# ASSESSMENT DAY

College of Health and Public Services School of Dental Science

April 17, 2020

(via Skype for Business)

Strengths

Challenges

Recommendations

## Academic Assessment

	LEVEL	FOCUS	CONDUCTED BY	FREQUENCY
Academic Success Committee	Program	Quality of assessment practices	Committee of peers	Years 1 & 2
Instructional Program Review	Program / Cluster	<ul> <li>Enrollment, retention, completion</li> <li>Industry certifications and job placement</li> <li>Program budget and staffing</li> <li>Advisory committees</li> <li>Curriculum changes</li> </ul>	Committee of peers	Year 3
Assessment Day	Course/ Program	<ul> <li>Enrollment by demographics</li> <li>Graduation and retention</li> <li>Average class size</li> <li>Course success rate</li> <li>Placement rate</li> <li>SLOs, PLOs and ILOs</li> </ul>	Program Chair and Faculty	Years 1, 2, 3

## Programs

1048 - Dental Assisting (Limited Access Program)

2036 - Dental Hygiene (Limited Access Program)

## Last Assessment Day – Action Items

#### **Assessment Meeting:** 11/16/2018

- Adjust test schedule so students take the first two portions of the test in the fall so Perkins can assist with the costs
- Work with Perkins to assist with cost of test prep materials and test costs
- Adjust outcome assessment measures to only include the first attempt in this data. For example: measure the first 8 instead of must pass 8 total
- Research possibility to offer a Medical terminology for native Spanish speakers
- Non-traditional campaign to recruit male students

### **Dental Assisting Program Learning Outcomes**

Graduates of the program will be able to:

<u>**PO1**</u>: Review health histories and obtain vital signs, systemically collect diagnostic data, utilize four-handed dentistry, perform minor laboratory procedures, and provide oral health education.

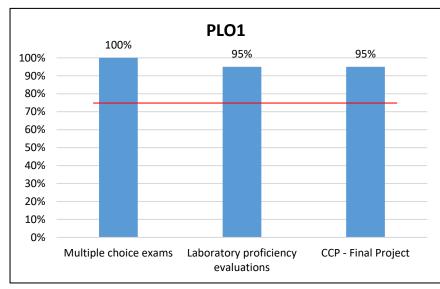
**PO2**: Perform a variety of clinical supportive treatments.

**PO3**: Demonstrate basic business office procedures.

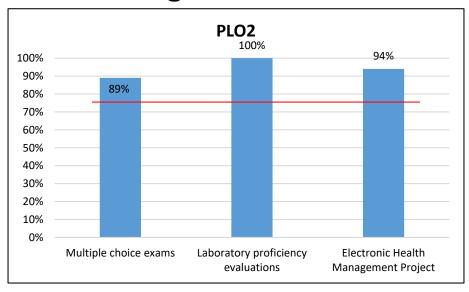
<u>**PO4**</u>: Obtain and analyze diagnostically acceptable digital radiographic images on a variety of patients while executing radiation safety measures.

<u>PO5</u>: Manage asepsis utilizing infection and hazard control protocol consistent with published professional guidelines.

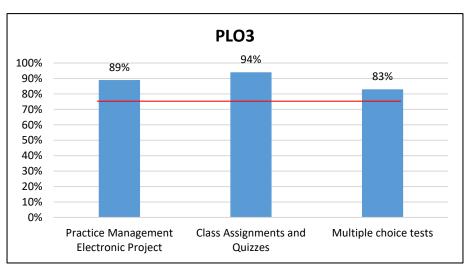
#### Assessment Data 2018-2019 1048 – Dental Assisting



**PLO1:** Review health histories and obtain vital signs, systemically collect diagnostic data, utilize four-handed dentistry, perform minor laboratory procedures, and provide oral health education. *Target: 75% of students will achieve 75% or higher in all assessment measures.* 

