# ASSESSMENT DAY

Mary Karl College of Workforce and Continuing Education School of Occupational Apprenticeships Plumber and Pipefitter Apprentice February 17, 2022 Strengths

Challenges

Recommendations

## **Academic Assessment**

|                                    | LEVEL                | FOCUS  | CONDUCTED BY                 | FREQUENCY     |
|------------------------------------|----------------------|--|------------------------------|---------------|
| Academic<br>Success<br>Committee   | Program              | Quality of assessment practices  | Committee of peers           | Years 1 & 2   |
| Instructional<br>Program<br>Review | Program /<br>Cluster | <ul> <li>Enrollment, retention, completion</li> <li>Industry certifications and job placement</li> <li>Program budget and staffing</li> <li>Advisory committees</li> <li>Curriculum changes</li> </ul> | Committee of peers           | Year 3        |
| Assessment<br>Day                  | Course/<br>Program   | <ul> <li>Enrollment by demographics</li> <li>Graduation and retention</li> <li>Average class size</li> <li>Course success rate</li> <li>Placement rate</li> <li>SLOs, PLOs and ILOs</li> </ul>         | Program Chair<br>and Faculty | Years 1, 2, 3 |

# **Programs**

1070 - Plumbers and Pipefitter Apprentice - Union

# Occupational Apprenticeship: Plumbers & Pipefitters Last Assessment Day Action Items

### Last Assessment Day (11-05-2020)

- Planning to implement the Math Boot Camp next year;
- Participate in National Apprenticeship Week, and bring recognition to the program, posters to attract female students (virtually like this year, or in person if possible);
- Planning to attend Apprenticeship Day, April 1st in Tallahassee;
- Planning to attend the Trades Women Build Nations conference (virtually or in person, if possible);
- Continue to work with marketing for outreach and recruitment, including other cohorts of students at the college such as the MyTechHire students
- For IE: List of students with persistence score from Civitas

### Plumbers and Pipefitter Apprentice #1070 Program Learning Outcomes

#### Graduates of the program will be able to:

**PLO 1**: Demonstrate the ability to follow rules, building codes, and all state and federal safety regulations.

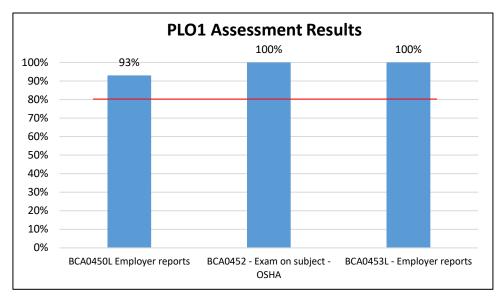
<u>PLO 2</u>: Demonstrate proper usage of different tools, equipment, materials and products used in the trade.

<u>PLO 3</u>: Demonstrate knowledge in all aspects of the industry including but not limited to theory, application, troubleshooting and safety.

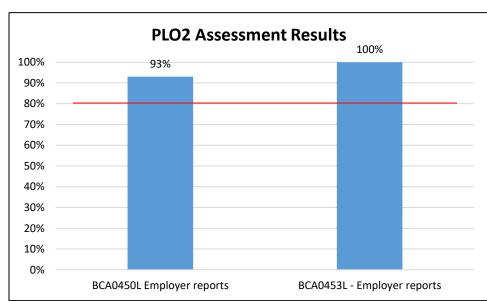
<u>PLO 4</u>: Demonstrate skills in the residential, commercial and industrial markets.

<u>PLO 5</u>: Demonstrate the ability to develop and implement projects related to the field.

#### **Assessment Results 2020-2021**

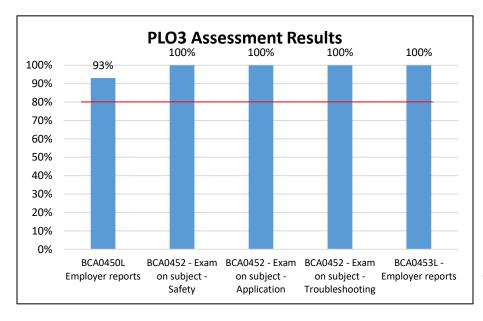


PLO1: Demonstrate the ability to follow rules, building codes, and all state and federal safety regulations. 80% of student will pass the OSHA. 80% of students will achieve satisfactory employer reports.

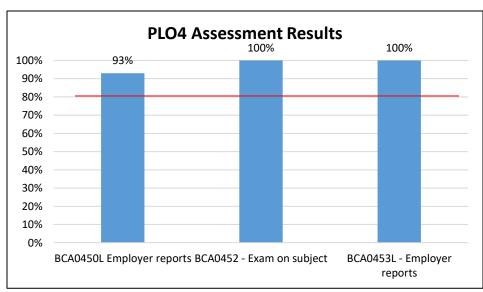


PLO2: Demonstrate proper usage of different tools, equipment, materials and products used in the trade. *Target: 80% of students will achieve satisfactory employer reports.* 

#### **Assessment Results 2020-2021**



PLO3: Demonstrate knowledge in all aspects of the industry including but not limited to theory, application, troubleshooting and safety. *Target: 80% of students will achieve satisfactory employer reports. 80% of student will pass exam on subject.* 

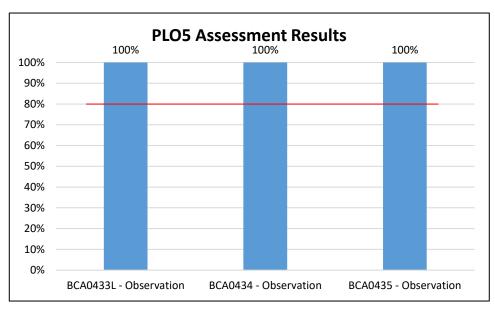


PLO4Demonstrate skills in the residential, commercial and industrial markets.

Target: 80% of students will achieve satisfactory employer reports.

80% of student will pass exam on subject.

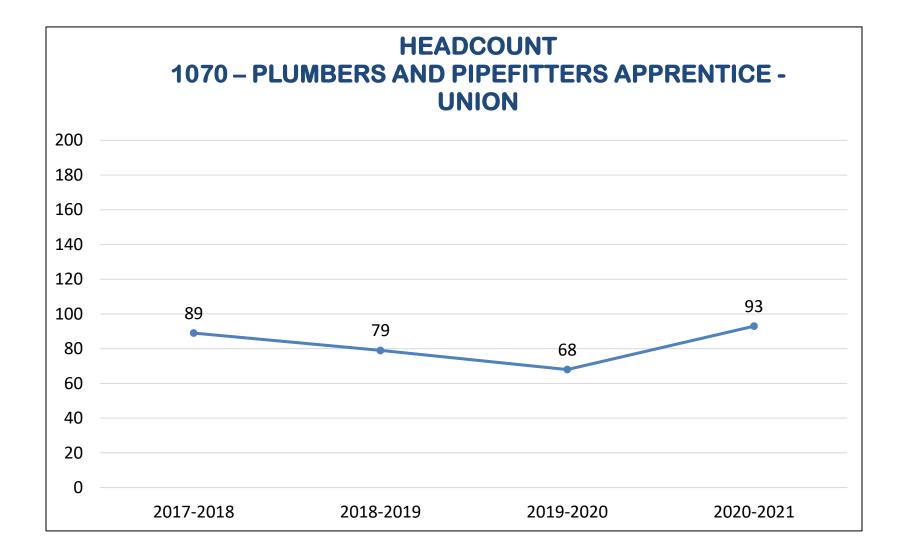
#### **Assessment Results 2020-2021**

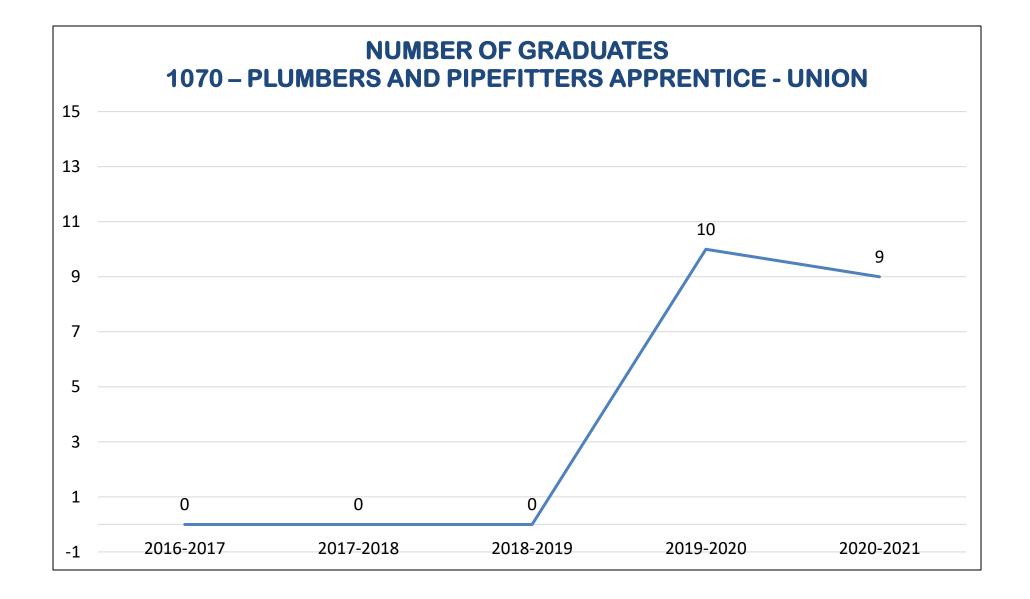


PLO5: Demonstrate the ability to develop and implement projects related to the field. Target: 80% of students will achieve 80% or higher in all assessment measures

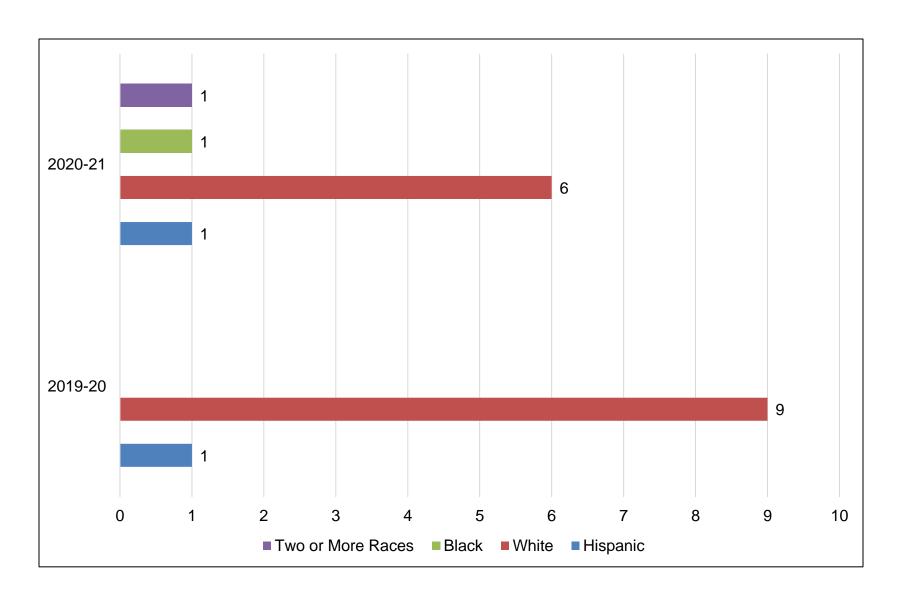
# Assessment Data Program vs. Institutional Learning Outcomes

| Program   | Critical/ Creative<br>Thinking |          | Commu | nication | Cultura | l Literacy | Information and<br>Technical Literacy |          |
|---|--------------------------------|----------|-------|----------|---------|------------|---------------------------------------|----------|
|   | 19/20                          | 20/21    | 19/20 | 20/21    | 19/20   | 20/21      | 19/20                                 | 20/21    |
| 1070 – PLUMBERS<br>AND PIPEFITTERS<br>APPRENTICE -<br>UNION | 100%                           | 93%-100% | 100%  | 93%-100% | 100%    | 93%-100%   | 100%                                  | 93%-100% |





# Number of Graduates by Race/Ethnicity Occupational Apprenticeship – 1070 - Plumbers and Pipefitter Apprentice - Union



### **Time to Degree**

| Major                                       | Average of Years to Completion (2019-2020 Graduate Cohort) | Average of Years to Completion (2020-2021 Graduate Cohort) |
|---|--|--|
| 107000 – Plumbers and<br>Pipefitter - Union | 4.6  | 4.7  |

#### **Retention Rates**

| Program and Year             |      | Registered | Exclusions | Adjusted | Retained by DSC |    | Retained by<br>Program |       | Total<br>Retained |
|------------------------------|------|------------|------------|----------|-----------------|----|------------------------|-------|-------------------|
|                              |      |            |            | Cohort   | N               | %  | N                      | %     | %                 |
| 2012                         | 2012 | 13         | 3          | 10       | 0               | 0% | 10                     | 100%  | 100%              |
|                              | 2013 | 10         | 4          | 6        | 0               | 0% | 6                      | 100%  | 100%              |
|                              | 2014 | 6          | 5          | 1        | 0               | 0% | 0                      | 0%    | 0%                |
| 1070 Plumbers and Pipefitter | 2015 | 25         | 0          | 25       | 0               | 0% | 20                     | 80%   | 80%               |
| Apprentice -<br>Union        | 2016 | 35         | 0          | 35       | 0               | 0% | 31                     | 89%   | 89%               |
|                              | 2017 | 67         | 0          | 67       | 1               | 1% | 48                     | 72%   | 73%               |
|                              | 2018 | 60         | 0          | 60       | 0               | 0% | 45                     | 75%   | 75%               |
|                              | 2019 | 52         | 11         | 41       | 0               | 0% | 36                     | 87.8% | 87.8%             |

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major. Retained by Program - Students who were registered the following fall with the same primary major.

