DAYTONA STATE COLLEGE

Student Employment Job Description

Student Employment Office Only \$13.00 per hour

Department Only

Department:	Information Technology
Campus:	Daytona Beach Campus
Funding:	Federal Work Study (FWS) or Institutional Work Study (IWS)
Hours Per Week:	up to 20
Hourly Wage:	\$13.00
Days Needed:	Monday through Friday (Flexible)
Times Needed:	8am-5pm (Flexible)
Contact:	Andrew Dorsey
Contact Info:	Phone: (386) 785-2040 Email: <u>Andrew.Dorsey@DaytonaState.edu</u>

Job Title: IT Field Tech Work Study

Purpose of Job: Assist Field Tech Managers with maintaining and installing computing equipment and perform related office duties

Duties/Responsibilities:

- Trouble-shoot/repair computers, printers, monitors and related computer operating systems.
- Interact with DSC's administrators, faculty and staff to assure prompt delivery of services and respond to needs under supervisors guidance.
- Commute to different locations within the main campus and to College's branch campuses (for: removal, replacement/setup/configuration, and/or storage of computer/software) as needed.
- Assist Managers with other duties relevant to the position as needed.
- Report, as needed, to supervisor any Information Technology related issues that may arise

Job Qualifications:

- Pursuant of a degree in any Computer Technology field.
- Advanced knowledge of computers, latest desktop software, operating systems, web browser software, and hardware. Some networking experience is helpful.
- Have basic computer skills with knowledge of taking components out of computer, and troubleshooting/diagnosing the troubled part.
- Must be able to communicate well with students and staff.
- Must have the ability to understand oral and written instructions without hesitance.

• Ability to lift 50+ pounds when required

Requirements:

- Resume
- References