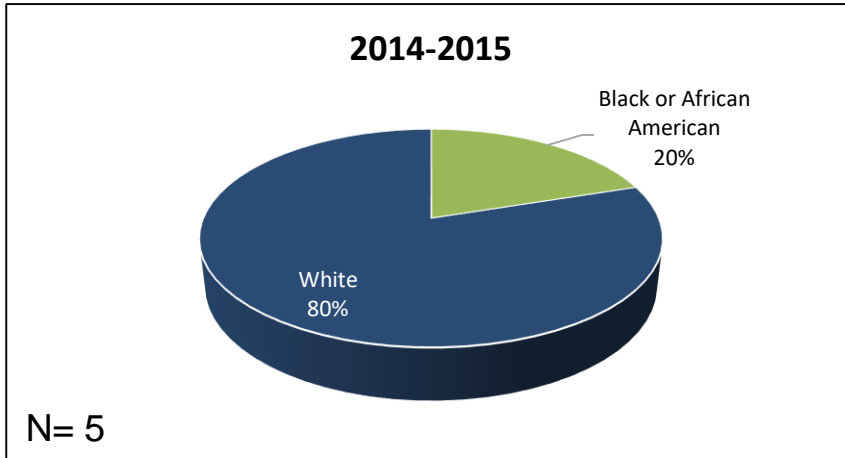
2014-2015

Black or African
American
20%

White
80%

N= 5

2015-2016

Black or
African
American
11%

White
89%

N= 9

2016-2017

Black or African
American
12%

Hispanic
12%

White
59%

Two or More
Races
17%

N= 17

2017-2018

White
33%

Hispanic
50%

Native
Hawaiian /
Pacific Islander
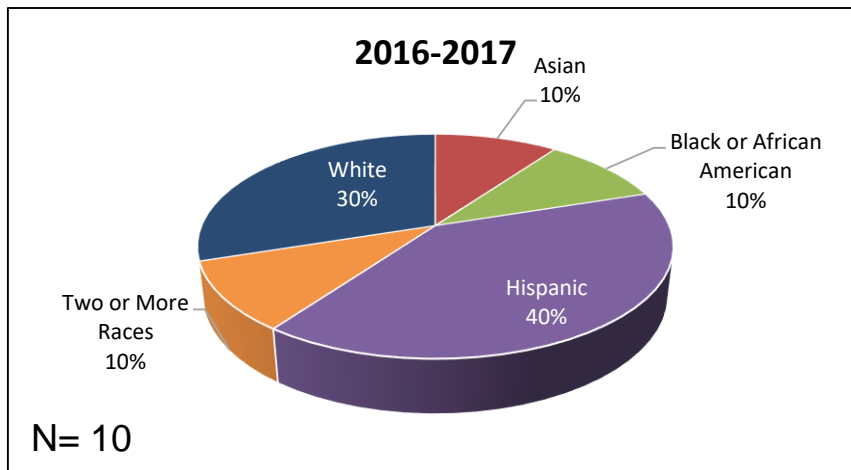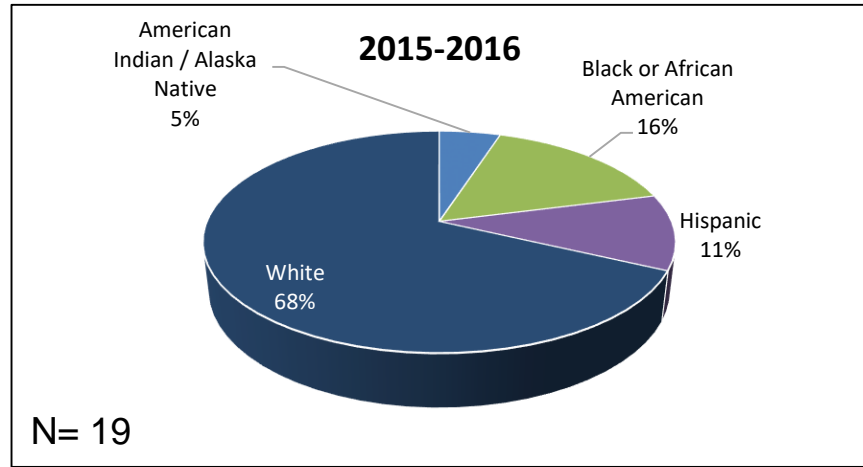17%