### **Retention Rates by Race/Ethnicity**

| 0.00101            | Calcad       | Description in the | Paristand  | E. ducino  | Adjusted | Retained | by Program |
|--------------------|--------------|--------------------|------------|------------|----------|----------|------------|
| Major              | Cohort       | Race/Ethnicity     | Registered | Exclusions | Cohort   | N        | %          |
|                    |              | Asian              | 1          | 0          | 1        | 0        | 0%         |
|                    |              | Black              | 2          | 0          | 2        | 2        | 100%       |
|                    | FA16 to FA17 | Hispanic           | 2          | 0          | 2        | 2        | 100%       |
|                    |              | Two or More Races  | 1          | 0          | 1        | 1        | 100%       |
|                    |              | White              | 27         | 0          | 27       | 24       | 89%        |
|                    |              | Am. Ind            | 1          | 0          | 1        | 1        | 100%       |
|                    |              | Black              | 3          | 0          | 3        | 2        | 67%        |
|                    | FA17 to FA18 | Hispanic           | 4          | 0          | 4        | 4        | 100%       |
|                    | rai/ to raio | Two or More Races  | 1          | 0          | 1        | 1        | 100%       |
|                    |              | Unknown            | 3          | 0          | 3        | 3        | 100%       |
|                    |              | White              | 55         | 0          | 55*      | 37       | 67%        |
| 1070 Plumbers and  |              | Am. Ind            | 1          | 0          | 1        | 1        | 100%       |
| Pipefitter         |              | Asian              | 1          | 0          | 1        | 1        | 100%       |
| Apprentice - Union | FA18 to FA19 | Black              | 2          | 0          | 2        | 2        | 100%       |
|                    | rate to rate | Hispanic           | 6          | 0          | 6        | 4        | 66.7%      |
|                    |              | Two or More Races  | 1          | 0          | 1        | 1        | 100%       |
|                    |              | Unknown            | 4          | 0          | 4        | 2        | 50%        |
|                    |              | White              | 45         | 0          | 45       | 34       | 75.6%      |
|                    |              | Am. Ind            | 1          | 0          | 1        | 0        | 0%         |
|                    |              | Asian              | 1          | 0          | 1        | 1        | 100%       |
|                    |              | Black              | 3          | 1          | 2        | 2        | 100%       |
|                    | FA19 to FA20 | Hispanic           | 5          | 1          | 4        | 4        | 100%       |
|                    |              | Two or More Races  | 1          | 0          | 1        | 1        | 100%       |
|                    |              | Unknown            | 2          | 0          | 2        | 1        | 50%        |
|                    |              | White              | 39         | 9          | 30       | 27       | 90%        |

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Adjusted Cohort - Registered students less exclusions.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

\*one or more students retained by DSC

### **Retention Rates by Gender**

| Maiar                          | Fall Term | Gender Registe    | Degistered | Registered Exclusions | Adjusted | Retained b | y Program |
|--------------------------------|-----------|-------------------|------------|-----------------------|----------|------------|-----------|
| Major Fall Te                  | raii ierm | Gender Registered |            | Exclusions            | Cohort   | N          | %         |
|                                |           | Female            | 8          | 0                     | 8        | 7          | 88%       |
|                                | 2017      | Male              | 58         | 0                     | 58*      | 40         | 69%       |
|                                |           | Unknown           | 1          | 0                     | 1        | 1          | 100%      |
| 1070 Plumbers                  |           | Female            | 7          | 0                     | 7        | 5          | 71.4%     |
| and Pipefitter<br>Apprentice - | 2018      | Male              | 52         | 0                     | 52       | 39         | 75%       |
| Union                          |           | Unknown           | 1          | 0                     | 1        | 1          | 100%      |
|                                |           | Female            | 5          | 1                     | 4        | 3          | 75%       |
|                                | 2019      | Male              | 46         | 10                    | 36       | 33         | 91.7%     |
|                                |           | Unknown           | 1          | 0                     | 1        | 0          | 0%        |

\*one or more students retained by DSC

Source: IR Program Assessment Data

#### **Placement Rates** 2014/15 2015/16 2016/17 2017/18 2018/19 **Average Annual Program** Major **DSC FCS DSC FCS DSC FCS DSC FCS DSC FCS** Salary % % % % % % % % % % 1070 Plumbers and 100% 1070 100% 100% 100% N/A 89% N/A 83% N/A N/A N/A **Pipefitter** Apprentice -Union

Source: Florida Education Training Placement Information Program (FETPIP) 5

N/A - No placement data for the program.

\$\*\*,\*\*\* Less than 10 graduates found employed.

Indicates the College average above the State Averages
Indicates the College average same as the State Averages
Indicates the College average below the State Averages

<sup>\*</sup>Currently Inactive Program

#### **Course Success Rates**

| Majarand Associa            | tad Causasa  | 201       | 7-2018       | 201       | 8-2019       | 2019      | -2020        | 2020      | -2021        |
|-----------------------------|--------------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|--------------|
| Major and Associa           | itea Courses | Attempted | % Successful |
|                             | BCA0431      | 1         | 100%         | 13        | 100%         | 9         | 100%         | 16        | 88%          |
|                             | BCA0431L     | 1         | 100%         | 13        | 100%         | 9         | 100%         | 14        | 100%         |
|                             | BCA0432      | 17        | 94%          | 9         | 100%         | 9         | 100%         | 14        | 100%         |
|                             | BCA0432L     | 16        | 100%         | 9         | 100%         | 9         | 100%         | 14        | 100%         |
| BCA0433L<br>BCA0434         | BCA0433L     | 1         | 0%           |           |              | 12        | 100%         | 9         | 100%         |
|                             | BCA0434      |           |              | 2         | 50%          | 11        | 100%         | 9         | 89%          |
|                             | BCA0434L     |           |              |           |              | 12        | 100%         | 9         | 89%          |
|                             | BCA0435      | 1         | 100%         | 10        | 100%         | 9         | 100%         | 7         | 86%          |
|                             | BCA0435L     | 1         | 100%         | 10        | 100%         | 9         | 100%         | 7         | 86%          |
|                             | BCA0450L     | 19        | 89%          | 33        | 82%          | 7         | 86%          | 15        | 93%          |
|                             | BCA0451      | 35        | 91%          | 12        | 58%          | 7         | 100%         | 35        | 74%          |
|                             | BCA0451L     | 36        | 94%          | 12        | 58%          | 7         | 100%         | 32        | 88%          |
| 1070 Plumbers and           | BCA0452      | 22        | 68%          | 7         | 100%         | 15        | 100%         | 39        | 95%          |
| Pipefitter Apprentice Union | BCA0452L     | 33        | 82%          | 7         | 100%         | 16        | 100%         | 40        | 93%          |
|                             | BCA0453L     | 12        | 83%          | 14        | 100%         | 13        | 100%         | 6         | 100%         |
|                             | BCA0454      | 10        | 100%         | 24        | 67%          |           |              | 7         | 100%         |
|                             | BCA0454L     | 10        | 100%         | 24        | 75%          |           |              | 7         | 100%         |
|                             | BCA0455      | 16        | 88%          | 15        | 93%          | 6         | 100%         | 11        | 64%          |
|                             | BCA0455L     | 15        | 93%          | 15        | 93%          | 6         | 100%         | 11        | 82%          |
|                             | BCA0456L     | 21        | 100%         | 10        | 100%         | 9         | 100%         | 14        | 100%         |
|                             | BCA0457      | 20        | 95%          | 10        | 90%          | 23        | 100%         | 5         | 100%         |
| E                           | BCA0457L     | 20        | 95%          | 10        | 90%          | 23        | 100%         | 5         | 100%         |
|                             | BCA0458      | 10        | 100%         | 9         | 89%          | 14        | 100%         | 5         | 100%         |
|                             | BCA0458L     | 10        | 100%         | 9         | 100%         | 14        | 100%         | 5         | 100%         |
|                             | BCA0459L     | 1         | 100%         | 16        | 100%         | 9         | 100%         | 9         | 100%         |
|                             | Total        | 328       | 91%          | 293       | 88%          | 258       | 100%         | 345       | 91%          |

### Course Success Rate By Race/Ethnicity (1 of 2)

| Program, Course, & | 203 | 18-2019   | 201 | 19-2020   | 2020 | -2021     |
|--------------------|-----|-----------|-----|-----------|------|-----------|
| Race/Ethnicity     | #   | % success | #   | % success | #    | % success |
| 1070 - Plumbers    | 293 | 88%       | 258 | 100%      | 345  | 91%       |
| BCA0431            | 13  | 100%      | 9   | 100%      | 16   | 88%       |
| Black              |     |           |     |           | 1    | 100%      |
| Hispanic           | 1   | 100%      | 1   | 100%      | 1    | 100%      |
| Unknown            |     |           |     |           | 1    | 100%      |
| White              | 11  | 100%      | 7   | 100%      | 13   | 85%       |
| BCA0431L           | 13  | 100%      | 9   | 100%      | 14   | 100%      |
| Black              |     |           |     |           | 1    | 100%      |
| Hispanic           | 1   | 100%      | 1   | 100%      | 1    | 100%      |
| Unknown            |     |           |     |           | 1    | 100%      |
| White              | 11  | 100%      | 7   | 100%      | 11   | 100%      |
| BCA0432            | 9   | 100%      | 9   | 100%      | 14   | 100%      |
| Asian              |     |           |     |           | 1    | 100%      |
| Black              |     |           |     |           | 1    | 100%      |
| Hispanic           |     |           |     |           | 2    | 100%      |
| White              | 7   | 100%      | 8   | 100%      | 10   | 100%      |
| BCA0432L           | 9   | 100%      | 9   | 100%      | 14   | 100%      |
| Asian              |     |           |     |           | 1    | 100%      |
| Black              |     |           |     |           | 1    | 100%      |
| Hispanic           |     |           |     |           | 2    | 100%      |
| White              | 7   | 100%      | 8   | 100%      | 10   | 100%      |
| BCA0433L           |     |           | 12  | 100%      | 9    | 100%      |
| Black              |     |           | 1   | 100%      |      |           |
| Hispanic/Latino    |     |           | 1   | 100%      | 1    | 100%      |
| Two or More Races  |     |           |     |           | 1    | 100%      |
| White              |     |           | 9   | 100%      | 7    | 100%      |
| BCA0434            | 2   | 50%       | 11  | 100%      | 9    | 89%       |
| Black              |     |           | 1   | 100%      | 1    | 100%      |
| Hispanic/Latino    |     |           | 1   | 100%      | 1    | 100%      |
| White              |     |           | 9   | 100%      | 7    | 86%       |
| BCA0434L           |     |           | 12  | 100%      | 9    | 89%       |
| Black              |     |           | 1   | 100%      |      |           |
| Hispanic/Latino    |     |           | 1   | 100%      | 1    | 100%      |
| Two or More Races  |     |           |     |           | 1    | 100%      |
| White              |     |           | 9   | 100%      | 7    | 86%       |
| BCA0435            | 10  | 100%      | 9   | 100%      | 7    | 86%       |
| Hispanic           | 1   | 100%      | 1   | 100%      |      |           |
| Unknown            |     |           |     |           | 1    | 100%      |
| White              | 9   | 100%      | 7   | 100%      | 6    |           |
| White              | 9   | 100%      | 7   | 100%      | 6    | 83%       |