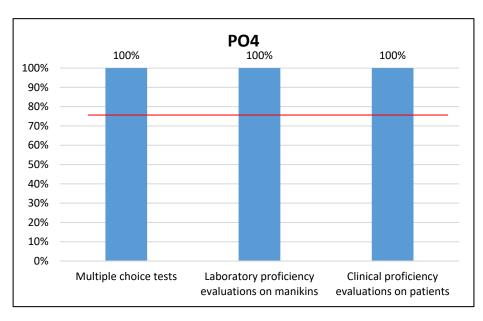


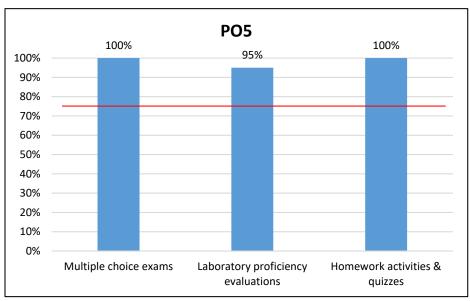
<u>PLO2:</u> Perform a variety of clinical supportive treatments. *Target: 75% of students will achieve 75% or higher in all assessment measures.* 



<u>PLO3</u>: Demonstrate basic business office procedures. *Target: 75% of students will achieve 75% or higher in all assessment measures.* 

#### Assessment Data 2019-2020 1048 – Dental Assisting





<u>PLO4:</u> Obtain and analyze diagnostically acceptable digital radiographic images on a variety of patients while executing radiation safety measures. *Target: 75% of students will achieve 75% or higher in all assessment measures.* 

<u>PLO5:</u> Manage asepsis utilizing infection and hazard control protocol consistent with published professional guidelines. *Target: 75% of students will achieve 75% or higher in all assessment measures.* 

### **Dental Hygiene Program Learning Outcomes**

Graduates of the program will be able to:

**PO1**: Apply the dental hygiene process of care and problem solving strategies to provide dental hygiene care for patients of all age groups, medically compromised, and all types of periodontal disease classifications.

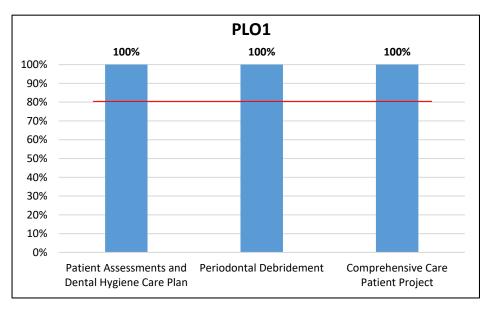
**PO2**: Demonstrate interpersonal and communications skills to effectively interact with diverse population groups.

<u>**PO3**</u>: Apply ethical, legal, and regulatory concepts to the provision and/or support of oral health care services.

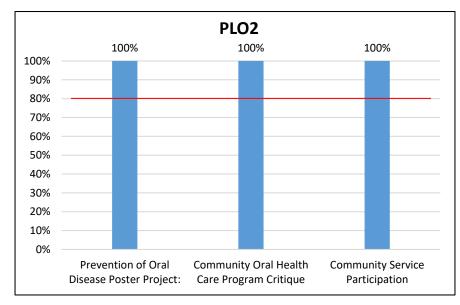
<u>**PO4**</u>: Apply self-assessment skills to prepare for life-long learning as a foundation for maintaining competency and quality assurance.

**PO5**: Evaluate current scientific literature as a basis for life-long learning, evidence-based practice and as a foundation for adapting to changes in health care.

#### Assessment Data 2018-2019 2036 – Dental Hygiene

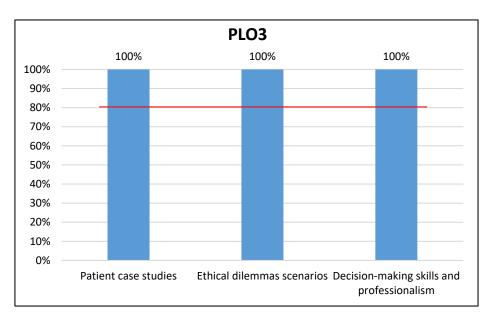


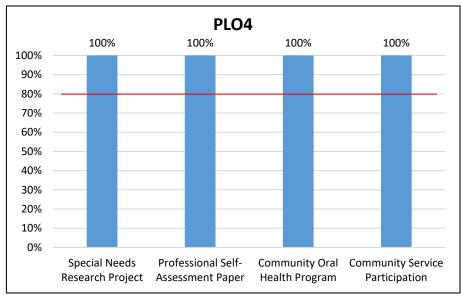
PLO1: Apply the dental hygiene process of care and problem solving strategies to provide dental hygiene care for patients of all age groups, medically compromised, and all types of periodontal disease classifications. Target: 80% of students will achieve 75% or higher in all assessment measures.