N= 6

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
2221 - Industrial Management Technology (Limited Access Program)
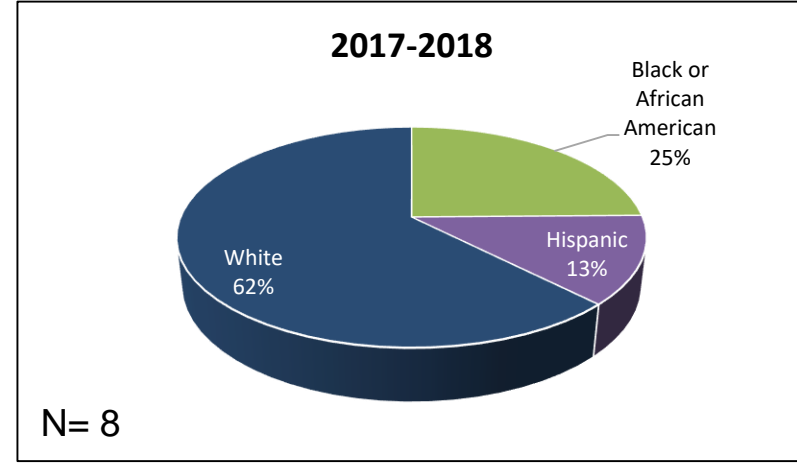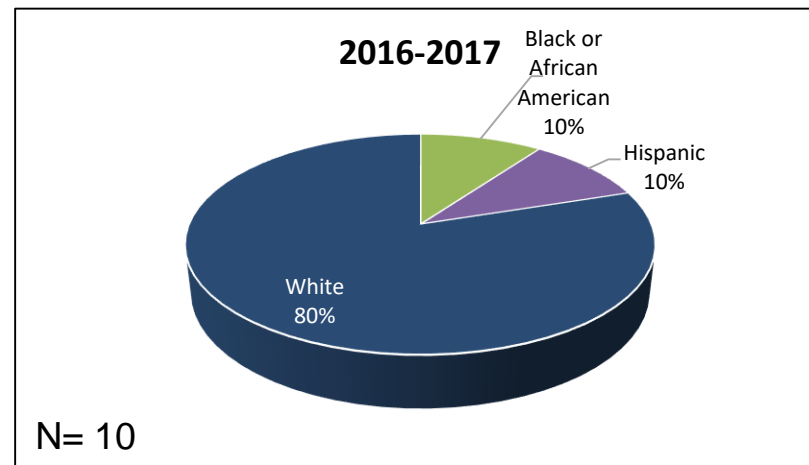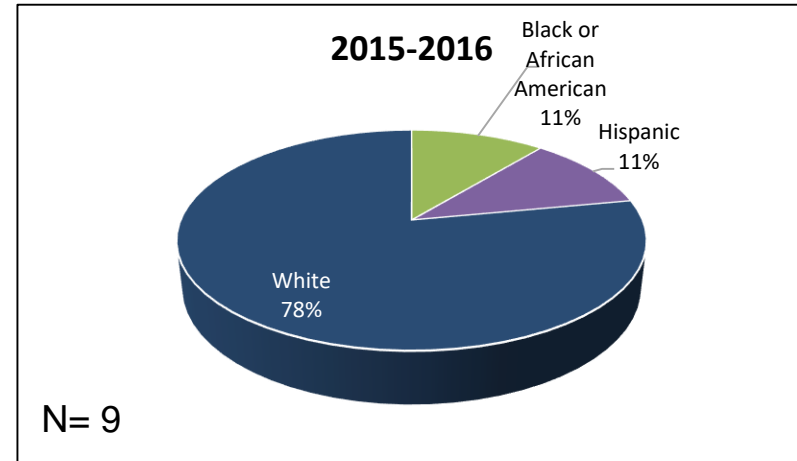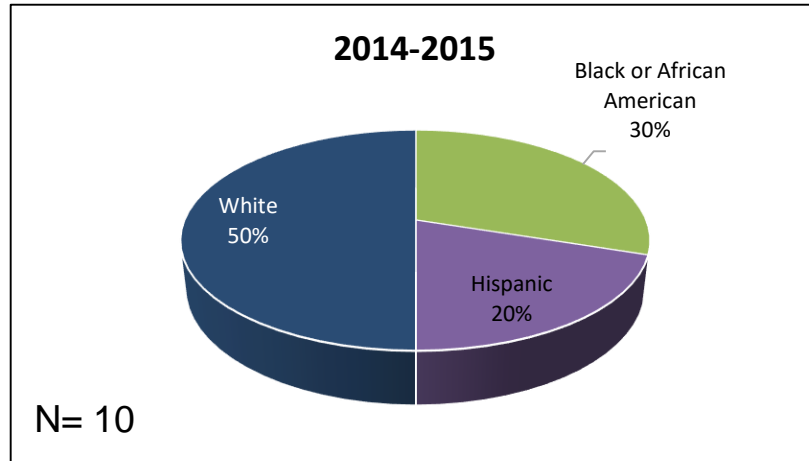
2014-2015