| Program, Course, & | 20: | 18-2019   | 20: | 19-2020   | 2020 | -2021     |
|--------------------|-----|-----------|-----|-----------|------|-----------|
| Race/Ethnicity     | #   | % success | #   | % success | #    | % success |
| BCA0435L           | 10  | 100%      | 9   | 100%      | 7    | 86%       |
| Hispanic           |     |           | 1   | 100%      |      |           |
| Unknown            |     |           |     |           | 1    | 100%      |
| White              | 9   | 100%      | 7   | 100%      | 6    | 83%       |
| BCA0450L           | 33  | 82%       | 7   | 86%       | 15   | 93%       |
| Black              | 1   | 100%      | 1   | 100%      |      |           |
| Hispanic           | 4   | 75%       | 1   | 100%      |      |           |
| Two or More Races  |     |           |     |           | 2    | 50%       |
| Unknown            |     |           |     |           | 2    | 100%      |
| White              | 26  | 81%       | 5   | 80%       | 11   | 100%      |
| BCA0451            | 12  | 58%       | 7   | 100%      | 35   | 74%       |
| Black              |     |           | 1   | 100%      | 2    | 50%       |
| Hispanic           | 2   | 100%      | 1   | 100%      | 4    | 75%       |
| Two or More Races  |     |           |     |           | 1    | 0%        |
| Unknown            |     |           |     |           | 2    | 0%        |
| White              | 8   | 50%       | 5   | 100%      | 26   | 85%       |
| BCA0451L           | 12  | 58%       | 7   | 100%      | 32   | 88%       |
| Black              |     |           | 1   | 100%      | 2    | 50%       |
| Hispanic           | 2   | 100%      | 1   | 100%      | 3    | 100%      |
| Two or More Races  |     |           |     |           | 1    | 0%        |
| Unknown            |     |           |     |           | 2    | 50%       |
| White              | 8   | 50%       | 5   | 100%      | 24   | 96%       |
| BCA0452            | 7   | 100%      | 15  | 100%      | 39   | 95%       |
| American Indian    |     |           |     |           | 1    | 100%      |
| Black              |     |           |     |           | 1    | 100%      |
| Hispanic           |     |           |     |           | 7    | 86%       |
| Two or More Races  |     |           | 2   | 100%      | 1    | 100%      |
| White              | 5   | 100%      | 11  | 100%      | 29   | 97%       |
| BCA0452L           | 7   | 100%      | 16  | 100%      | 40   | 93%       |
| American Indian    |     |           |     |           | 1    | 100%      |
| Black              |     |           |     |           | 1    | 100%      |
| Hispanic           |     |           |     |           | 7    | 86%       |
| Two or More Races  |     |           | 2   | 100%      | 1    | 100%      |
| White              | 5   | 100%      | 12  | 100%      | 30   | 93%       |
| BCA0453L           | 14  | 100%      | 13  | 100%      | 6    | 100%      |
| Black              |     |           |     |           | 1    | 100%      |
| Hispanic           | 1   | 100%      | 2   | 100%      | 1    | 100%      |
| White              | 11  | 100%      | 10  | 100%      | 4    | 100%      |

|                    | 2018-2019 |           |         |           | 2020-2021 |           |  |
|--------------------|-----------|-----------|---------|-----------|-----------|-----------|--|
| Program, Course, & | _         |           | _       | 19-2020   |           |           |  |
| Race/Ethnicity     | #         | % success | #       | % success | #         | % success |  |
| BCA0454            | 24        | 67%       |         |           | 7         | 100%      |  |
| Am. Ind.           | 1         | 100%      |         |           |           |           |  |
| Asian              |           |           |         |           | 1         | 100%      |  |
| Black              | 1         | 100%      |         |           |           |           |  |
| Hispanic           | 2         | 50%       |         |           | 1         | 100%      |  |
| Unknown            | 1         | 100%      |         |           |           |           |  |
| White              | 19        | 63%       |         |           | 5         | 100%      |  |
| BCA0454L           | 24        | 75%       |         |           | 7         | 100%      |  |
| Am. Ind.           | 1         | 100%      |         |           |           |           |  |
| Asian              |           |           |         |           | 1         | 100%      |  |
| Black              | 1         | 100%      |         |           |           |           |  |
| Hispanic           | 2         | 50%       |         |           | 1         | 100%      |  |
| Unknown            | 1         | 100%      |         |           |           |           |  |
| White              | 19        | 74%       |         |           | 5         | 100%      |  |
| BCA0455            | 15        | 93%       | 6       | 100%      | 11        | 64%       |  |
| Black              | 1         | 100%      | 1       | 100%      |           |           |  |
| Hispanic           | 3         | 67%       | 1       | 100%      |           |           |  |
| Two or More Races  |           |           |         |           | 1         | 0%        |  |
| Unknown            |           |           |         |           | 1         | 0%        |  |
| White              | 10        | 100%      | 4       | 100%      | 9         | 78%       |  |
| BCA0455L           | 15        | 93%       | 6       | 100%      | 11        | 82%       |  |
| Black              | 1         | 100%      | 1       | 100%      |           |           |  |
| Hispanic           | 3         | 67%       | 1       | 100%      |           |           |  |
| Two or More Races  |           |           |         |           | 1         | 0%        |  |
| Unknown            |           |           |         |           | 1         | 0%        |  |
| White              | 10        | 100%      | 4       | 100%      | 9         | 100%      |  |
| BCA0456L           | 10        | 100%      | 9       | 100%      | 14        | 100%      |  |
| Am. Ind.           |           |           | 1       | 100%      |           |           |  |
| Asian              |           |           |         |           | 1         | 100%      |  |
| Black              |           |           |         |           | 1         | 100%      |  |
| Hispanic           |           |           |         |           | 2         | 100%      |  |
| Unknown            | 1         | 100%      | 1       | 100%      |           |           |  |
| White              | 7         | 100%      | 7       | 100%      | 10        | 100%      |  |
| BCA0457            | 10        | 90%       | 23      | 100%      | 5         | 100%      |  |
| Am. Ind.           |           |           | 1       | 100%      |           |           |  |
| Asian              |           |           | 1       | 100%      |           |           |  |
| Black              |           |           | 1       | 100%      | 1         | 100%      |  |
| Hispanic           | 1         | 100%      | 2       | 100%      | 1         | 100%      |  |
| Unknown            | 1         | 0%        | 1       | 100%      |           |           |  |
| White              | 7         | 100%      | _<br>17 | 100%      | 3         | 100%      |  |

| Program, Course, & | 20  | 018-2019  | 20 | 019-2020  | 20 | 20-2021   |
|--------------------|-----|-----------|----|-----------|----|-----------|
| Race/Ethnicity     | #   | % success | #  | % success | #  | % success |
| BCA0457L           | 10  | 90%       | 23 | 100%      | 5  | 100%      |
| Am. Ind.           |     |           | 1  | 100%      |    |           |
| Asian              |     |           | 1  | 100%      |    |           |
| Black              |     |           | 1  | 100%      | 1  | 100%      |
| Hispanic           | 1   | 100%      | 2  | 100%      | 1  | 100%      |
| Unknown            | 1   | 0%        | 1  | 100%      |    |           |
| White              | 7   | 100%      | 17 | 100%      | 3  | 100%      |
| BCA0458            | 9   | 89%       | 14 | 100%      | 5  | 100%      |
| Asian              |     |           | 1  | 100%      |    |           |
| Black              |     |           | 1  | 100%      | 1  | 100%      |
| Hispanic           |     |           | 2  | 100%      | 1  | 100%      |
| White              | 9   | 100%      | 10 | 100%      | 3  | 100%      |
| BCA0458L           | 1   | 100%      | 14 | 100%      | 5  | 100%      |
| Asian              |     |           | 1  | 100%      |    |           |
| Black              |     |           | 1  | 100%      | 1  | 100%      |
| Hispanic           |     |           | 2  | 100%      | 1  | 100%      |
| White              | 16  | 100%      | 10 | 100%      | 3  | 100%      |
| BCA0459L           | 2   | 100%      | 9  | 100%      | 9  | 100%      |
| Hispanic           | 1   | 100%      | 1  | 100%      |    |           |
| Two or More Races  |     |           | 1  | 100%      |    |           |
| Unknown            |     |           |    |           | 1  | 100%      |
| White              | 293 | 88%       | 7  | 100%      | 8  | 100%      |

Indicates a success rate of 90% or higher
Indicates a success rate between 70% and 89%
Indicates a success rate below 70%

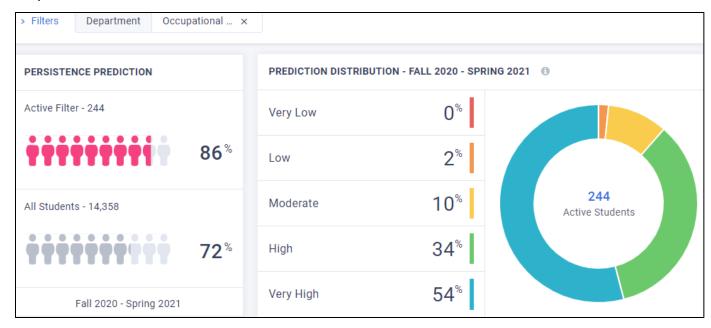
Source: IR Program Assessment Data

#### **Course Success Rate By Race and Ethnicity**

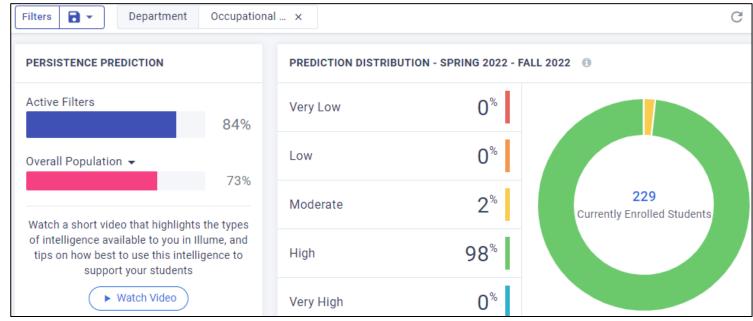
|                    | 2018-2019 |              | <b>201</b> 9 | -2020        | 2020-2021 |              |  |
|--------------------|-----------|--------------|--------------|--------------|-----------|--------------|--|
| Race/Ethnicity     | Enrolled  | Success Rate | Enrolled     | Success Rate | Enrolled  | Success Rate |  |
| Am. Ind            | 5         | 100%         | 3            | 100%         | 2         | 100%         |  |
| Asian              | 5         | 100%         | 5            | 100%         | 5         | 100%         |  |
| Black              | 11        | 100%         | 12           | 100%         | 16        | 88%          |  |
| Hispanic           | 31        | 84%          | 23           | 100%         | 39        | 92%          |  |
| Two or More Races  | 5         | 100%         | 9            | 100%         | 11        | 55%          |  |
| Unknown            | 14        | 64%          | 11           | 100%         | 13        | 62%          |  |
| White              | 222       | 88%          | 195          | 99%          | 259       | 94%          |  |
| <b>Grand Total</b> | 293       | 88%          | 258          | 100%         | 345       | 91%          |  |

