



Florida
Health Care
Plans®

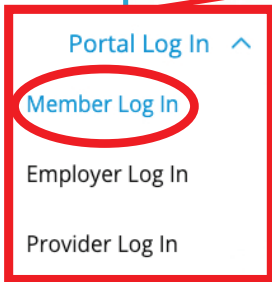
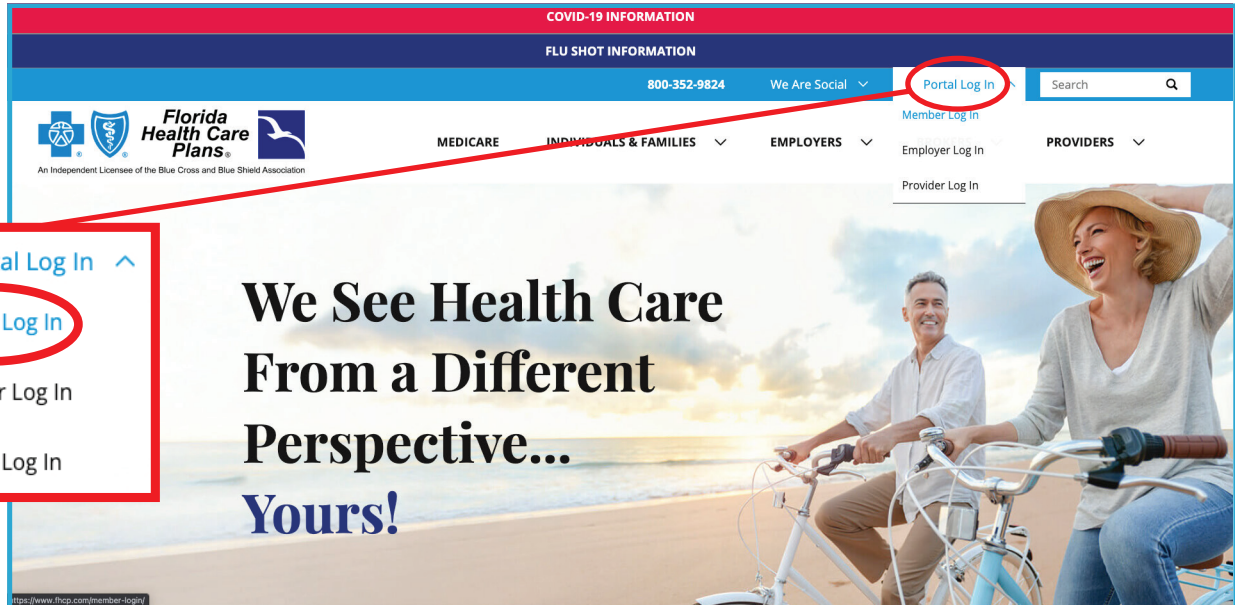


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FHCP MEMBER PORTAL SIGN-UP INSTRUCTIONS

1

VISIT FHCP.COM AND CLICK THE "PORTAL LOG IN" BUTTON ON THE TOP, THEN CHOOSE "MEMBER LOG IN" FROM THE DROP DOWN MENU.



We See Health Care
From a Different
Perspective...
Yours!

OR YOU CAN LOOK FOR THIS BUTTON UNDER **INDIVIDUALS & FAMILIES**:

Portal Log In

2

Member Log In

* Indicates Required Field

Username*

Password*

LOGIN NOW **MEMBER REGISTRATION**

[FORGOT PASSWORD](#) | [FORGOT USERNAME](#)

[Trouble Logging In?](#) | [Help](#) | [Email Customer Service](#) | Call 1-877-814-9909

IMPORTANT NOTE: If you are a newmember, your portal account will be unavailable until 48 hours after enrollment completion with FHCP. If you require assistance with logging into your portal account, please contact technical support at 1-877-814-9909.