Black or African American
30%

White
50%

Hispanic
20%

N= 10

2015-2016

Black or African American
11%

Hispanic
11%

White
78%

N= 9

2016-2017

Black or African American
10%

Hispanic
10%

White
80%

N= 10

2017-2018

Black or African American
25%

Hispanic
13%

White
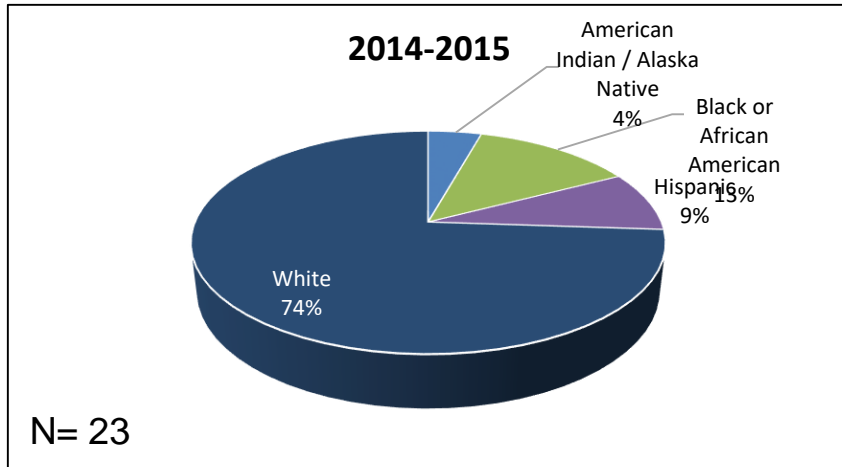62%

N= 8

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
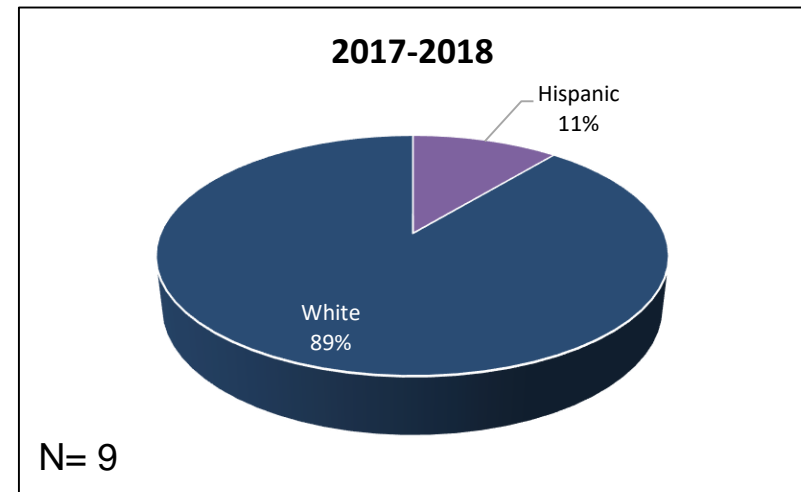# 0817 - Marketing, Sales and Service - Entrepreneurship
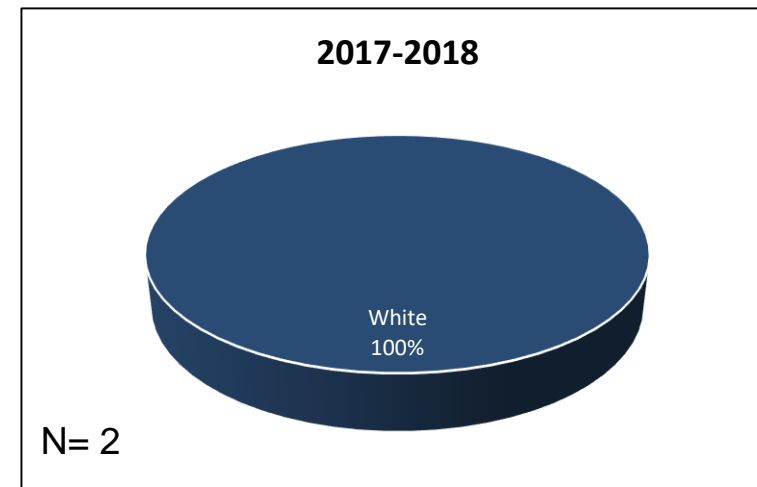
2014-2015