### Civitas

#### Captured on 9/22/2020



#### Captured on 1/24/2022



# ASSESSMENT DAY

Mary Karl College of Workforce and Continuing Education School of Occupational Apprenticeships Plumbers and Pipefitter Apprentice November 5, 2020 Strengths

Challenges

Recommendations

## Academic Assessment

|                                    | LEVEL                | FOCUS  | CONDUCTED<br>BY              | FREQUENCY     |  |
|------------------------------------|----------------------|--|------------------------------|---------------|--|
| Academic<br>Success<br>Committee   | Program              | Quality of assessment practices  | Committee of peers           | Years 1 & 2   |  |
| Instructional<br>Program<br>Review | Program /<br>Cluster | <ul> <li>Enrollment, retention, completion</li> <li>Industry certifications and job placement</li> <li>Program budget and staffing</li> <li>Advisory committees</li> <li>Curriculum changes</li> </ul> | Committee of peers           | Year 3        |  |
| Assessment<br>Day                  | Course/<br>Program   | <ul> <li>Enrollment by demographics</li> <li>Graduation and retention</li> <li>Average class size</li> <li>Course success rate</li> <li>Placement rate</li> <li>SLOs, PLOs and ILOs</li> </ul>         | Program Chair<br>and Faculty | Years 1, 2, 3 |  |

# Programs

1070 - Plumbers and Pipefitter Apprentice - Union

# Last Assessment Day Action Items

#### Plumbers and Pipefitter Last Assessment Day: 4/14/2020

- Marketing campaign featuring the different opportunities as plumbers (trade) utilizing the grant;
- Continue to improve the Math course success rates
- Attend the Trades Women Build Nations conference, if offered;
- Model for National Apprenticeship Week, and bring recognition to the program, posters to attract female students

### Plumbers and Pipefitter Apprentice #1070 Program Learning Outcomes

Graduates of the program will be able to:

**PLO 1**: Demonstrate the ability to follow rules, building codes, and all state and federal safety regulations.

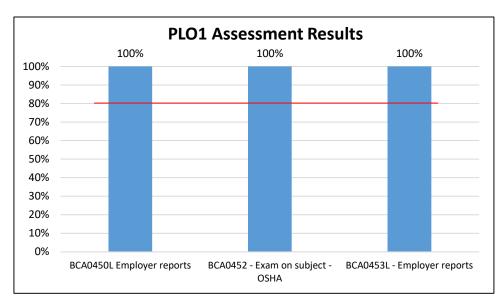
**PLO 2**: Demonstrate proper usage of different tools, equipment, materials and products used in the trade.

<u>PLO 3</u>: Demonstrate knowledge in all aspects of the industry including but not limited to theory, application, troubleshooting and safety.

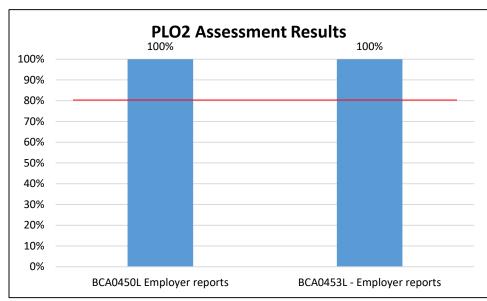
**PLO 4**: Demonstrate skills in the residential, commercial and industrial markets.

<u>PLO 5</u>: Demonstrate the ability to develop and implement projects related to the field.

#### Assessment Results 2019-2020

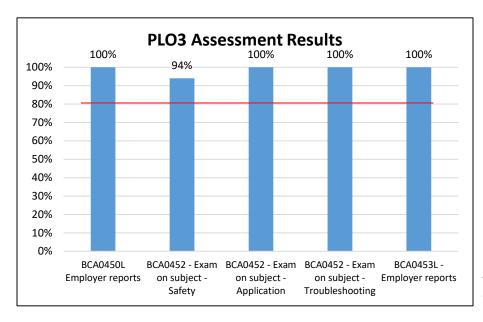


PLO1: Demonstrate the ability to follow rules, building codes, and all state and federal safety regulations. 80% of student will pass the OSHA. 80% of students will achieve satisfactory employer reports.

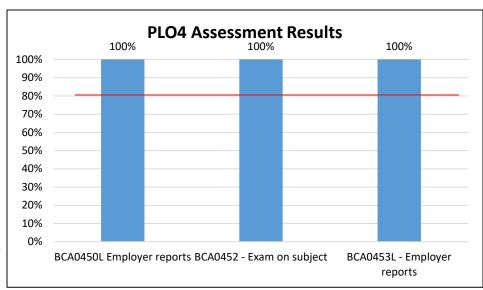


PLO2: Demonstrate proper usage of different tools, equipment, materials and products used in the trade. *Target: 80% of students will achieve satisfactory employer reports.* 

#### Assessment Results 2019-2020



PLO3: Demonstrate knowledge in all aspects of the industry including but not limited to theory, application, troubleshooting and safety. *Target: 80% of students will achieve satisfactory employer reports. 80% of student will pass exam on subject.* 

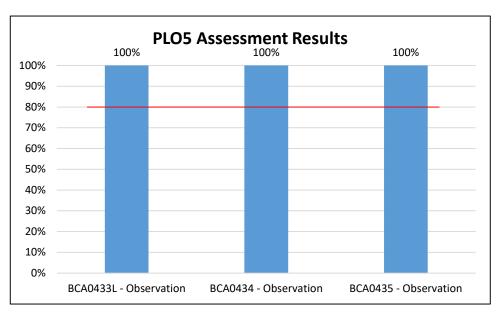


PLO4Demonstrate skills in the residential, commercial and industrial markets.

Target: 80% of students will achieve satisfactory employer reports.

80% of student will pass exam on subject.

#### Assessment Results 2019-2020

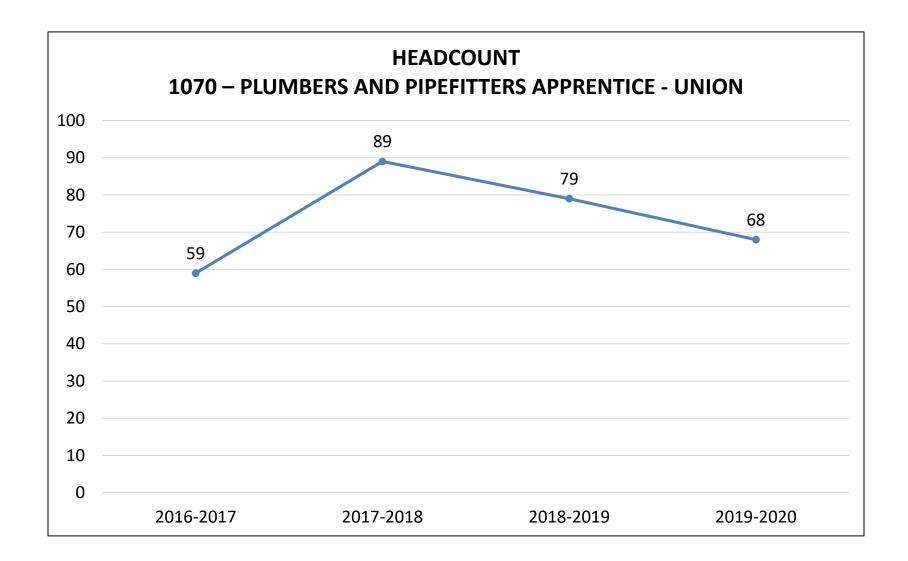


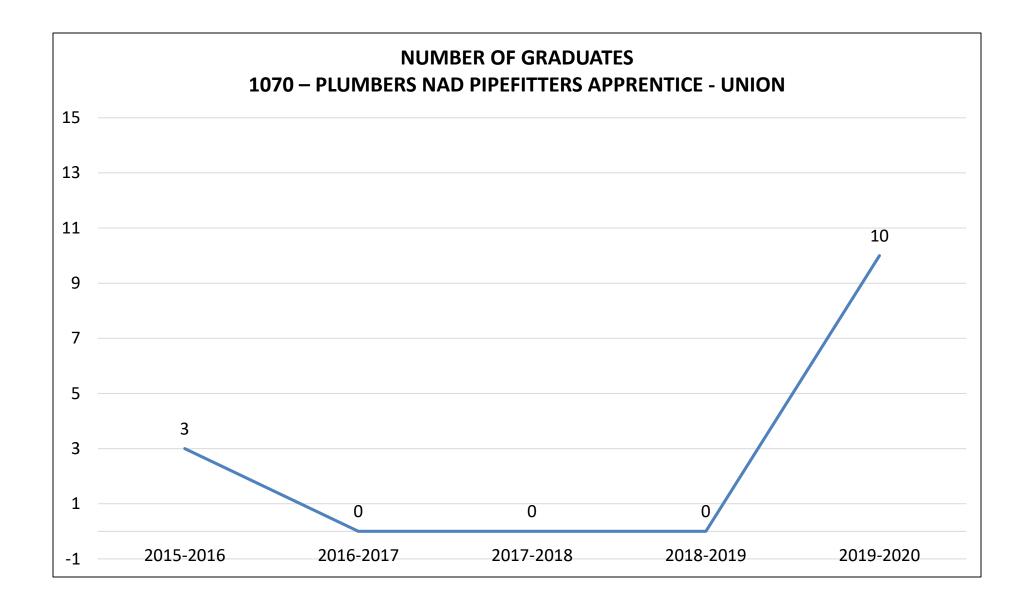
PLO5: Demonstrate the ability to develop and implement projects related to the field. Target: 80% of students will achieve 80% or higher in all assessment measures

# Assessment Data Program vs. Institutional Learning Outcomes

| Program   | Critical/ Creative<br>Thinking |       | Communication |       | Cultural Literacy |       | Information and<br>Technical Literacy |       |
|---|--------------------------------|-------|---------------|-------|-------------------|-------|---------------------------------------|-------|
|   | 18/19                          | 19/20 | 18/19         | 19/20 | 18/19             | 19/20 | 18/19                                 | 19/20 |
| 1070 – PLUMBERS<br>AND PIPEFITTERS<br>APPRENTICE -<br>UNION | 0%-100%                        | 100%  | 0%-100%       | 100%  | 0%-100%           | 100%  | 0%-100%                               | 100%  |

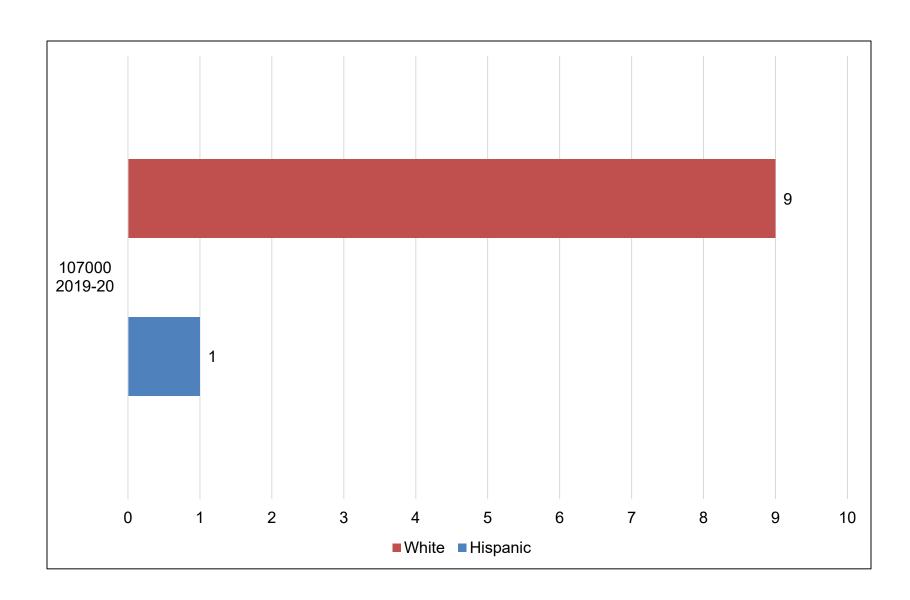
Source: School of Education Assessment Reports