**PLO2:** Demonstrate interpersonal and communications skills to effectively interact with diverse population groups. *Target: 80% of students will achieve 75% or higher in all assessment measures.* 

#### Assessment Data 2019-2020 2036 – Dental Hygiene



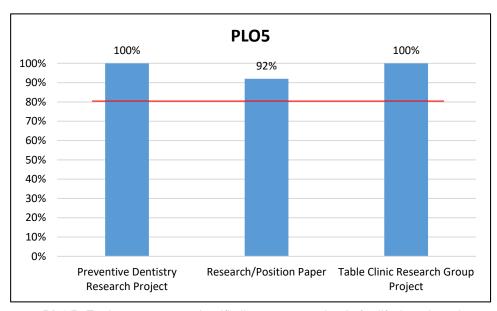


<u>PLO3</u>: Apply ethical, legal, and regulatory concepts to the provision and/or support of oral health care services. *Target: 80% of students will achieve 75% or higher in all assessment measures.* 

<u>PLO4:</u> Apply self-assessment skills to prepare for life-long learning as a foundation for maintaining competency and quality assurance.

Target: 80% of students will achieve 75% or higher in all assessment measures.

### Assessment Data 2019-2020 2036 – Dental Hygiene



<u>PLO5:</u> Evaluate current scientific literature as a basis for life-long learning, evidence-based practice and as a foundation for adapting to changes in health care. *Target:* 80% of students will achieve 75% or higher in all assessment measures.

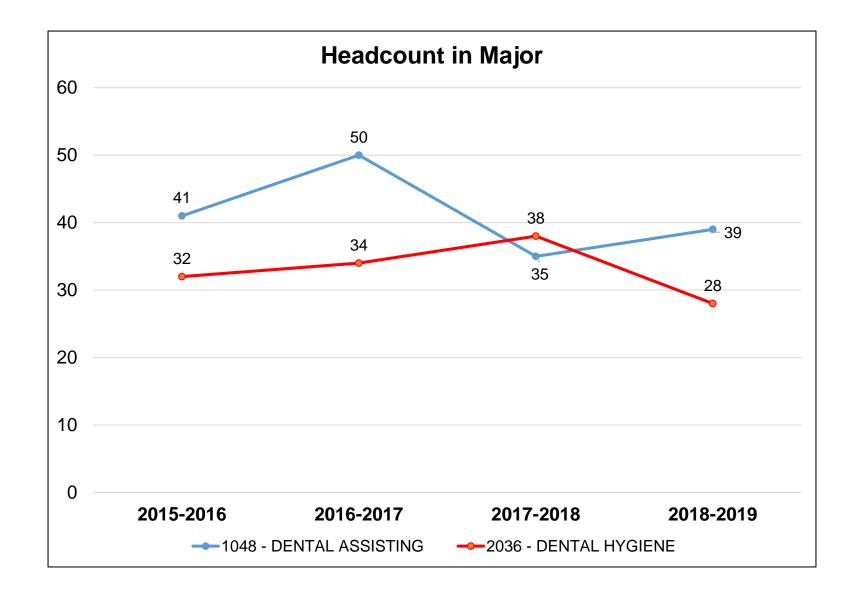
# Assessment Data 2018-2019 Program vs. Institutional Learning Outcomes