Hispanic
100%

N= 1

2015-2016

White
50%

Hispanic
50%

N= 2

2016-2017

Hispanic
17%

White
83%

N= 6

2017-2018

White
100%

N= 2

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data
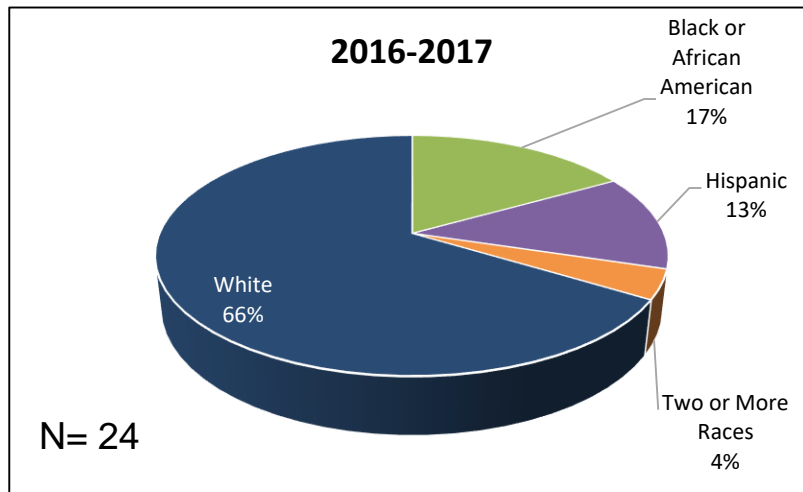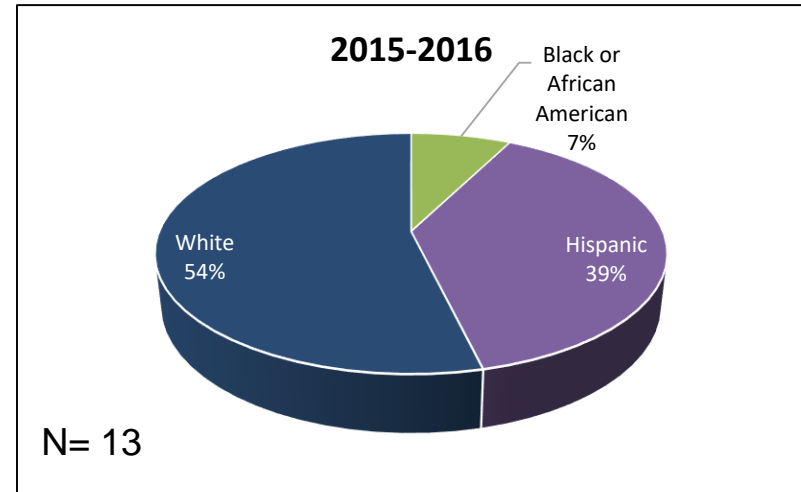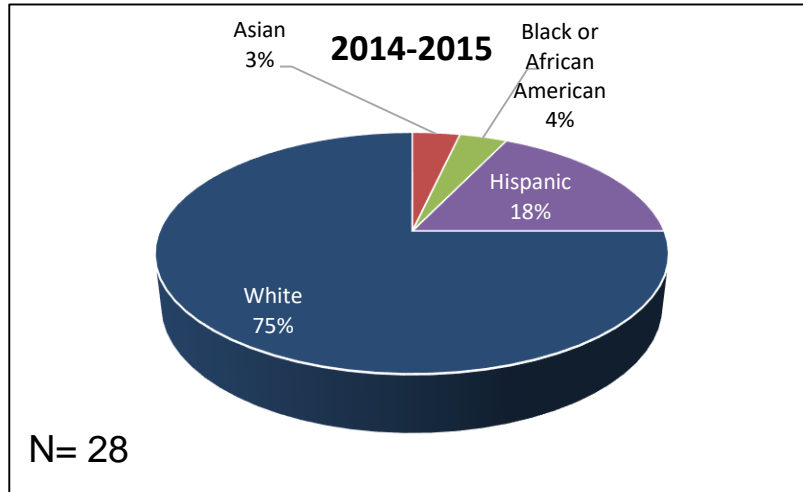
Race / Ethnicity by Program
2229 - Office Administration
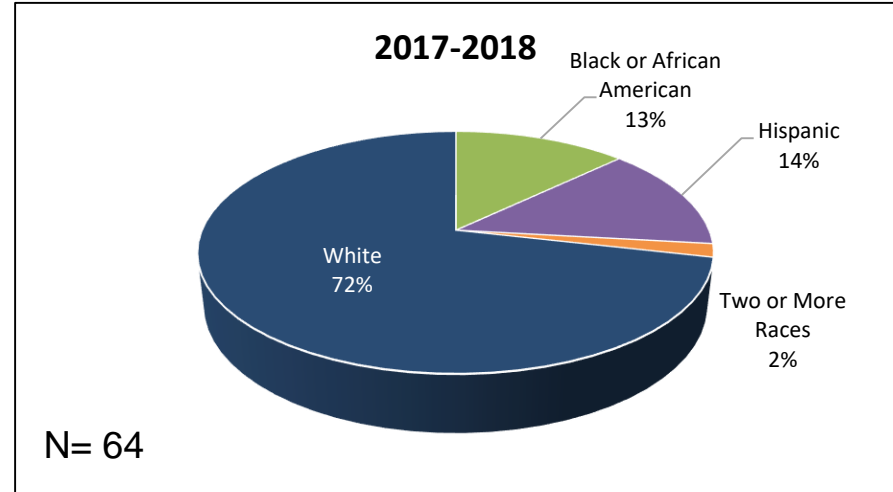
2014-2015

Asian 3%
Black or African American 18%
Hispanic 9%
White 69%
Two or More Races 1%

N= 71

2015-2016

Asian 2%
Black or African American 20%
Hispanic 11%
White 67%

N= 46

2016-2017

Black or African American 16%
Hispanic 14%
White 71%

N= 51

2017-2018

Black or African American 13%
Hispanic 14%
White 72%
Two or More Races 2%

N= 64

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	**19%**	**3%**	**59%**

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
2228 - Office Administration (Medical Systems Option)

2014-2015

American Indian / Alaska Native 2%
Asian 2%
Black or African American 15%
Hispanic 15%
White 63%
Two or More Races 3%

N= 40

2015-2016

American Indian / Alaska Native 2%
Asian 2%
Black or African American 28%
White 42%
Hispanic 24%
Two or More Races 2%

N= 43

2016-2017

American Indian / Alaska Native 3%
Black or African American 15%
Hispanic 15%
White 68%