Source: IR Program Assessment Data

# Number of Graduates by Race/Ethnicity Occupational Apprenticeship – 1070 - Plumbers and Pipefitter Apprentice - Union



## **Time to Degree**

| Major                                    | Average of Years to Completion |
|--|--------------------------------|
| 107000 – Plumbers and Pipefitter - Union | 4.6                            |

Source: IR Program Assessment Data

#### **Retention Rates**

| Program and Year                                |      | Registered Exclusion |   | Aujusteu | Retained by DSC |    | Retained by<br>Program |      | Total Retained |
|---|------|----------------------|---|----------|-----------------|----|------------------------|------|----------------|
|   |      |                      |   | Cohort   | N               | %  | N                      | %    | %              |
|   | 2012 | 13                   | 3 | 10       | 0               | 0% | 10                     | 100% | 100%           |
|   | 2013 | 10                   | 4 | 6        | 0               | 0% | 6                      | 100% | 100%           |
| 4070 DI   | 2014 | 6                    | 5 | 1        | 0               | 0% | 0                      | 0%   | 0%             |
| 1070 Plumbers and Pipefitter Apprentice - Union | 2015 | 25                   | 0 | 25       | 0               | 0% | 20                     | 80%  | 80%            |
| - Union   | 2016 | 35                   | 0 | 35       | 0               | 0% | 31                     | 89%  | 89%            |
|   | 2017 | 67                   | 0 | 67       | 1               | 1% | 48                     | 72%  | 73%            |
|   | 2018 | 60                   | 0 | 60       | 0               | 0% | 45                     | 75%  | 75%            |

#### **Retention Rates by Race/Ethnicity**

| Majar                            | Cohort         | Race/Ethnicity    | Degistavad | Exclusions | Adjusted | Retained | by Program |
|----------------------------------|----------------|-------------------|------------|------------|----------|----------|------------|
| Major                            | iviajoi Conort |                   | Registered | Exclusions | Cohort   | N        | %          |
|                                  |                | Asian             | 1          | 0          | 1        | 0        | 0%         |
|                                  |                | Black             | 2          | 0          | 2        | 2        | 100%       |
|                                  | FA16 to FA17   | Hispanic          | 2          | 0          | 2        | 2        | 100%       |
|                                  |                | Two or More Races | 1          | 0          | 1        | 1        | 100%       |
|                                  |                | White             | 27         | 0          | 27       | 24       | 89%        |
|                                  |                | Am. Ind           | 1          | 0          | 1        | 1        | 100%       |
|                                  |                | Black             | 3          | 0          | 3        | 2        | 67%        |
|                                  | FA17 to FA18   | Hispanic          | 4          | 0          | 4        | 4        | 100%       |
| 1070 Plumbers and                |                | Two or More Races | 1          | 0          | 1        | 1        | 100%       |
| Pipefitter<br>Apprentice - Union |                | Unknown           | 3          | 0          | 3        | 3        | 100%       |
|                                  |                | White             | 55         | 0          | 55*      | 37       | 67%        |
|                                  |                | Am. Ind           | 1          | 0          | 1        | 1        | 100%       |
|                                  |                | Asian             | 1          | 0          | 1        | 1        | 100%       |
|                                  |                | Black             | 2          | 0          | 2        | 2        | 100%       |
|                                  | FA18 to FA19   | Hispanic          | 6          | 0          | 6        | 4        | 66.7%      |
|                                  |                | Two or More Races | 1          | 0          | 1        | 1        | 100%       |
|                                  |                | Unknown           | 4          | 0          | 4        | 2        | 50%        |
|                                  |                | White             | 45         | 0          | 45       | 34       | 75.6%      |

Retention of Underserved Populations: 56.25% Black, 57.95% Hispanic, and 73.08% Unknown

\*one or more students retained by DSC

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Adjusted Cohort - Registered students less exclusions.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

## **Retention Rates by Gender**

| Major                 | Fall Term   | Gender  | Registered | Exclusions  | Adjusted | Retained by Program |       |
|-----------------------|-------------|---------|------------|-------------|----------|---------------------|-------|
|                       | raii iciiii | Gender  | Registered | LACIUSIOIIS | Cohort   | N                   | %     |
|                       |             | Female  | 8          | 0           | 8        | 7                   | 88%   |
| 1070 Plumbers         |             | Male    | 58         | 0           | 58*      | 40                  | 69%   |
| and Pipefitter        |             | Unknown | 1          | 0           | 1        | 1                   | 100%  |
| Apprentice -<br>Union |             | Female  | 7          | 0           | 7        | 5                   | 71.4% |
|                       |             | Male    | 52         | 0           | 52       | 39                  | 75%   |
|                       |             | Unknown | 1          | 0           | 1        | 1                   | 100%  |

\*one or more students retained by DSC

# Performance Funding - Placement Rates Workforce High Demand Occupations: 12.96%

DSC Workforce High Skill/High Wage Earnings: 59.10%

|   | 2013/14 |      | 2014 | 2014/15 2015/16 |      | 2016/17 |      | 2017/18 |      | Average<br>Annual |      |        |
|---|---------|------|------|-----------------|------|---------|------|---------|------|-------------------|------|--------|
| Program   | Major   | DSC% | FCS% | DSC%            | FCS% | DSC%    | FCS% | DSC%    | FCS% | DSC%              | FCS% | Salary |
| 1070<br>Plumbers and<br>Pipefitter<br>Apprentice -<br>Union | 1070    | 100% | 100% | 100%            | 100% | 100%    | 100% | N/A     | 89%  | N/A               | 83%  | N/A    |

Source: Florida Education Training Placement Information Program (FETPIP) 5

Indicates the College average above the State Averages
Indicates the College average same as the State Averages
Indicates the College average below the State Averages

N/A - No placement data for the program.

\$\*\*,\*\*\* Less than 10 graduates found employed.

<sup>\*</sup>Currently Inactive Program

#### **Course Success Rates**

| Maion and Associa               | 41-0     | 2016-2017 |              | 2017-2018 |              | 2018-2019 |              | 2019-2020 |              |
|---------------------------------|----------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|--------------|
| Major and Associated Courses    |          | Attempted | % Successful |
|                                 | BCA0431  |           |              | 1         | 100%         | 13        | 100%         | 9         | 100%         |
|                                 | BCA0431L |           |              | 1         | 100%         | 13        | 100%         | 9         | 100%         |
|                                 | BCA0432  | 1         | 100%         | 17        | 94%          | 9         | 100%         | 9         | 100%         |
|                                 | BCA0432L | 1         | 100%         | 16        | 100%         | 9         | 100%         | 9         | 100%         |
|                                 | BCA0433L |           |              | 1         | 0%           |           |              | 12        | 100%         |
|                                 | BCA0434  | 1         | 100%         |           |              | 2         | 50%          | 11        | 100%         |
| E                               | BCA0434L | 1         | 100%         |           |              |           |              | 12        | 100%         |
|                                 | BCA0435  |           |              | 1         | 100%         | 10        | 100%         | 9         | 100%         |
|                                 | BCA0435L |           |              | 1         | 100%         | 10        | 100%         | 9         | 100%         |
|                                 | BCA0450L | 13        | 100%         | 19        | 89%          | 33        | 82%          | 7         | 86%          |
|                                 | BCA0451  | 13        | 100%         | 35        | 91%          | 12        | 58%          | 7         | 100%         |
|                                 | BCA0451L | 13        | 100%         | 36        | 94%          | 12        | 58%          | 7         | 100%         |
| .070 Plumbers and               | BCA0452  | 22        | 82%          | 22        | 68%          | 7         | 100%         | 15        | 100%         |
| ipefitter Apprentice -<br>Inion | BCA0452L | 22        | 86%          | 33        | 82%          | 7         | 100%         | 16        | 100%         |
|                                 | BCA0453L | 22        | 95%          | 12        | 83%          | 14        | 100%         | 13        | 100%         |
|                                 | BCA0454  | 21        | 100%         | 10        | 100%         | 24        | 67%          |           |              |
|                                 | BCA0454L | 21        | 100%         | 10        | 100%         | 24        | 75%          |           |              |
|                                 | BCA0455  | 13        | 85%          | 16        | 88%          | 15        | 93%          | 6         | 100%         |
|                                 | BCA0455L | 13        | 92%          | 15        | 93%          | 15        | 93%          | 6         | 100%         |
|                                 | BCA0456L | 1         | 100%         | 21        | 100%         | 10        | 100%         | 9         | 100%         |
|                                 | BCA0457  |           |              | 20        | 95%          | 10        | 90%          | 23        | 100%         |
|                                 | BCA0457L | 1         | 100%         | 20        | 95%          | 10        | 90%          | 23        | 100%         |
|                                 | BCA0458  | 22        | 86%          | 10        | 100%         | 9         | 89%          | 14        | 100%         |
|                                 | BCA0458L | 22        | 95%          | 10        | 100%         | 9         | 100%         | 14        | 100%         |
|                                 | BCA0459L |           |              | 1         | 100%         | 16        | 100%         | 9         | 100%         |
|                                 | Total    | 223       | 93%          | 328       | 91%          | 293       | 88%          | 258       | 100%         |

## **Course Success Rate By Race/Ethnicity (1 of 2)**

| Program, Course, &      | 20:      | 18-2019      | 201      | 19-2020      |
|-------------------------|----------|--------------|----------|--------------|
| Race/Ethnicity          | Enrolled | Success Rate | Enrolled | Success Rate |
| 1070 - Plumbers - Union | 293      | 88%          | 258      | 100%         |
| BCA0431                 | 13       | 100%         | 9        | 100%         |
| Hispanic                | 1        | 100%         | 1        | 100%         |
| Two or More Races       |          |              | 1        | 100%         |
| White                   | 11       | 100%         | 7        | 100%         |
| BCA0431L                | 13       | 100%         | 9        | 100%         |
| Hispanic                | 1        | 100%         | 1        | 100%         |
| Two or More Races       |          |              | 1        | 100%         |
| White                   | 11       | 100%         | 7        | 100%         |
| BCA0432                 | 9        | 100%         | 9        | 100%         |
| Unknown                 |          |              | 1        | 100%         |
| White                   | 7        | 100%         | 8        | 100%         |
| BCA0432L                | 9        | 100%         | 9        | 100%         |
| Unknown                 |          |              | 1        | 100%         |
| White                   | 7        | 100%         | 8        | 100%         |
| BCA0433L                |          |              | 12       | 100%         |
| Black                   |          |              | 1        | 100%         |
| Hispanic/Latino         |          |              | 1        | 100%         |
| Unknown                 |          |              | 1        | 100%         |
| White                   |          |              | 9        | 100%         |
| BCA0434                 | 2        | 50%          | 11       | 100%         |
| Black                   |          |              | 1        | 100%         |
| Hispanic/Latino         |          |              | 1        | 100%         |
| White                   |          |              | 9        | 100%         |
| BCA0434L                |          |              | 12       | 100%         |
| Black                   |          |              | 1        | 100%         |
| Hispanic/Latino         |          |              | 1        | 100%         |
| Unknown                 |          |              | 1        | 100%         |
| White                   |          |              | 9        | 100%         |
| BCA0435                 | 10       | 100%         | 9        | 100%         |
| Hispanic                | 1        | 100%         | 1        | 100%         |
| Two or More Races       |          |              | 1        | 100%         |
| White                   | 9        | 100%         | 7        | 100%         |

|                                   | 201 | 18-2019      | 2019-2020 |      |  |
|-----------------------------------|-----|--------------|-----------|------|--|
| Program, Course, & Race/Ethnicity |     | Success Rate |           |      |  |
| BCA0435L                          | 10  | 100%         | 9         | 100% |  |
| Hispanic                          |     |              | 1         | 100% |  |
| Two or More Races                 |     |              | 1         | 100% |  |
| White                             | 9   | 100%         | 7         | 100% |  |
| BCA0450L                          | 33  | 82%          | 7         | 86%  |  |
| Black                             | 1   | 100%         | 1         | 100% |  |
| Hispanic                          | 4   | 75%          | 1         | 100% |  |
| White                             | 26  | 81%          | 5         | 80%  |  |
| BCA0451                           | 12  | 58%          | 7         | 100% |  |
| Black                             |     |              | 1         | 100% |  |
| Hispanic                          | 2   | 100%         | 1         | 100% |  |
| White                             | 8   | 50%          | 5         | 100% |  |
| BCA0451L                          | 12  | 58%          | 7         | 100% |  |
| Black                             |     |              | 1         | 100% |  |
| Hispanic                          | 2   | 100%         | 1         | 100% |  |
| White                             | 8   | 50%          | 5         | 100% |  |
| BCA0452                           | 7   | 100%         | 15        | 100% |  |
| Two or More Races                 |     |              | 2         | 100% |  |
| Unknown                           |     |              | 2         | 100% |  |
| White                             | 5   | 100%         | 11        | 100% |  |
| BCA0452L                          | 7   | 100%         | 16        | 100% |  |
| Two or More Races                 |     |              | 2         | 100% |  |
| Unknown                           |     |              | 2         | 100% |  |
| White                             | 5   | 100%         | 12        | 100% |  |
| BCA0453L                          | 14  | 100%         | 13        | 100% |  |
| Asian                             |     |              | 1         | 100% |  |
| Hispanic                          | 1   | 100%         | 2         | 100% |  |
| White                             | 11  | 100%         | 10        | 100% |  |