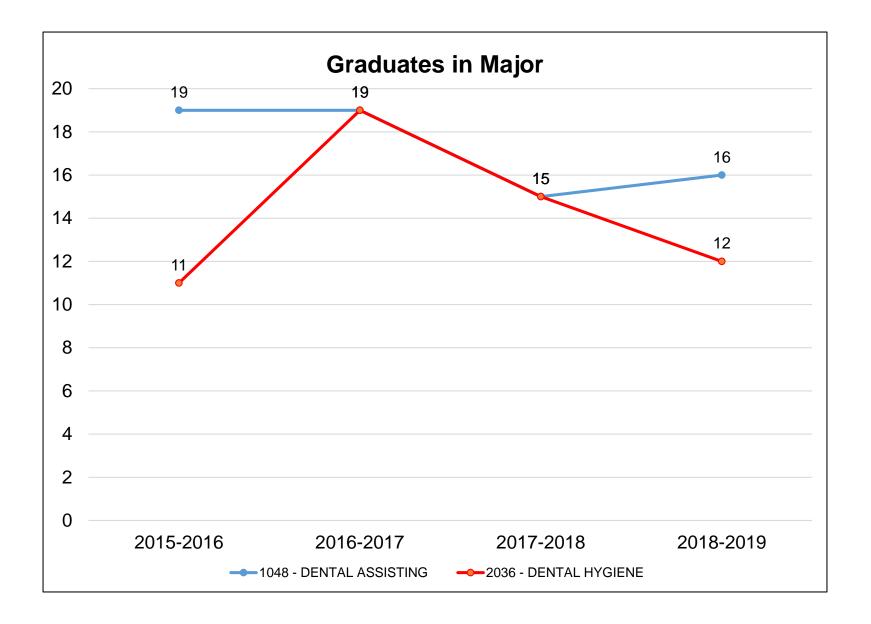
Program	Critical/ Creative Thinking	Communication	Cultural Literacy	Information and Technical Literacy	
1048 – Dental Assisting	94%-100%	100%	100%	89%-100%	
2036 – Dental Hygiene	92%-100%	100%	100%	93%-100%	

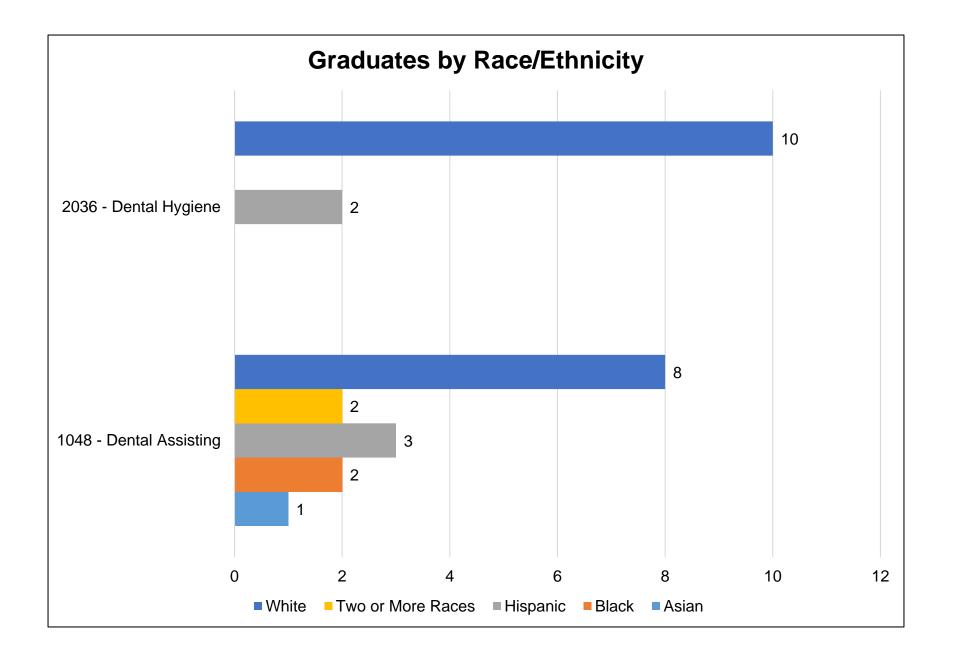
# Assessment Data 2017-2018 Program vs. Institutional Learning Outcomes