N= 34

2017-2018

Black or African American 11%
Hispanic 16%
White 74%

N= 19

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
0914 - Office Management
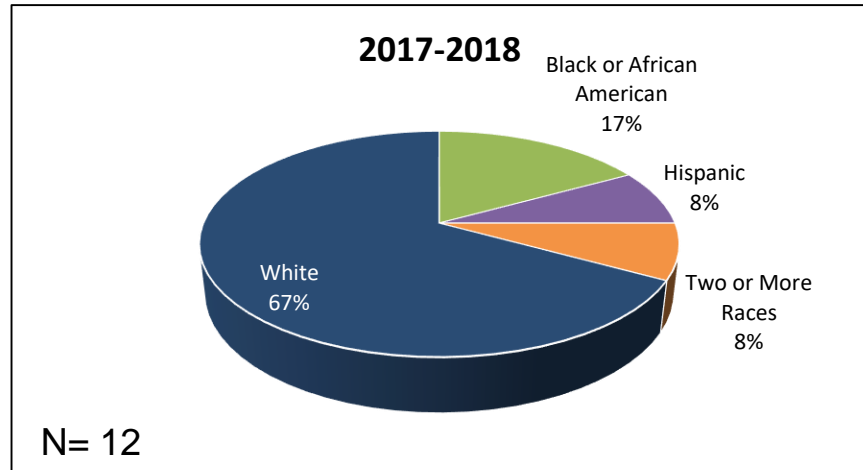
2014-2015
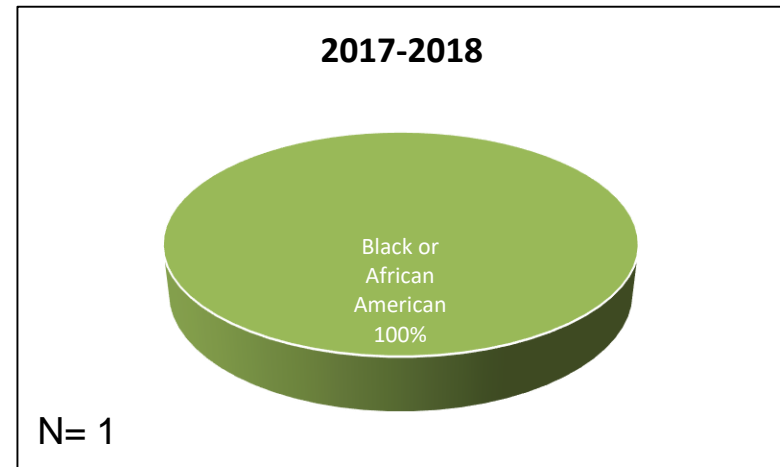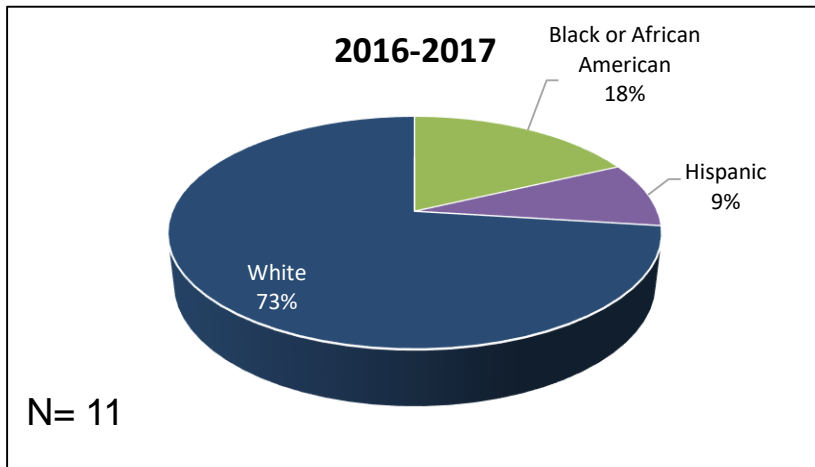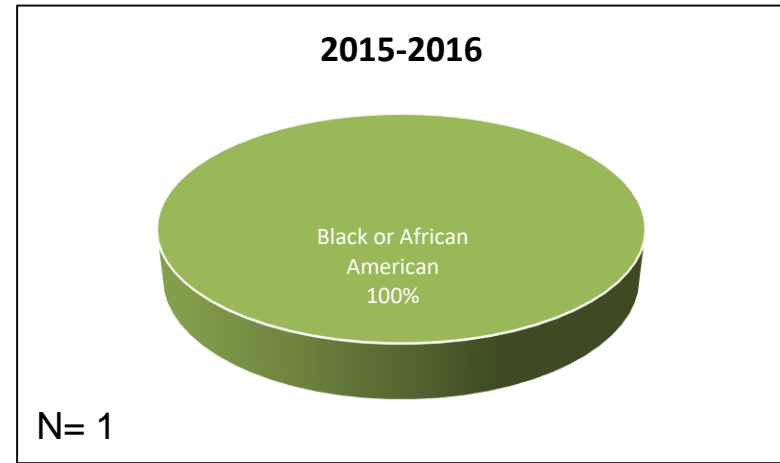American Indian / Alaska Native 4%
Black or African American 13%
Hispanic 9%
White 74%
N= 23

2015-2016
American Indian / Alaska Native 5%
Black or African American 16%
Hispanic 11%
White 68%
N= 19

2016-2017
Asian 10%
Black or African American 10%
Hispanic 40%
White 30%
Two or More Races 10%
N= 10

2017-2018
Black or African American 17%
Hispanic 8%
Two or More Races 8%
White 67%
N= 12