## **Course Success Rate By Race/Ethnicity (2 of 2)**

| Program, Course, & | 201      | 18-2019      | 2019-2020 |              |  |
|--------------------|----------|--------------|-----------|--------------|--|
| Race/Ethnicity     | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| BCA0454            | 24       | 67%          |           |              |  |
| Am. Ind.           | 1        | 100%         |           |              |  |
| Black              | 1        | 100%         |           |              |  |
| Hispanic           | 2        | 50%          |           |              |  |
| Unknown            | 1        | 100%         |           |              |  |
| White              | 19       | 63%          |           |              |  |
| BCA0454L           | 24       | 75%          |           |              |  |
| Am. Ind.           | 1        | 100%         |           |              |  |
| Black              | 1        | 100%         |           |              |  |
| Hispanic           | 2        | 50%          |           |              |  |
| Unknown            | 1        | 100%         |           |              |  |
| White              | 19       | 74%          |           |              |  |
| BCA0455            | 15       | 93%          | 6         | 100%         |  |
| Black              | 1        | 100%         | 1         | 100%         |  |
| Hispanic           | 3        | 67%          | 1         | 100%         |  |
| White              | 10       | 100%         | 4         | 100%         |  |
| BCA0455L           | 15       | 93%          | 6         | 100%         |  |
| Black              | 1        | 100%         | 1         | 100%         |  |
| Hispanic           | 3        | 67%          | 1         | 100%         |  |
| White              | 10       | 100%         | 4         | 100%         |  |
| BCA0456L           | 10       | 100%         | 9         | 100%         |  |
| Am. Ind.           |          |              | 1         | 100%         |  |
| Unknown            | 1        | 100%         | 1         | 100%         |  |
| White              | 7        | 100%         | 7         | 100%         |  |
| BCA0457            | 10       | 90%          | 23        | 100%         |  |
| Am. Ind.           |          |              | 1         | 100%         |  |
| Asian              |          |              | 1         | 100%         |  |
| Black              |          |              | 1         | 100%         |  |
| Hispanic           | 1        | 100%         | 2         | 100%         |  |
| Unknown            | 1        | 0%           | 1         | 100%         |  |
| White              | 7        | 100%         | 17        | 100%         |  |

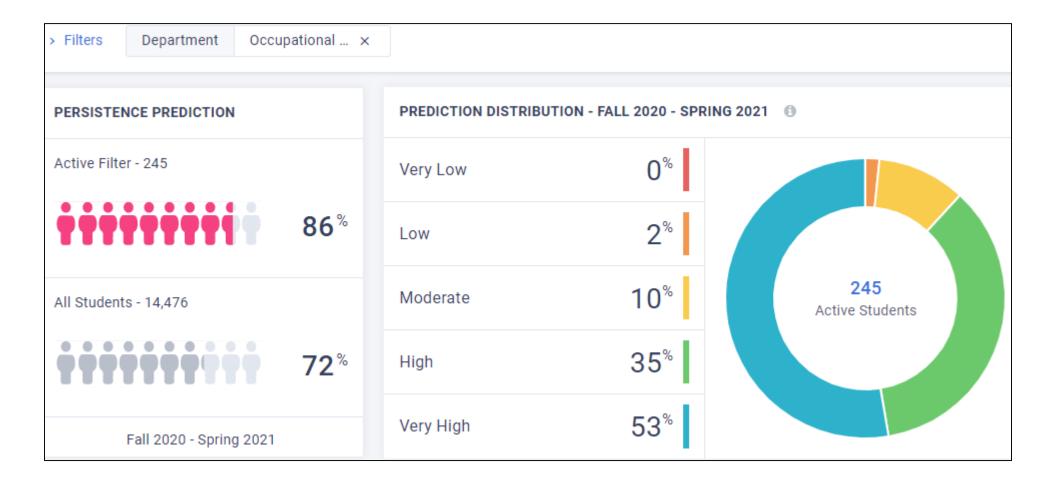
| Program, Course, & | 201      | 18-2019      | 2019-2020 |              |  |
|--------------------|----------|--------------|-----------|--------------|--|
| Race/Ethnicity     | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| BCA0457L           | 10       | 90%          | 23        | 100%         |  |
| Am. Ind.           |          |              | 1         | 100%         |  |
| Asian              |          |              | 1         | 100%         |  |
| Black              |          |              | 1         | 100%         |  |
| Hispanic           | 1        | 100%         | 2         | 100%         |  |
| Unknown            | 1        | 0%           | 1         | 100%         |  |
| White              | 7        | 100%         | 17        | 100%         |  |
| BCA0458            | 9        | 89%          | 14        | 100%         |  |
| Asian              |          |              | 1         | 100%         |  |
| Black              |          |              | 1         | 100%         |  |
| Hispanic           |          |              | 2         | 100%         |  |
| White              | 9        | 100%         | 10        | 100%         |  |
| BCA0458L           | 1        | 100%         | 14        | 100%         |  |
| Asian              |          |              | 1         | 100%         |  |
| Black              |          |              | 1         | 100%         |  |
| Hispanic           |          |              | 2         | 100%         |  |
| White              | 16       | 100%         | 10        | 100%         |  |
| BCA0459L           | 2        | 100%         | 9         | 100%         |  |
| Hispanic           | 1        | 100%         | 1         | 100%         |  |
| Two or More Races  |          |              | 1         | 100%         |  |
| White              | 293      | 88%          | 7         | 100%         |  |

Indicates a success rate of 90% or higher Indicates a success rate between 70% and 89% Indicates a success rate below 70%

### **Course Success Rate By Race and Ethnicity**

|                   | 2018     | -2019        | 2019-2020 |              |  |
|-------------------|----------|--------------|-----------|--------------|--|
| Race/Ethnicity    | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| Am. Ind           | 5        | 100%         | 3         | 100%         |  |
| Asian             | 5        | 100%         | 5         | 100%         |  |
| Black             | 11       | 100%         | 12        | 100%         |  |
| Hispanic          | 31       | 84%          | 23        | 100%         |  |
| Two or More Races | 5        | 100%         | 9         | 100%         |  |
| Unknown           | 14       | 64%          | 11        | 100%         |  |
| White             | 222      | 88%          | 195       | 99%          |  |
| Grand Total       | 293      | 88%          | 258       | 100%         |  |

# **Civitas**



# ASSESSMENT DAY

Mary Karl College of Workforce and Continuing Education School of Occupational Apprenticeships Plumbers Apprentice April 14, 2020 (via Skype for Business) Strengths

Challenges

Recommendations

# Academic Assessment

|                                    | LEVEL                | FOCUS  | CONDUCTED<br>BY              | FREQUENCY     |
|------------------------------------|----------------------|--|------------------------------|---------------|
| Academic<br>Success<br>Committee   | Program              | Quality of assessment practices  | Committee of peers           | Years 1 & 2   |
| Instructional<br>Program<br>Review | Program /<br>Cluster | <ul> <li>Enrollment, retention, completion</li> <li>Industry certifications and job placement</li> <li>Program budget and staffing</li> <li>Advisory committees</li> <li>Curriculum changes</li> </ul> | Committee of peers           | Year 3        |
| Assessment<br>Day                  | Course/<br>Program   | <ul> <li>Enrollment by demographics</li> <li>Graduation and retention</li> <li>Average class size</li> <li>Course success rate</li> <li>Placement rate</li> <li>SLOs, PLOs and ILOs</li> </ul>         | Program Chair<br>and Faculty | Years 1, 2, 3 |

# Programs

1070 - Plumbers Apprentice - Union

# Last Assessment Day Action Items

## Last Assessment Day: 4/30/2019

- Marketing campaign featuring the different opportunities as plumbers (trade)
- Find out why the BCA0452 success rate has been low for the past two years (option: orientation)
- Seek Math tutoring from the Academic Support Center (Math workshop)
- Karla will work with them to get data for the outcome assessment reports for 2017-2018 and 2018-2019
- For Institutional Research: OJT is under "Component" no under "Instructional Mode"

# Plumbers Apprentice #1070 Program Learning Outcomes

Graduates of the program will be able to:

**PLO 1**: Demonstrate the ability to follow rules, building codes, and all state and federal safety regulations.

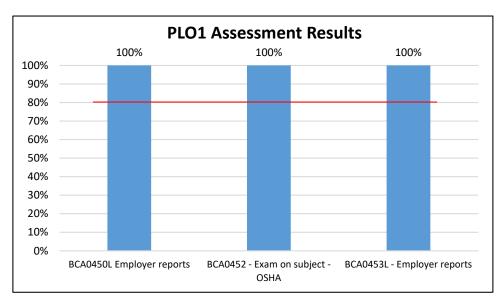
**PLO 2**: Demonstrate proper usage of different tools, equipment, materials and products used in the trade.

<u>PLO 3</u>: Demonstrate knowledge in all aspects of the industry including but not limited to theory, application, troubleshooting and safety.

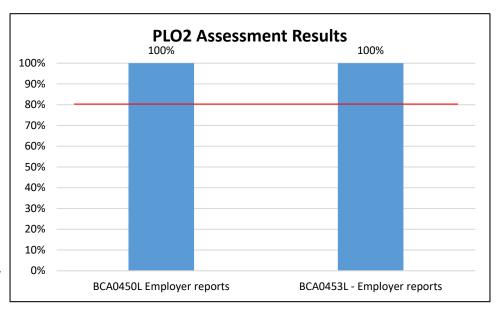
**PLO 4**: Demonstrate skills in the residential, commercial and industrial markets.

<u>PLO 5</u>: Demonstrate the ability to develop and implement projects related to the field.

#### Assessment Results 2018-2019

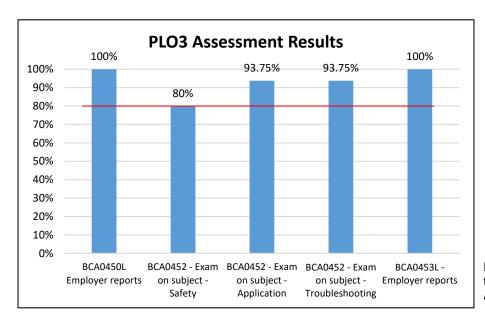


PLO1: Demonstrate the ability to follow rules, building codes, and all state and federal safety regulations. 80% of student will pass the OSHA. 80% of students will achieve satisfactory employer reports.