Program	Critical/ Creative Thinking	Communication	Cultural Literacy	Information and Technical Literacy	
1048 – Dental Assisting	100%	100%	100%	100%	
2036 – Dental Hygiene	86%-100%	86%-100%	93%-100%	33%-100%	

Source: School of Education Assessment Reports







#### **Graduation Rates**

			Graduation Rate					
Major	Fall Term	Registered in First Course	Graduated within 150% Time	Graduation Rate	Graduated within 200% Time	Graduation Rate		
	FA15	20	18	90.0%	19	95.0%		
1048- Dental	1048- Dental FA16		14	77.8%	15	83.3%		
Assisting	FA17 – 200% In Progress	15	15	100%	15	100%		
	FA18 – In Progress	19	17	89.5%	17	89.5%		
	FA13	16	8	50%	8	50%		
2036- Dental	2036- Dental FA14		11	68.8%	11	68.8%		
Hygiene	FA15 – 200% In Progress	16	14	87.5%	14	87.5%		
	FA16 – In Progress	15	13	86.7%	13	86.7%		

#### **Graduation Rates by Race/Ethnicity (1 of 2)**

					Graduat	ion Rate	
Major	Fall Term	Race/Ethnicity	Registered in First Course	Graduated within 150% Time	Graduation Rate	Graduated within 200% Time	Graduation Rate
		Black	1	1	100%	1	100%
	0045	Hispanic	2	1	100%	1	100%
	2015	Two or More Races	1	3	100%	3	100%
		White	15	13	86.7%	14	93.3%
		Asian	1	1	100%	1	100%
	2046	Black	1	0	0%	0	0%
	2016	Hispanic	1	0	0%	0	0%
1048- Dental		White	15	13	86.7%	13	86.7%
Assisting		Asian	1	1	100%	1	100%
		Black	1	1	100%	1	100%
	2017	Hispanic	3	3	100%	3	100%
		Two or More Races	2	2	100%	2	100%
		White	8	8	100%	8	100%
		Asian	1	1	100%	1	100%
	2018	Hispanic	1	1	100%	1	100%
		White	17	15	88.2%	15	88.2%

#### **Graduation Rates by Race/Ethnicity (2 of 2)**

			Registered		Graduat	ion Rate	
Major	Fall Term	Race/Ethnicity	in First Course	Graduated within 150% Time	Graduation Rate	Graduated within 200% Time	Graduation Rate
		Asian	1	0	0%	0	0%
	2013	Hispanic	4	2	50%	2	50%
		White	10	6	60%	6	60%
		Asian	1	1	100%	1	100%
		Black	1	1	100%	1	100%
	2014	Hispanic	3	2	66.7%	2	66.7%
2036-	2014	Two or More Races	1	1	100%	1	100%
Dental		Unknown	1	0	0%	0	0%
Hygiene		White	9	6	66.7%	6	66.7%
		Asian	1	1	100%	1	100%
	2015	Black	1	1	100%	1	100%
	2015	Hispanic	2	1	50%	1	50%
		White	12	11	91.7%	11	91.7%
		Hispanic	5	5	100%	5	100%
	2016	Unknown	1	1	100%	1	100%
		White	9	7	77.8%	7	77.8%

First Course- 1048- DEA0020, 2036- DEH1133

Fall terms include prior Summer term enrollment in major.

#### **Graduation Rates by Gender**

				Graduation Rate					
Major	Fall Term	Race/Ethnicity	Registered in First Course	Graduated within 150% Time	Graduation Rate	Graduated within 200% Time	Graduation Rate		
	2016	Female	16	14	87.5%	15	93.8%		
1048-	2010	Male	2	0	0%	0	0%		
Dental Assisting	2017	Female	15	15	100%	15	100%		
	2018	Female	19	17	89.5%	17	89.5%		
	2014	Female	16	11	68.8%	11	68.8%		
2036 –	2015	Female	15	13	86.7%	13	86.7%		
Hygiene	Dental 2015 Hygiene	Male	1	1	100%	1	100%		
	2016	Female	15	13	86.7%	13	86.7%		