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

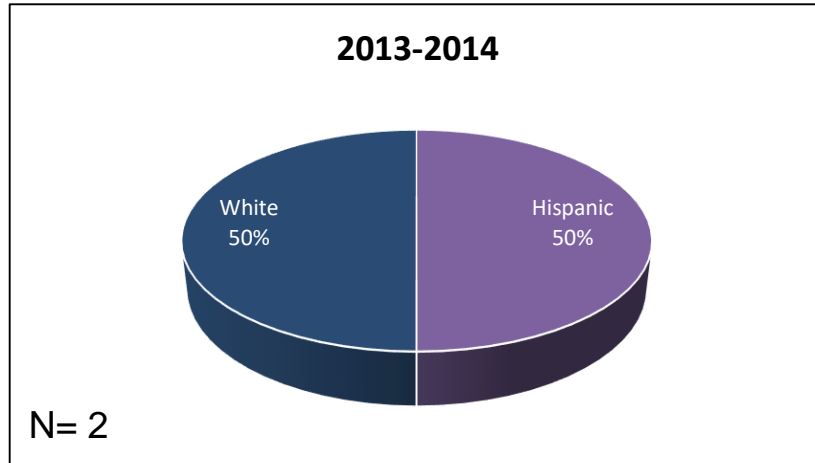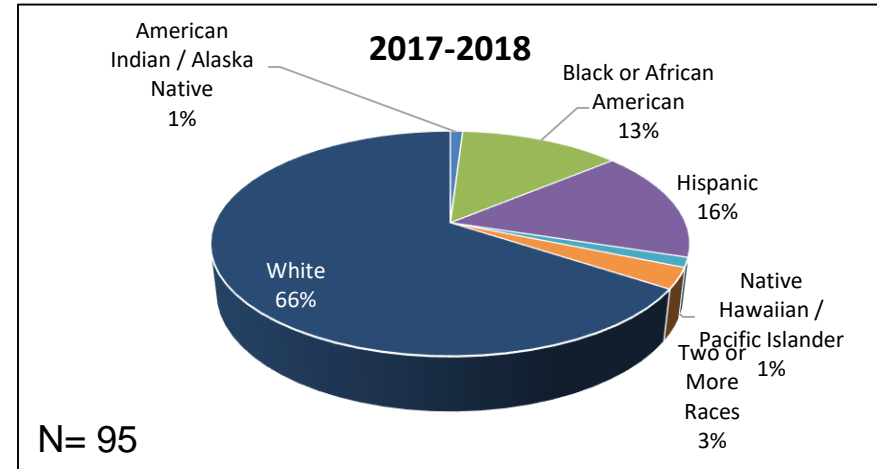# Race / Ethnicity by Program
0919 - Office Management (Medical Option)

2014-2015
Asian 3%
Black or African American 4%
Hispanic 18%
White 75%
N= 28

2015-2016
Black or African American 7%
Hispanic 39%
White 54%
N= 13

2016-2017
Black or African American 17%
Hispanic 13%
White 66%
Two or More Races 4%
N= 24

2017-2018
Hispanic 11%
White 89%
N= 9

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
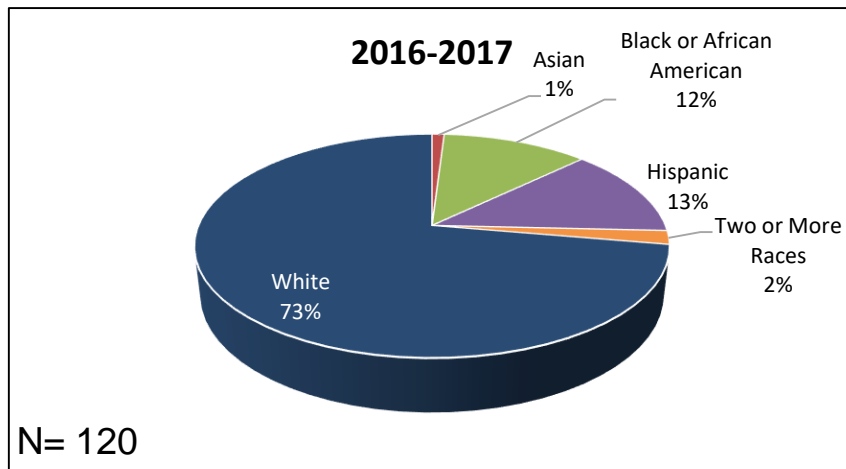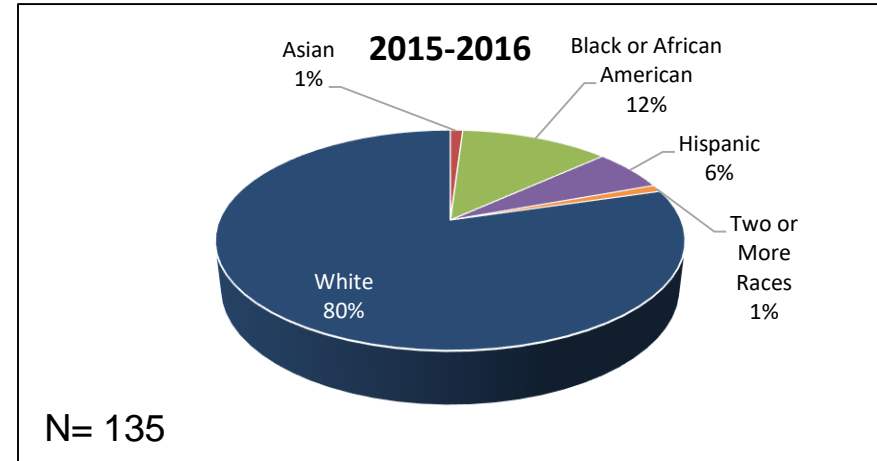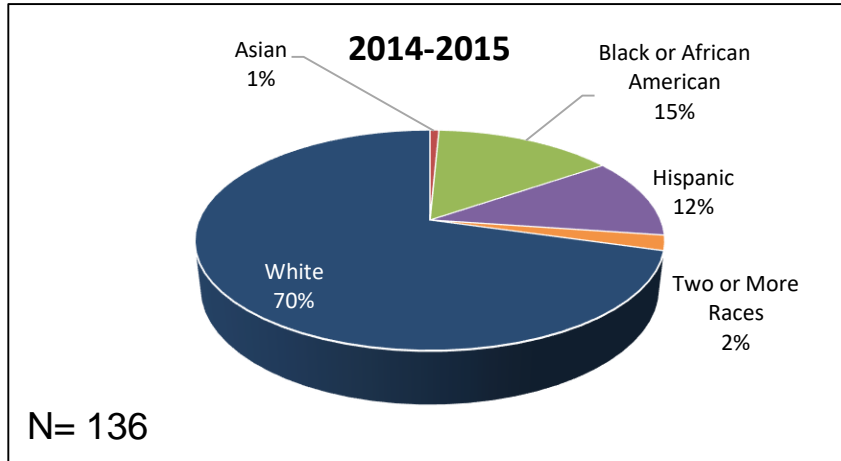# 0926 - Office Support (Technical Certificate)