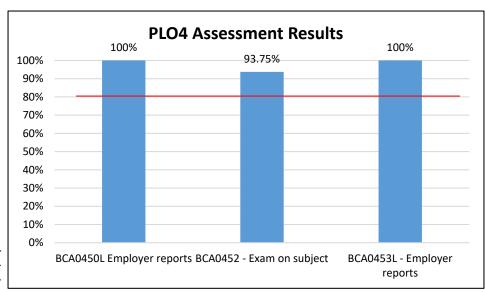


PLO2: Demonstrate proper usage of different tools, equipment, materials and products used in the trade. *Target: 80% of students will achieve satisfactory employer reports.* 

#### Assessment Results 2018-2019



PLO3: Demonstrate knowledge in all aspects of the industry including but not limited to theory, application, troubleshooting and safety. *Target: 80% of students will achieve satisfactory employer reports. 80% of student will pass exam on subject.* 

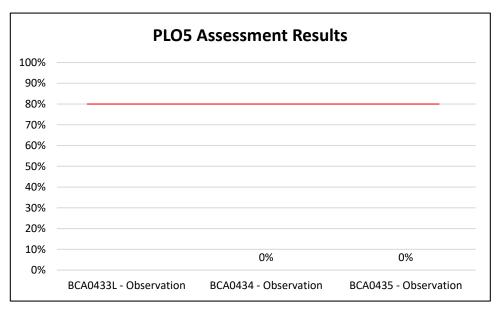


PLO4Demonstrate skills in the residential, commercial and industrial markets.

Target: 80% of students will achieve satisfactory employer reports.

80% of student will pass exam on subject.

#### Assessment Results 2018-2019



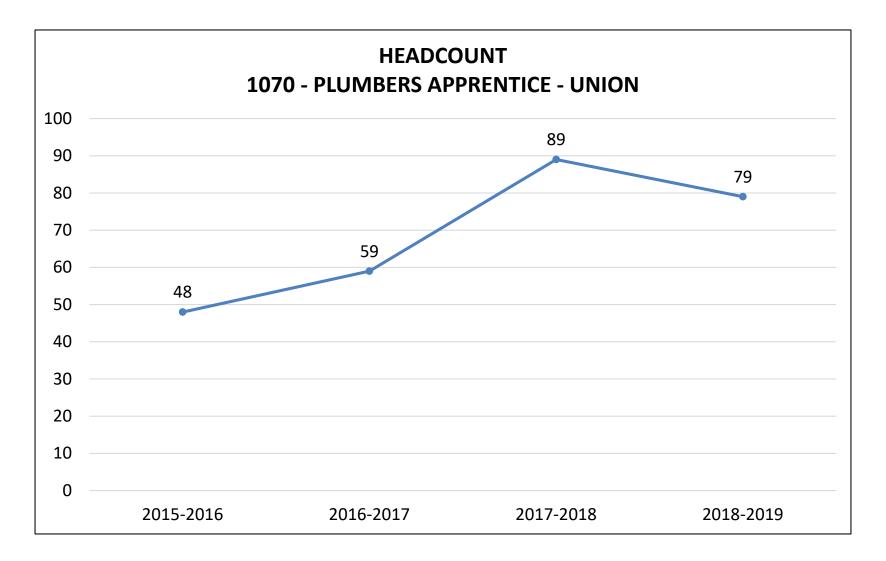
PLO5: Demonstrate the ability to develop and implement projects related to the field. Target: 80% of students will achieve 80% or higher in all assessment measures

\*BCA0433L was not offered

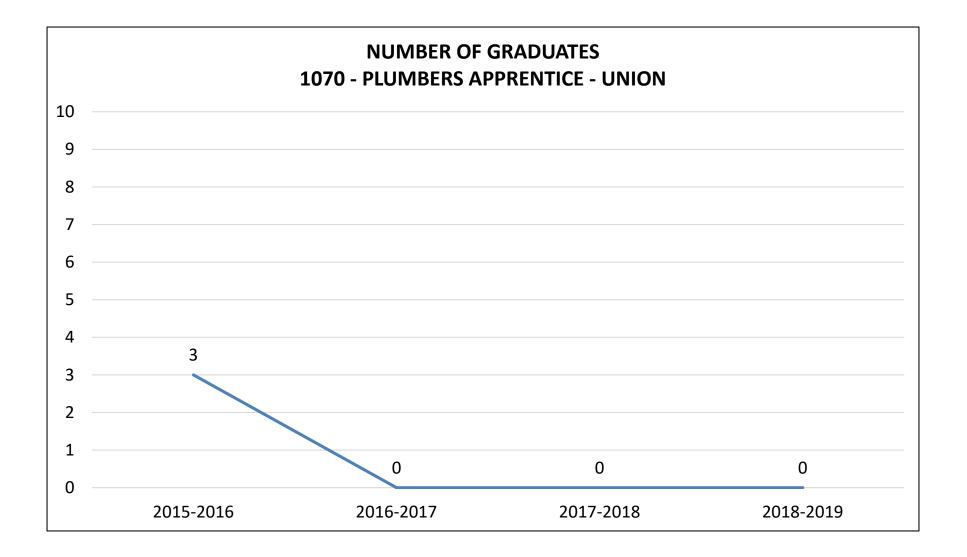
# Assessment Data Program vs. Institutional Learning Outcomes

| Program                                  | Critical/ Creative<br>Thinking |         | Communication |         | Cultura     | l Literacy | Information and<br>Technical Literacy |         |
|--|--------------------------------|---------|---------------|---------|-------------|------------|---------------------------------------|---------|
|  | 17/18                          | 18/19   | 17/18         | 18/19   | 17/18       | 18/19      | 17/18                                 | 18/19   |
| 1070 - PLUMBERS<br>APPRENTICE -<br>UNION | 89.5%-90.9%                    | 0%-100% | 89.5%-90.9%   | 0%-100% | 89.5%-90.9% | 0%-100%    | 89.5%-90.9%                           | 0%-100% |

Source: School of Education Assessment Reports



College Enrollment Decreased: 0.7%(14/15); 1.15% (15/16); 3.7%(16/17); 0.7%(17/18)



#### **Retention Rates**

| Program and Year                 |      | Registered | Exclusions | Adjusted<br>Cohort | Retained by DSC |    | Retained by<br>Program |      | Total Retained |
|----------------------------------|------|------------|------------|--------------------|-----------------|----|------------------------|------|----------------|
|                                  |      |            |            |                    | N               | %  | N                      | %    | %              |
|                                  | 2011 | 31         | 0          | 31                 | 0               | 0% | 12                     | 39%  | 39%            |
|                                  | 2012 | 13         | 3          | 10                 | 0               | 0% | 10                     | 100% | 100%           |
|                                  | 2013 | 10         | 4          | 6                  | 0               | 0% | 6                      | 100% | 100%           |
| 1070 PLUMBERS<br>APPRENTICE - UN | 2014 | 6          | 5          | 1                  | 0               | 0% | 0                      | 0%   | 0%             |
|                                  | 2015 | 25         | 0          | 25                 | 0               | 0% | 20                     | 80%  | 80%            |
|                                  | 2016 | 35         | 0          | 35                 | 0               | 0% | 31                     | 89%  | 89%            |
|                                  | 2017 | 67         | 0          | 67                 | 1               | 1% | 48                     | 72%  | 73%            |

#### College average (67.1%)

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

#### **Retention Rates by Race/Ethnicity**

| Majar                         | Cahaut       | Dogo/Ethnicity    | Degistered | Exclusions | Adjusted | Retained | by Program |
|-------------------------------|--------------|-------------------|------------|------------|----------|----------|------------|
| Major                         | Cohort       | Race/Ethnicity    | Registered | Exclusions | Cohort   | N        | %          |
|                               |              | Black             | 3          | 0          | 3        | 2        | 66.6%      |
|                               | FA15 to FA16 | Hispanic          | 1          | 0          | 1        | 1        | 100%       |
|                               |              | White             | 21         | 0          | 21       | 17       | 81%        |
|                               |              | Asian             | 1          | 0          | 1        | 0        | 0%         |
|                               |              | Black             | 2          | 0          | 2        | 2        | 100%       |
|                               | FA16 to FA17 | Hispanic          | 2          | 0          | 2        | 2        | 100%       |
| 1070 PLUMBERS<br>APPRENTICE – |              | Two or More Races | 1          | 0          | 1        | 1        | 100%       |
| UN                            |              | White             | 27         | 0          | 27       | 24       | 89%        |
|                               |              | Am. Ind           | 1          | 0          | 1        | 1        | 100%       |
|                               |              | Black             | 3          | 0          | 3        | 2        | 67%        |
|                               | FA17+- FA10  | Hispanic          | 4          | 0          | 4        | 4        | 100%       |
| FA17                          | FA17 to FA18 | Two or More Races | 1          | 0          | 1        | 1        | 100%       |
|                               |              | Unknown           | 3          | 0          | 3        | 3        | 100%       |
|                               |              | White             | 55         | 0          | 55*      | 37       | 67%        |

#### College average (African American: 49.9%, Hispanic: 66.3%)

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major. Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer. Adjusted Cohort - Registered students less exclusions.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

\*one or more students retained by DSC

Source: IR Program Assessment Data

### Fall 2017 to Fall 2018 Retention Rates by Gender

| Major         | Fall Term | Registered | Exclusions | Adjusted | Retained by Program |      |
|---------------|-----------|------------|------------|----------|---------------------|------|
|               |           |            |            | Cohort   | N                   | %    |
| 10/0 PLUMBERS | Female    | 8          | 0          | 8        | 7                   | 88%  |
|               | Male      | 58         | 0          | 58*      | 40                  | 69%  |
|               | Unknown   | 1          | 0          | 1        | 1                   | 100% |

\*one or more students retained by DSC

| <b>Performance Funding - Placeme</b> | ent Rates |
|--------------------------------------|-----------|
| (College average: 95.5%              | 5)        |

| Program                         | Major | 201:<br>DSC% | 2/13<br>FCS% | 2013<br>DSC% | 3/14<br>FCS% | 2014<br>DSC% | 4/15<br>FCS% | 201:<br>DSC% | 5/16<br>FCS% | 201<br>DSC% | 6/17<br>FCS% | Average<br>Annual<br>Salary |
|---------------------------------|-------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-------------|--------------|-----------------------------|
| PLUMBERS<br>APPRENTICE<br>UNION | 1070  | 71%          | 85%          | 100%         | 100%         | 100%         | 100%         | 100%         | 100%         | N/A         | 89%          | N/A                         |

Indicates the College average above the State Averages
Indicates the College average same as the State Averages
Indicates the College average below the State Averages

<sup>\*</sup>Currently Inactive Program

N/A - No placement data for the program.

<sup>\$\*\*,\*\*\*</sup> Less than 10 graduates found employed.

#### **Course Success Rates**

|                   |                             | 2015-2016 |              | 201       | 6-2017       | 201       | 7-2018       | 2018-2019 |              |
|-------------------|-----------------------------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|--------------|
| Major and Associa | ajor and Associated Courses |           | % Successful | Attempted | % Successful | Attempted | % Successful | Attempted | % Successful |
|                   | BCA0431                     |           |              |           |              | 1         | 100%         | 13        | 100%         |
|                   | BCA0431L                    |           |              |           |              | 1         | 100%         | 13        | 100%         |
|                   | BCA0432                     |           |              | 1         | 100%         | 17        | 94%          | 9         | 100%         |
|                   | BCA0432L                    |           |              | 1         | 100%         | 16        | 100%         | 9         | 100%         |
|                   | BCA0433L                    | 5         | 100%         |           |              | 1         | 0%           |           |              |
|                   | BCA0434                     |           |              | 1         | 100%         |           |              | 2         | 50%          |
|                   | BCA0434L                    |           |              | 1         | 100%         |           |              |           |              |
|                   | BCA0435                     |           |              |           |              | 1         | 100%         | 10        | 100%         |
|                   | BCA0435L                    |           |              |           |              | 1         | 100%         | 10        | 100%         |
|                   | BCA0450L                    | 28        | 100%         | 13        | 100%         | 19        | 89%          | 33        | 82%          |
|                   | BCA0451                     | 26        | 96%          | 13        | 100%         | 35        | 91%          | 12        | 58%          |
|                   | BCA0451L                    | 26        | 96%          | 13        | 100%         | 36        | 94%          | 12        | 58%          |
| 070 - PLUMBERS    | BCA0452                     | 14        | 79%          | 22        | 82%          | 22        | 68%          | 7         | 100%         |
| INION             | BCA0452L                    | 14        | 86%          | 22        | 86%          | 33        | 82%          | 7         | 100%         |
|                   | BCA0453L                    |           |              | 22        | 95%          | 12        | 83%          | 14        | 100%         |
|                   | BCA0454                     |           |              | 21        | 100%         | 10        | 100%         | 24        | 67%          |
|                   | BCA0454L                    |           |              | 21        | 100%         | 10        | 100%         | 24        | 75%          |
|                   | BCA0455                     | 26        | 35%          | 13        | 85%          | 16        | 88%          | 15        | 93%          |
|                   | BCA0455L                    | 26        | 85%          | 13        | 92%          | 15        | 93%          | 15        | 93%          |
|                   | BCA0456L                    |           |              | 1         | 100%         | 21        | 100%         | 10        | 100%         |
|                   | BCA0457                     |           |              |           |              | 20        | 95%          | 10        | 90%          |
| BCA0457L          | BCA0457L                    |           |              | 1         | 100%         | 20        | 95%          | 10        | 90%          |
|                   | BCA0458                     |           |              | 22        | 86%          | 10        | 100%         | 9         | 89%          |
|                   | BCA0458L                    |           |              | 22        | 95%          | 10        | 100%         | 9         | 100%         |
|                   | BCA0459L                    | 1         | 100%         |           |              | 1         | 100%         | 16        | 100%         |
|                   | Total                       | 166       | 83%          | 223       | 93%          | 328       | 91%          | 293       | 88%          |