#### **Persistence Rates**

Major	Semesters	Registered	Excluded	Adjusted Cohort	Retaine N	ed by DSC %	Retained b	y Program %	Retained by College %
1048 DENTAL ASSISTING	FA18 to SP19	19	0	19	1	5.3%	18	94.7%	100%

#### **Persistence Rates by Race/Ethnicity**

Major Se	Semesters	Race/Ethnicity	Registered	Retaine	ed by DSC	Retained b	y Program	Retained by College
				N	%	N	%	%
1048 DENTAL ASSISTING FA18 to		Asian	1	0	0%	1	100%	100%
	FA18 to SP19	Hispanic	1	0	0%	1	100%	100%
		White	17	1	5.9%	16	94.1%	100%

#### **Persistence Rates by Gender**

Major	Semesters	Gender	Registered	Retained by DSC		Retained b	y Program	Retained by College
iviajoi Sei			negiotei eu	N	%	N	%	%
1048 DENTAL ASSISTING	FA18 to SP19	Female	19	1	5.3%	18	94.7%	100%

#### **Retention Rates**

Major	Fall to Fall	Registered	Excluded	Adjusted	Retained by DSC		Retained by Program		Retained by College
		Registered	Excluded	Cohort	N	%	N	%	%
	2012-13	30	11	19	1	5%	14	74%	79%
	2013-14	30	10	20	2	10%	14	70%	80%
2036 DENTAL	2014-15	31	11	20	0	0%	12	60%	60%
HYGIENE	2015-16	26	11	15	0	0%	15	100%	100%
	2016-17	42	15	27	0	0%	23	85%	85%
	2017-18	39	15	24	1	4.2%	22	91.7%	95.8%

#### College average (67.1%)

\*Dental Assisting's program length and graduation rate prevent the calculation of meaningful fall-to-fall retention rates.

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

#### **Retention Rates by Race/Ethnicity**

					Adjusted	Retained by Program	
Major	Fall Cohort	Race/Ethnicity	Registered	Exclusions	Cohort	N	%
		Black	3	2	1	0	0%
	Fall 2016	Hispanic	7	1	6	6	100%
		White	30	12	18	15	83%
2036 DENTAL		Asian	1	1	0		
HYGIENE		Hispanic	9	5	4	4	100%
	Fall 2017	Two or More Races	1	0	1	1	100%
		Unknown	2	1	1	1	100%
		White	26	8	18*	16	88.9%

\*one student retained by DSC

#### College average (African American: 49.9%, Hispanic: 66.3%)

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Adjusted Cohort - Registered students less exclusions.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

#### **Retention Rates by Gender**

Major	Fall Cohort	Gender	Registered	Exclusions	Adjusted Cohort	Retained N	by Program %
2036 DENTAL	Fall 2017	Female	38	15	23	21*	91.3%
HYGIENE	rdii 2017	Male	1	0	1	1	100%

\*one student retained by DSC

#### College average (African American: 49.9%, Hispanic: 66.3%)

Registered - Includes all students enrolled in the fall term of the specified year, with the specified program as their primary major.

Exclusions - Includes students who are deceased or graduated fall of the specified year or the following spring or summer.

Adjusted Cohort - Registered students less exclusions.

Not retained - Students who were not registered the following fall term.

Retained by DSC - Students who were still registered at DSC the following fall but with a different primary major.

Retained by Program - Students who were registered the following fall with the same primary major.

Source: IR Program Assessment Data

## Placement Rates (College average: 95.5%)

Program Title Major	2012	2/13	201:	3/14	201	4/15	2015	5/16	201	6/17	Average	
	Major	DSC%	FCS%	Annual Salary								
Dental Hygiene	2036	91%	84%	89%	87%	100%	89%	78%	92%	91%	94%	\$47,308
Dental Assisting	1048	93%	78%	80%	76%	94%	92%	94%	92%	91%	90%	\$27,160

Source: Florida Education Training Placement Information Program (FETPIP)

Indicates the College average above the State Averages
Indicates the College average same as the State Averages
Indicates the College average below the State Averages

<sup>\*</sup>Currently Inactive Program

N/A - No placement data for the program.