2013-2014

White 50%

Hispanic 50%

N= 2

2015-2016

Black or African American 100%

N= 1

2016-2017

Black or African American 18%

Hispanic 9%

White 73%

N= 11

2017-2018

Black or African American 100%

N= 1

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
# 2062 - Paralegal Studies (Legal Assisting)

2014-2015
- Asian 1%
- Black or African American 15%
- Hispanic 12%
- Two or More Races 2%
- White 70%

N= 136

2015-2016
- Asian 1%
- Black or African American 12%
- Hispanic 6%
- Two or More Races 1%
- White 80%

N= 135

2016-2017
- Asian 1%
- Black or African American 12%
- Hispanic 13%
- Two or More Races 2%
- White 73%

N= 120

2017-2018
- American Indian / Alaska Native 1%
- Black or African American 13%
- Hispanic 16%
- Native Hawaiian / Pacific Islander 1%
- Two or More Races 3%
- White 66%

N= 95

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
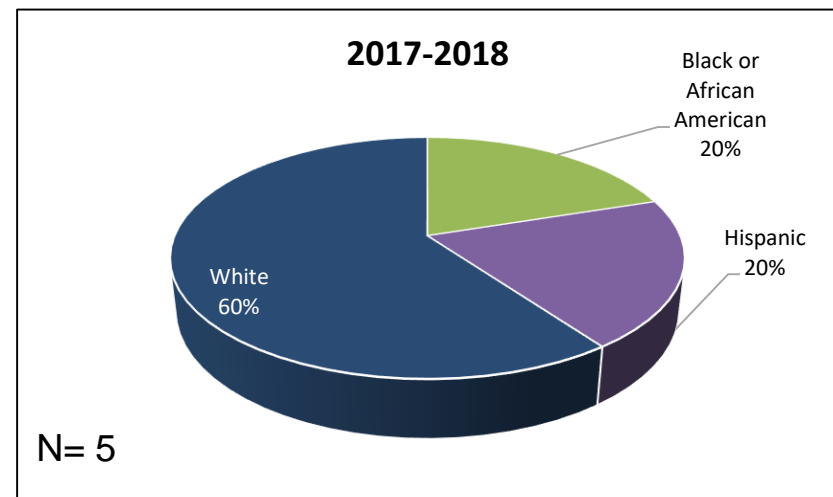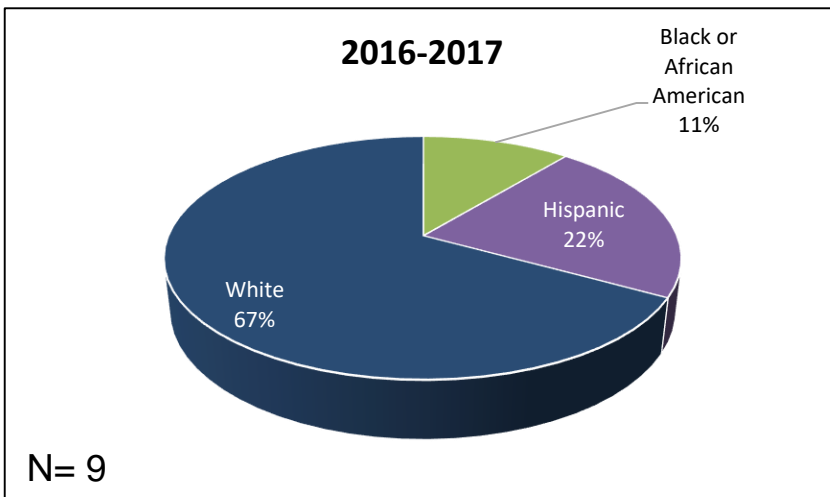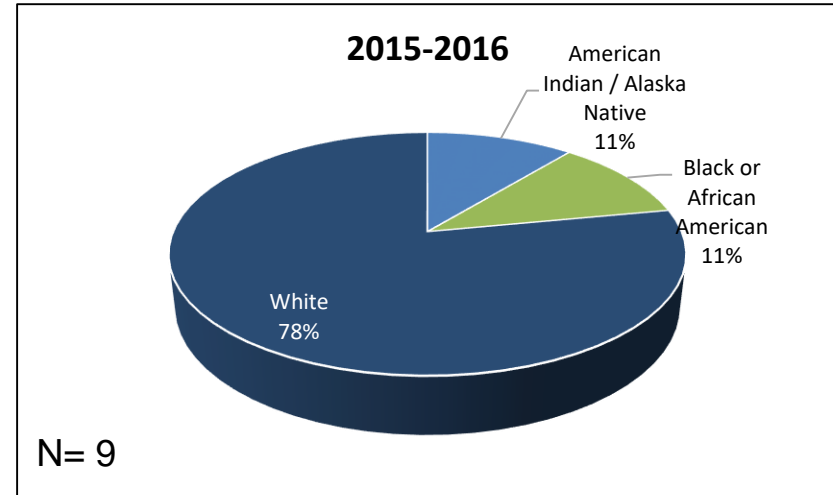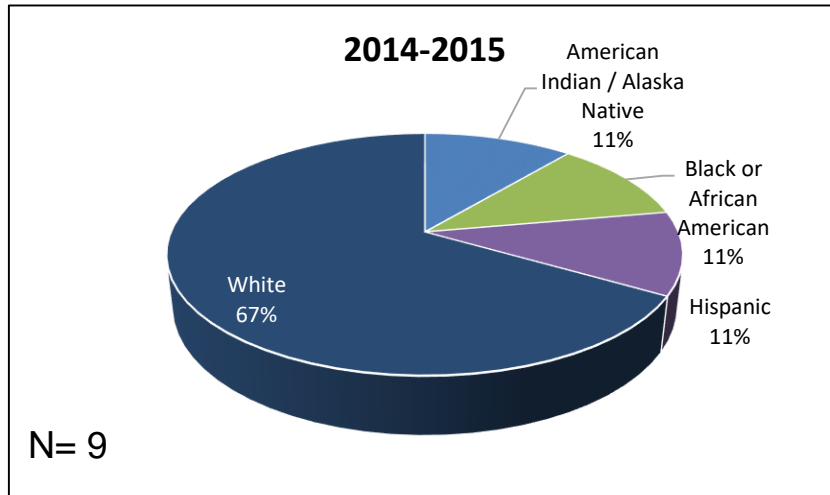# 2233 – Broadcast TV Production
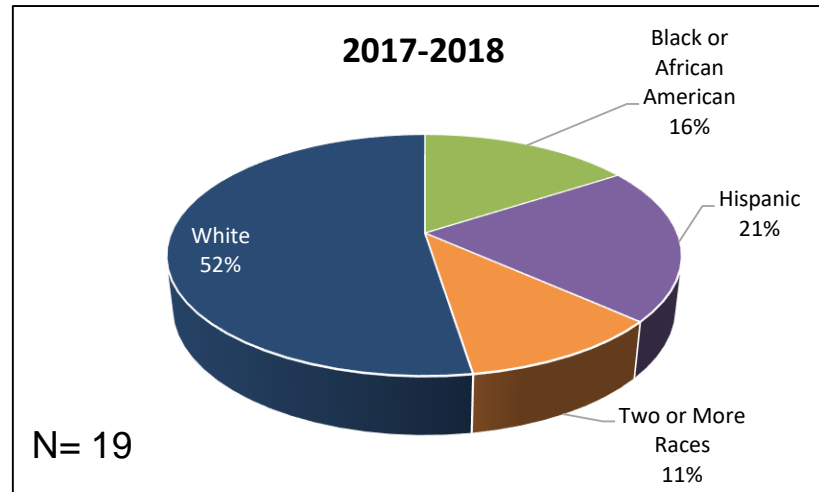
2017-2018

- Black or African American 16%
- Hispanic 21%
- Two or More Races 11%
- White 52%

N= 19

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data

Race / Ethnicity by Program
0979 - Television Studio Production

2014-2015

American Indian / Alaska Native 11%

Black or African American 11%

Hispanic 11%

White 67%

N= 9

2015-2016

American Indian / Alaska Native 11%

Black or African American 11%

White 78%

N= 9

2016-2017

Black or African American 11%

Hispanic 22%

White 67%

N= 9

2017-2018

Black or African American 20%

Hispanic 20%

White 60%

N= 5

DSC Averages 2017-2018			
Black or African Amer	Hispanic	2 or More Races	White
14%	19%	3%	59%

Excludes individuals whose race / ethnicity is not reported.

Source: IR Program Assessment Data