NEXT, YOU WILL COME TO THIS PAGE. BE SURE TO CLICK "**MEMBER REGISTRATION**" TO CREATE YOUR NEW ACCOUNT. ALL MEMBERS WILL NEED TO CREATE A NEW ACCOUNT WITH FHCP TO LOGIN.

YOU WILL NEED YOUR FHCP MEMBER ID NUMBER TO CREATE YOUR ACCOUNT.

ONCE YOU FOLLOW THE STEPS, YOU WILL RECEIVE AN EMAIL TO CONFIRM. YOU WILL NOW BE ACTIVATED AND ABLE TO USE YOUR ACCOUNT!

TIPS

- USE ONLY SUPPORTED BROWSERS (UPDATED FIREFOX, CHROME, SAFARI AND INTERNET EXPLORER)
- JOT YOUR USER NAME AND PASSWORD DOWN AND KEEP IT IN A SAFE LOCATION



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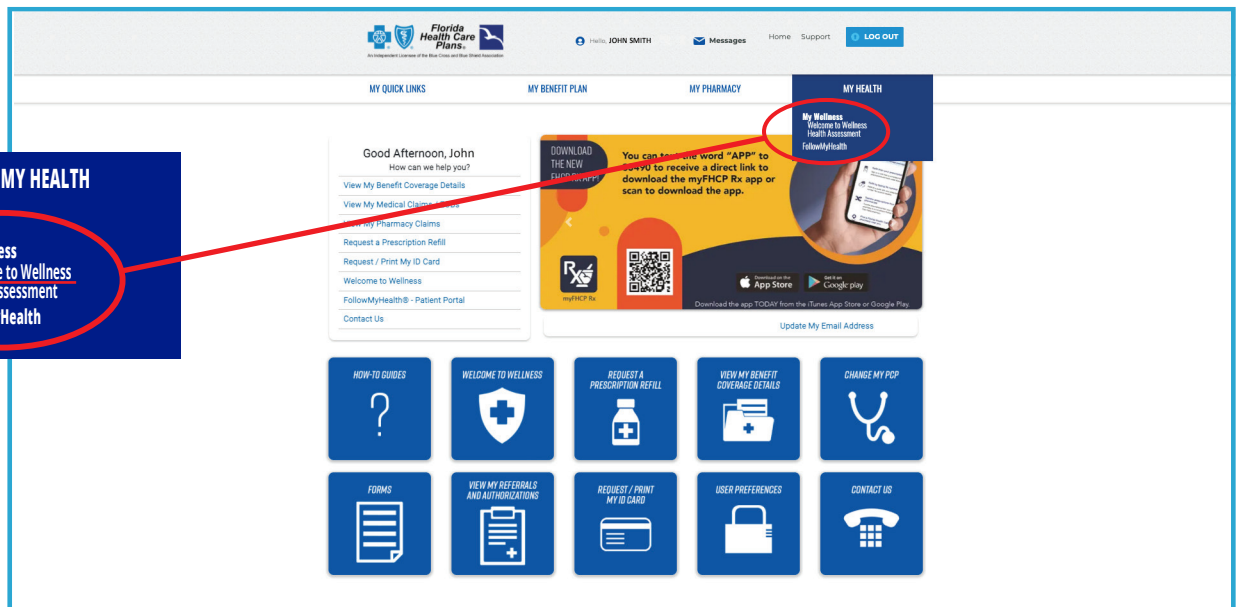


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FHCP MEMBER PORTAL SIGN-UP INSTRUCTIONS

3

IN **MY HEALTH**, ENTER **WELCOME TO WELLNESS** UNDER **MY WELLNESS**



4

TAKE TIME TO EXPLORE THE MANY FEATURES **WELCOME TO WELLNESS** HAS TO OFFER! YOU WILL SEE OPTIONS LIKE A FREE **HEALTH ASSESSMENT**, A STATE-OF-THE-ART **SYMPTOM CHECKER**, A ROBUST **HEALTH VIDEO LIBRARY**, **MEDICATIONS LIST** AND MUCH MORE!