<sup>\$\*\*, \*\*\*</sup> Less than 10 graduates found employed.

### **Licensing Exam**

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Dental Hygiene	83%	92%	100%	100%	100%	100%	100%	100%	100%	100%

Source: Daytona State Department Chairs are solicited for this data.

#### **Course Success Rates**

		2015	-2016	2016	-2017	2017	-2018	2018-2019	
Major	Course	# Attempted	% Successful						
	DEA0000	43	65%	25	84%			21	95%
	DEA0020C	20	100%	17	88%	15	100%	19	95%
	DEA0130	20	95%	17	100%	15	100%	18	100%
	DEA0801C	20	100%	16	100%	15	100%	18	100%
1048 - Dental	DEA0850L	20	100%	16	100%	15	100%	18	100%
Assisting at Daytona Beach	DEA0851L	19	100%	19	100%	15	100%	17	100%
Campus	DES0002	21	95%	16	100%	14	93%	22	86%
	DES0103C	20	100%	17	88%	15	100%	19	100%
	DES0205C	20	100%	17	88%	15	100%	19	100%
	DES0501	20	100%	16	88%	17	100%	18	100%
	DES0844	20	100%	16	100%	15	100%	18	100%

#### **Course Success Rates**

		2015	-2016	2016	-2017	2017	-2018	2018	-2019
Major	Course	# Attempted	% Successful						
	DEH1002C	17	88%	16	100%	13	100%	16	94%
	DEH1133	17	100%	13	100%	15	100%	16	100%
	DEH1602	16	100%	16	100%	13	92%	14	86%
	DEH1800	16	100%	16	100%	13	100%	14	86%
	DEH1802	10	100%	15	100%	15	100%	12	100%
	DEH2300	12	100%	14	100%	15	100%	12	100%
	DEH2400	11	100%	14	100%	14	100%	12	100%
2036 - Dental	DEH2702C	12	100%	14	100%	15	100%	12	100%
Hygiene at the	DEH2804	11	100%	14	100%	15	100%	12	100%
DeLand Campus	DEH2806	12	100%	14	100%	15	100%	12	100%
	DES1010	18	89%	15	100%	13	100%	16	94%
	DES1054	16	100%	16	100%	13	100%	14	86%
	DES1100C	9	100%	13	100%	13	100%	11	100%
	DES1200C	17	88%	15	100%	13	100%	16	88%
	DES1832L	16	100%	16	100%	13	100%	14	86%
	DES1840	17	88%	15	100%	13	100%	16	94%
	DES2600	11	100%	14	100%	14	100%	12	100%

#### **Course Success Rate By Race/Ethnicity (1 of 5)**

	201	7-2018	2018	-2019
Program	Attempted	Success Rate	Attempted	Success Rate
1048 - Dental Assisting	151	99%	207	98%
DEA0000			21	95%
Asian			1	100%
Black			1	100%
Hispanic			2	100%
White			17	94%
DEA0020C	15	100%	19	95%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	8	100%	17	94%
DEA0130	15	100%	18	100%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	8	100%	16	100%
DEA0801C	15	100%	18	100%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	8	100%	16	100%
DEA0850L	15	100%	18	100%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	8	100%	16	100%
DEA0851L	15	100%	17	100%
Asian	1	100%	1	100%
Black			2	100%
Hispanic			3	100%
Two or More Races			2	100%
White	14	100%	9	100%

#### **Course Success Rate By Race/Ethnicity (2 of 5)**

Drogram	2017-20	18	2018	-2019
Program	Attempted	Success Rate	Attempted	Success Rate
1048 - Dental Assisting	151	99%	207	98%
DES0002	14	93%	22	86%
Asian	1	100%	1	100%
Black	1	100%	1	0%
Hispanic	3	67%	2	50%
White	7	100%	18	94%
DES0103C	15	100%	19	100%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	8	100%	17	100%
DES0205C	15	100%	19	100%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	8	100%	17	100%
DES0501	17	100%	18	100%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	9	100%	16	100%
DES0844	15	100%	18	100%
Asian	1	100%	1	100%
Hispanic	3	100%	1	100%
White	8	100%	16	100%