## **Course Success Rate By Race/Ethnicity (1 of 2)**

| Program, Course, &      | 20:      | 17-2018      | 2018-2019 |              |  |
|-------------------------|----------|--------------|-----------|--------------|--|
| Race/Ethnicity          | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| 1070 - Plumbers - Union | 328      | 91%          | 293       | 88%          |  |
| BCA0431                 | 1        | 100%         | 13        | 100%         |  |
| Black                   |          |              | 1         | 100%         |  |
| Hispanic                |          |              | 1         | 100%         |  |
| White                   |          |              | 11        | 100%         |  |
| BCA0431L                | 1        | 100%         | 13        | 100%         |  |
| Black                   |          |              | 1         | 100%         |  |
| Hispanic                |          |              | 1         | 100%         |  |
| White                   |          |              | 11        | 100%         |  |
| BCA0432                 | 17       | 94%          | 9         | 100%         |  |
| Hispanic                | 1        | 100%         | 1         | 100%         |  |
| Two o More Races        |          |              | 1         | 100%         |  |
| White                   | 13       | 92%          | 7         | 100%         |  |
| BCA0432L                | 16       | 100%         | 9         | 100%         |  |
| Hispanic                | 1        | 100%         | 1         | 100%         |  |
| Two o More Races        |          |              | 1         | 100%         |  |
| White                   | 12       | 100%         | 7         | 100%         |  |
| BCA0434                 |          |              | 2         | 50%          |  |
| Unknown                 |          |              | 2         | 50%          |  |
| BCA0435                 | 1        | 100%         | 10        | 100%         |  |
| Hispanic                |          |              | 1         | 100%         |  |
| White                   | 1        | 100%         | 9         | 100%         |  |
| BCA0435L                | 1        | 100%         | 10        | 100%         |  |
|                         |          |              | 1         | 100%         |  |
| White                   | 1        | 100%         | 9         | 100%         |  |
| BCA0450L                | 19       | 89%          | 33        | 82%          |  |
| Asian                   |          |              | 1         | 100%         |  |
| Black                   |          |              | 1         | 100%         |  |
| Hispanic                | 1        | 100%         | 4         | 75%          |  |
| Unknown                 | 1        | 100%         | 1         | 100%         |  |
| White                   | 16       | 88%          | 26        | 81%          |  |

| Program, Course, & | 20:      | 17-2018      | 2018-2019 |              |  |
|--------------------|----------|--------------|-----------|--------------|--|
| Race/Ethnicity     | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| BCA0451            | 35       | 91%          | 12        | 58%          |  |
| Asian              |          |              | 1         | 100%         |  |
| Hispanic           | 2        | 100%         | 2         | 100%         |  |
| Unknown            | 1        | 100%         | 1         | 0%           |  |
| White              | 30       | 90%          | 8         | 50%          |  |
| BCA0451L           | 36       | 94%          | 12        | 58%          |  |
| Asian              |          |              | 1         | 100%         |  |
| Hispanic           | 2        | 100%         | 2         | 100%         |  |
| Unknown            | 1        | 100%         | 1         | 0%           |  |
| White              | 31       | 94%          | 8         | 50%          |  |
| BCA0452            | 22       | 68%          | 7         | 100%         |  |
| Black              |          |              | 1         | 100%         |  |
| Hispanic           | 3        | 67%          | 1         | 100%         |  |
| White              | 17       | 65%          | 5         | 100%         |  |
| BCA0452L           | 33       | 82%          | 7         | 100%         |  |
| Black              | 1        | 100%         | 1         | 100%         |  |
| Hispanic           | 4        | 100%         | 1         | 100%         |  |
| White              | 26       | 77%          | 5         | 100%         |  |
| BCA0453L           | 12       | 83%          | 14        | 100%         |  |
| Am. Ind            |          |              | 1         | 100%         |  |
| Hispanic           | 1        | 100%         | 1         | 100%         |  |
| Unknown            | 1        | 100%         | 1         | 100%         |  |
| White              | 8        | 88%          | 11        | 100%         |  |

Indicates a success rate of 90% or higher Indicates a success rate between 70% and 89% Indicates a success rate below 70%

## **Course Success Rate By Race/Ethnicity (2 of 2)**

| Duaguage Causas & Daga/Ethorisitus |          | 17-2018      | 2018-2019 |              |  |
|------------------------------------|----------|--------------|-----------|--------------|--|
| Program, Course, & Race/Ethnicity  | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| BCA0454                            | 10       | 100%         | 24        | 67%          |  |
| Am. Ind.                           |          |              | 1         | 100%         |  |
| Black                              |          |              | 1         | 100%         |  |
| Hispanic                           | 1        | 100%         | 2         | 50%          |  |
| Unknown                            | 1        | 100%         | 1         | 100%         |  |
| White                              | 7        | 100%         | 19        | 63%          |  |
| BCA0454L                           | 10       | 100%         | 24        | 75%          |  |
| Am. Ind.                           |          |              | 1         | 100%         |  |
| Black                              |          |              | 1         | 100%         |  |
| Hispanic                           | 1        | 100%         | 2         | 50%          |  |
| Unknown                            | 1        | 100%         | 1         | 100%         |  |
| White                              | 7        | 100%         | 19        | 74%          |  |
| BCA0455                            | 16       | 88%          | 15        | 93%          |  |
| Asian                              |          |              | 1         | 100%         |  |
| Black                              |          |              | 1         | 100%         |  |
| Hispanic                           | 1        | 100%         | 3         | 67%          |  |
| White                              | 13       | 85%          | 10        | 100%         |  |
| BCA0455L                           | 15       | 93%          | 15        | 93%          |  |
| Asian                              |          |              | 1         | 100%         |  |
| Black                              |          |              | 1         | 100%         |  |
| Hispanic                           | 1        | 100%         | 3         | 67%          |  |
| White                              | 12       | 92%          | 10        | 100%         |  |
| BCA0456L                           | 21       | 100%         | 10        | 100%         |  |
| Hispanic                           | 1        | 100%         | 1         | 100%         |  |
| Two or More Races                  |          |              | 1         | 100%         |  |
| Unknown                            | 1        | 100%         | 1         | 100%         |  |
| White                              | 17       | 100%         | 7         | 100%         |  |
| BCA0457                            | 20       | 95%          | 10        | 90%          |  |
| Hispanic                           | 1        | 100%         | 1         | 100%         |  |
| Two or More Races                  |          |              | 1         | 100%         |  |
| Unknown                            |          |              | 1         | 0%           |  |
| White                              | 17       | 94%          | 7         | 100%         |  |

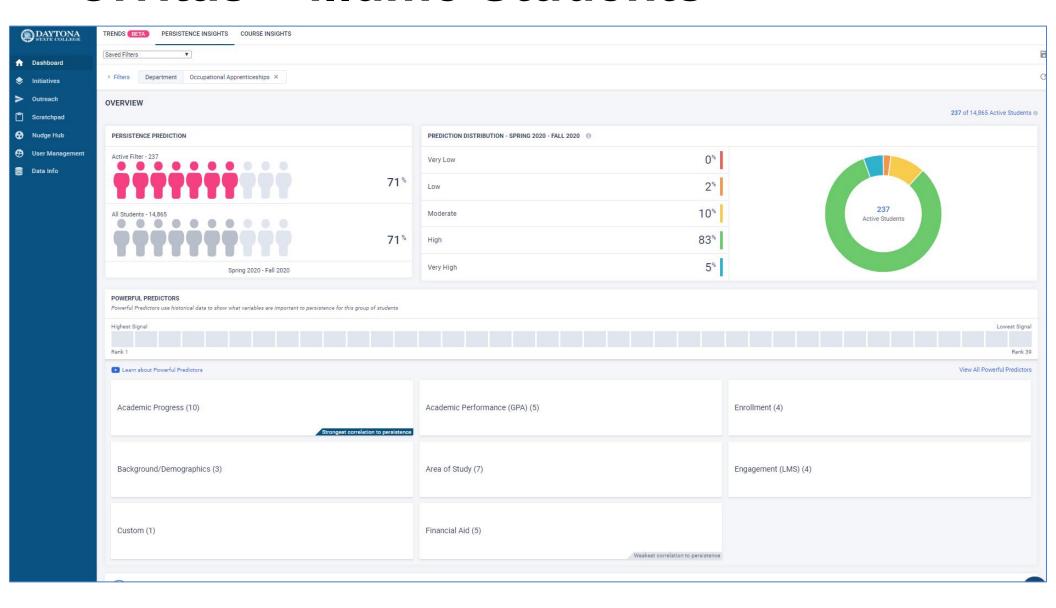
| Program, Course, & | 20:      | 17-2018      | 2018-2019 |              |  |
|--------------------|----------|--------------|-----------|--------------|--|
| Race/Ethnicity     | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| BCA0457L           | 20       | 95%          | 10        | 90%          |  |
| Hispanic           | 1        | 100%         | 1         | 100%         |  |
| Two or More Races  |          |              | 1         | 100%         |  |
| Unknown            |          |              | 1         | 0%           |  |
| White              | 17       | 94%          | 7         | 100%         |  |
| BCA0458            | 10       | 100%         | 9         | 89%          |  |
|                    |          |              | 1         | 100%         |  |
| Am. Ind            |          |              | 1         | 100%         |  |
| Unknown            | 1        | 100%         | 7         | 86%          |  |
| White              | 7        | 100%         | 9         | 100%         |  |
| BCA0458L           | 10       | 100%         | 1         | 100%         |  |
| Am. Ind            |          |              | 1         | 100%         |  |
| Unknown            | 1        | 100%         | 7         | 100%         |  |
| White              | 7        | 100%         | 16        | 100%         |  |
| BCA0459L           | 1        | 100%         | 2         | 100%         |  |
| Black              |          |              | 1         | 100%         |  |
| Hispanic           |          |              | 1         | 100%         |  |
| Unknown            |          |              | 12        | 100%         |  |
| White              | 1        | 100%         | 293       | 88%          |  |

Indicates a success rate of 90% or higher Indicates a success rate between 70% and 89% Indicates a success rate below 70%

### **Course Success Rate By Race and Ethnicity**

|                   | 2017-    | -2018        | 2018-2019 |              |  |
|-------------------|----------|--------------|-----------|--------------|--|
| Race/Ethnicity    | Enrolled | Success Rate | Enrolled  | Success Rate |  |
| Am. Ind           | 5        | 100%         | 5         | 100%         |  |
| Asian             | 3        | 67%          | 5         | 100%         |  |
| Black             | 13       | 100%         | 11        | 100%         |  |
| Hispanic          | 24       | 96%          | 31        | 84%          |  |
| Two or More Races | 5        | 100%         | 5         | 100%         |  |
| Unknown           | 17       | 100%         | 14        | 64%          |  |
| White             | 261      | 90%          | 222       | 88%          |  |
| Grand Total       | 328      | 91%          | 293       | 88%          |  |

# Civitas – illume Students



# **Civitas – illume Courses**