#### **Course Success Rate By Race/Ethnicity (3 of 5)**

	2017-	2018	201	8-2019
Program	Attempted	Success Rate	Attempted	Success Rate
2036 - Dental Hygiene	282	99%	231	94%
DEH1002C	13	100%	16	94%
Hispanic	2	100%	1	100%
Two or More Races			1	100%
Unknown			1	100%
White	11	100%	13	92%
DEH1133	15	100%	16	100%
Hispanic	4	100%	1	100%
Two or More Races			1	100%
Unknown			1	100%
White	11	100%	13	100%
DEH1602	13	92%	14	86%
Hispanic	2	100%	1	100%
Two or More Races			1	100%
Unknown			1	100%
White	11	91%	11	82%
DEH1800	13	100%	14	86%
Hispanic	2	100%	1	100%
Two or More Races			1	100%
Unknown			1	100%
White	11	100%	11	82%
DEH1802	14	100%	12	100%
Hispanic	5	100%	2	100%
White	8	100%	10	100%
DEH2300	13	100%	12	100%
Hispanic	5	100%	2	100%
White	7	100%	10	100%

#### **Course Success Rate By Race/Ethnicity (4 of 5)**

Drogram	201	17-2018	201	8-2019
Program	Attempted	Success Rate	Attempted	Success Rate
2036 - Dental Hygiene	282	99%	231	94%
DEH2400	13	100%	12	100%
Hispanic	5	100%	2	100%
White	7	100%	10	100%
DEH2702C	14	100%	12	100%
Hispanic	5	100%	2	100%
White	8	100%	10	100%
DEH2804	14	100%	12	100%
Hispanic	5	100%	2	100%
White	8	100%	10	100%
DEH2806	14	100%	12	100%
Hispanic	5	100%	2	100%
White	8	100%	10	100%
DES1010	13	100%	16	94%
Hispanic	2	100%	1	100%
Two or More Races			1	100%
Unknown			1	100%
White	11	100%	13	92%
DES1054	13	100%	14	86%
Hispanic	2	100%	1	100%
Two or More Races			1	100%
Unknown			1	100%
White	11	100%	11	82%
DES1100C	12	100%	11	100%
Hispanic	5	100%	2	100%
White	6	100%	9	100%

#### **Course Success Rate By Race/Ethnicity (5 of 5)**

	2017-20	)18	2018-2019		
Program	Attempted	Success Rate	Attempted	Success Rate	
2036 - Dental Hygiene	282	99%	231	94%	
DES1200C	13	100%	16	88%	
Hispanic	2	100%	1	100%	
Two or More Races			1	100%	
Unknown			1	100%	
White	11	100%	13	85%	
DES1832L	13	100%	14	86%	
Hispanic	2	100%	1	100%	
Two or More Races			1	100%	
Unknown			1	100%	
White	11	100%	11	82%	
DES1840	13	100%	16	94%	
Hispanic	2	100%	1	100%	
Two or More Races			1	100%	
Unknown			1	100%	
White	11	100%	13	92%	
DES2600	13	100%	12	100%	
Hispanic	5	100%	2	100%	
White	7	100%	10	100%	
Grand Total	433	99%	438	96%	

#### **Overall Success Rate by Race/Ethnicity**

Dungung Dang/Ethylicity	2017-	2018	2018	-2019	
Program, Race/Ethnicity	# Attempted	Success Rate	# Attempted	Success Rate	
1048 - Dental Assisting	151	99%	207	98%	
Asian	10	100%	11	100%	
Black	10	100%	4	75%	
Hispanic	27	96%	15	93%	
Two or More Races	18	100%	2	100%	
White	86	100%	175	98%	
2036 - Dental Hygiene	282	99%	281	94%	
Asian	11	100%			
Hispanic	77	100%	32	100%	
Two or More Races			10	100%	
Unknown			10	100%	
White	194	99%	229	93%	
Grand Total	433	99%	488	96%	

#### Civitas - illume

